

MEMORANDUM

SEP 20 21 11:06 AM

ORD/NEF 105/PHIL

Memo To: Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.,
Washington, DC 20590

From: Monica Law

Re: Hyundai Recall Number 203

Vin# KMHD84LFL [REDACTED]

My name is [REDACTED] and I received a Recall letter in the mail from Hyundai regarding Campaign # 203 Piston Ring Oil. The remedy has not been available as of today, July 7, 2021. Its taking too long for the remedy to be available on this recall. My vehicle seem to be stalling from time to time, as indicated in the recall letter.

I am reaching out to you because it appears that when I contacted Hyundai there is no timeframe on when the remedy will be available. No one at Hyundai could tell me what I am suppose to do in the meantime as a customer.

I can be reached at [REDACTED]

[REDACTED]

Snellville, GA

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