

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 13-SEP-2021	Repository ☐
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: Florence State: SC ZIP Code: [REDACTED]		Daytime Telephone Number: [REDACTED]	
		E-mail Address: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTRX17LX1N [REDACTED]		MAKE FORD	Model F-150
Date Purchased 2002-used	Dealer's Name and Telephone Number Kendall Hyundai 7865904070	Engine: No: Cylinders 8	Model Year 2001
Original Owner ☐	Dealer's City Miami	STATE FL	ZIP Code 33157
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 2WD	Fuel Type: unleaded
Multiple Failure:		Incident Date(s) 12-SEP-2021	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 060000 ENGINE (PWS)		Failure Mileage 150000.0	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make N/A	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1 9ABC036)	☐ Original Requirement ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: N/A	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N		- FIRE	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
The contact owns a 2001 Ford F-150. The contact stated that while the vehicle was parked unattended, he heard an abnormal popping noise and noticed the vehicle was engulfed in fire. The fire department extinguished the fire. There were no reported injuries or police reports. The contact was able to move the other vehicles away from the fire. The local dealer was not contacted. The vehicle was not diagnosed or repaired. The manufacturer was not notified. The failure mileage was approximately 150,000. The contact mentioned she never received notification of NHTSA campaign number: 05V017000 (Vehicle speed control).			
update: contacted FORD MULTIPLE TIMES. TOLD TO FILE AN INSURANCE CLAIM. INSURANCE FOR COLLISION & LIABILITY ONLY! see encl. pictures 3			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Called Ford Numerous Times
NO results, This truck was
taken well cared for use only for
deer hunting & going 1/4 mile
once a week if a trailer. Now
will out a good meaning Truck.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





STATE OF SOUTH CAROLINA
CERTIFICATE OF TITLE
OF A VEHICLE



VEHICLE ID NUMBER
1FTRX17LX1N [REDACTED]

YEAR MAKE
2001 FORD

MODEL
COFF15

NEW/USED
USED

BODY STYLE
TR

DATE ISSUED
10-07-2003

ODOMETER
31,275

WEIGHT
4200

TITLE NUMBER
[REDACTED]

VEHICLE BRAND(S)
ACTUAL MILEAGE

FULL NAME OF OWNER(S)
[REDACTED]

CUSTOMER NUMBER: [REDACTED]

FLORENCE SC [REDACTED]

FIRST LIENHOLDER

GMAC

PO BOX 8112

COCKEYSVILLE MD 210308132

DATE OF LIEN: 09/02/2003

EST. LIEN RELEASED 10/6/08

BY [REDACTED]

(AUTHORIZED AGENT)

THE SOUTH CAROLINA DEPARTMENT OF PUBLIC SAFETY HEREBY CERTIFIES THAT THE PERSON HEREIN IS REGISTERED BY THIS DEPARTMENT AS THE LAWFUL OWNER OF THE VEHICLE DESCRIBED SUBJECT TO THE LIENS, IF ANY, HEREIN SET FORTH.

MARCIA S. ADAMS
EXECUTIVE DIRECTOR

MARK SANFORD
GOVERNOR

TITLV [REDACTED]

R 001. 00000517938

00046

FILE

PSHIP 1FTRX17LX1N [REDACTED]





West Florence Fire Department

Station 5

Location:
900 S DUNES DR
FLORENCE SC 29504

Location:
N 34° 10' 30.00"
W 79° 52' 30.5"

Zone:
1 - Station 1
Location Type: 1 - Street address

Incident Type:
131 - Passenger vehicle fire

POB: [REDACTED]
Incident #:
Exposure ID: 40003683
Exposure # 0
Incident Date: 09/12/2021
Dispatch Run # [REDACTED]

Report Completed by:	WFF 121 Fals. Owen J.	EO: WFF 170	Date: 09/12/2021
Report Reviewed by:	Not Reviewed		
Report Printed by:	WFF 171 Mark J. J. J.	EO: 177/18	Date: 9/14/2021 Time: 12:58

