

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [EVOQ \(NHTSA\)](#)  
**Subject:** FW: ODI #11436410  
**Date:** Wednesday, December 15, 2021 2:27:45 PM

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**From:** [REDACTED]  
**Sent:** Wednesday, December 15, 2021 12:06 PM  
**To:** DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>  
**Subject:** ODI #11436410

**CAUTION:** This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I've made corrections to the attached copy.  
Thanks.

[REDACTED]  
[REDACTED] (h)  
[REDACTED] (c)



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

12-OCT-2021

Repository ☐Reference No.  
11436410**OWNER INFORMATION (Type or Print)**

Name

Address

City

Arroyo Grande

State

CA

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
5NPE34AF5JH

MAKE  
HYUNDAIModel  
SONATAModel Year  
2018

Date Purchased

Dealer's Name and Telephone Number  
Winn Hyundai of Santa Maria 8053498500Engine: 2.4  
No: Cylinders 4Fuel Type:  
GAS

Original Owner

Dealer's City Santa Maria

STATE  
CAZIP Code  
93458

Transmission Type

☐ Antilock Brakes  
☐ Cruise Control
Powertrain  
FRONT WHEEL DRIVE

Multiple Failure:

Incident Date(s)  
06-OCT-2021**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Components Codes: 180000 VEHICLE SPEED CONTROL

Failure Mileage  
20000.0

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2018 Hyundai Sonata. The contact stated that while ~~traveling at low speeds~~ <sup>BRAKING</sup> and pulling into a parking space, the vehicle ~~revved~~ <sup>REVVED</sup> up, accelerated forward, and crashed into a wall. There were no reported injuries, or air bag deployment. The vehicle was towed to the local dealer where they were unable to duplicate the failure after a road test. The vehicle was not diagnosed or repaired. The manufacturer was ~~not~~ notified of the failure. The failure mileage was approximately 20,000. Consumer stated crash was due to electronic malfunction. **AUTO WILL BE ASSESSED BY Hyundai CORP. CASE STILL OPEN**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.