

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Completed NHTSA Vehicle Owner's Questionnaire 11434056
Date: Wednesday, December 1, 2021 2:37:01 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Wednesday, December 01, 2021 12:47 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Completed NHTSA Vehicle Owner's Questionnaire 11434056

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please see the attached completed questionnaire. If you have any questions please let me know.

Thanks

[REDACTED]
[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-SEP-2021

Repository ☐Reference No.
11434056**OWNER INFORMATION (Type or Print)**

Name

Address

City

Ponte Vedra Beach

State

FL

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same as Above

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
573FS4220H1MAKE
GRAND DESIGNModel
SOLITUDEModel Year
2017

Date Purchased

11-1-2016

Dealer's Name and Telephone Number

Gander RV & Outdoors 615-889-1600

Engine:
No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Nashville

STATE

TN

ZIP Code

08302

N/A

N/A

Transmission Type

N/A

☒ Antilock Brakes☐ Cruise Control

Powertrain

N/A

Multiple Failure:

N/A

Incident Date(s)

12-SEP-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 020000 SUSPENSION

Failure Mileage
8000.0

Failure Speed

unknown

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Grand Design Solitude RV. The contact stated that while driving, the rear axle suspension separated from vehicle. The contact noticed that the rear axle shifted three inches towards the driver's side. The vehicle was taken to a rest stop where an independent mechanic replaced the left and right leaf springs. The local dealer was not contacted. The manufacturer was notified of the failure, but no further assistance was provided. The approximate failure mileage was 8,000. The top leaf spring of the leaf spring bundle severed on both sides of the vehicle. The top leaf spring of the bundle of leaf springs connects the bundle to the frame of the vehicle. Hence the 3" movement to the drivers side of the unit.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.