



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



November 3, 2021

[REDACTED]
Kent, WA [REDACTED]

NEF-109 ela
Ref. No. 11435610

Dear [REDACTED]:

Consumer input is extremely valuable in determining the presence of defects that could result in a safety issue, and the timeliness and adequacy of recall remedies. Therefore, the National Highway Traffic Safety Administration's Office of Defects Investigation will maintain this submission in their database. The agency has a statutory responsibility to make public any and all information it receives that relates to motor vehicle or motor vehicle equipment safety. A redacted version of your request will be on our public website (enclosed). We do not release your personal identifying information, so no one in the public knows who filed it.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure
11/9/21 UPDATE

Upon vehicle inspection it was discovered it was not the transmission. The front axle had broken which can still be very dangerous. May be something to investigate.

Kent, WA

SEATTLE WA 980

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