

INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
 To: [EVOQ \(NHTSA\)](#); [REDACTED]
 Cc: [NHTSA ODI CRD](#); [REDACTED]
 Subject: ODI- 11433006
 Date: Thursday, September 16, 2021 5:33:04 PM

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Subject: Complaint #11433006 -9/14/2021 Pacific Time
 To: vsh@dot.gov, nhtsa.webmaster@dot.gov

Dear Concerned NHTSA staff,

I just submitted the above VOQ with 9 pdf attachments. I contacted NHTSA today via Chat and via 888# to find out if the attachments will also be uploaded on the database and, therefore, searchable/available to the public. I thought I better email to be clear.

My understanding is that only the narrative on Item 2. Incident Information on the VOQ will be uploaded for the public to see, with vin# abbreviated, AND no personal information will be included. Some pdf attachments (3 out of 9) have personal information, like police Incident Report, correspondence with Manufacturer (Customer Claims Response) and Owner's additional info. The rest are photos of car, incident premises, injuries that are relevant to the Owner's Additional Info.

I was told that any personal information will be redacted and I hope including those contained in the 3 files that I specifically mentioned. However, if possible, I prefer that the Owner's additional info be excepted -not be made available like the narrative on Item 2. Incident Information because the Owner's additional info has more detail, insight to the narrative and intended for the NHTSA staff. Actually the police report and Mfr correspondence are also intended for the NHTSA staff. They need to be redacted if made available to the public.

Additional clarification: On question, how fast were you going? my response would be 0 to 3 mph but the system only allows one number integer so I typed 3.

Finally, thank you to the 2 ladies, [REDACTED] and [REDACTED] who I contacted today; they were very helpful and patient. Kindly redirect this email to the correct recipient if not you. Please let me know if there are questions, otherwise please acknowledge so I know this went through. Thank You!

Best regards,

[REDACTED]

[REDACTED]
 Quality Control Analyst



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