Structure Type:	Property Use:		
Automatic Extinguisher System Present:	☐	Detectors Present:	☐
Cause of Ignition:		Failure of equipment or heat source	
Ad. Cost or Received:	Name:	Primary action taken:	55 - Extinguishment by fire service personnel
Losses:	Pre-Incident Values:		
Property: \$2,000.00	Property: \$2,000.00	Civilian Injuries: 0	Fire Service Injuries: 0
Contents: \$0.00	Contents: \$0.00	Civilian Fatalities: 0	Fire Service Fatalities: 0
Total: \$2,000.00	Total: \$2,000.00	Total Casualties: 0	Total Fire Service Casualties: 0
Total # of apparatus on call:		3	Total # of personnel on call: 11

Special Studies

COVID 19 was a factor in this incident. No, COVID 19 was not a factor

Narrative from dispatch:

2021-09-12T21:01:14

Chief Complaint: SUV/Crossover vehicle fire

Problem: VEHICLE ON FIRE

2021-09-12T21:01:16

WFF211 - DSP

2021-09-12T21:01:16

WFFD - DSP

2021-09-12T21:01:16

Chief Complaint: Vehicle Fire

Problem Desc: VEHICLE ON FIRE

Dispatch Level: 71801 (Vehicle fire)

Response: Bravo

CADCode: [REDACTED]

1. The caller is on scene (1st party).
2. The vehicle is not inside a building/structure.

21. 12:58 PM

West Florence Fire Department

3. An SUV/crossover is involved.

4. The fire has not been reported by the caller as extinguished.

5. The fire is not threatening anything at present.

2021-09-12T21:01:16

Vehicle 1

Color: GOLD

Make: FORD

Model: F150

2021-09-12T21:01:16

6. No one is trapped.

7. The vehicle description is:

8. The vehicle does not use alternative fuels.

9. No one is reported to be injured.

2021-09-12T21:01:16

ADV ITS 15-20 YARDS FROM NEIGHBORS HOUSE

2021-09-12T21:01:16

GEORGETTE STATED VEH IS BETWEEN TWO HOUSES

2021-09-12T21:01:16

2021-09-12T21:01:16

WF211 - ENR

2021-09-12T21:01:16

WF240 - ENR

2021-09-12T21:01:16

WF210 - ENR

2021-09-12T21:01:16

WF211 - ONS

2021-09-12T21:01:16

WF240 - ONS

2021-09-12T21:01:16

WF210 - ONS

2021-09-12T21:01:16

WF211 - LOG - CONTROL TIME

21 12:58 PM

West Florence Fire Department

NARRATIVE (2)

Narrative Title: n/a

Narrative Author: WF-129 Fails, Dustin

Narrative Date: 09/12/2021 21:56:14

Narrative Apparatus ID: n/a

Narrative:

West Florence Fire Department respond to vehicle fire at dispatch addressed. Engine 211 arrived on scene to find a vehicle fire with two exposures. Chief 240 arrived on scene and assumed command. Crews were able to extinguish the fire with no damage to exposures. Chief Fails talked to the owner who said the vehicle had not been ran that day but had some work done on it recently which included some fuses being replaced. Ensured all hotspots were extinguished and all units cleared.



TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY
P.O. Box 430
Buffalo, NY 14240-0430

09/23/2021

[REDACTED]
[REDACTED]
Florence SC [REDACTED]

Insured: [REDACTED]
Claim Number: [REDACTED]
Policy Number: [REDACTED]
Date of Loss: 09/12/2021

Dear [REDACTED] [REDACTED]

Thank you for taking time to speak with me. As we discussed, I am writing to confirm that we have concluded our investigation into the facts surrounding the accident that occurred on 09/12/2021.

Your automobile insurance policy does not have comprehensive coverage for your 2001 Ford F-150, VIN 1FTRX17LX1N [REDACTED]. Therefore we are unable to make payment for damages to this vehicle.

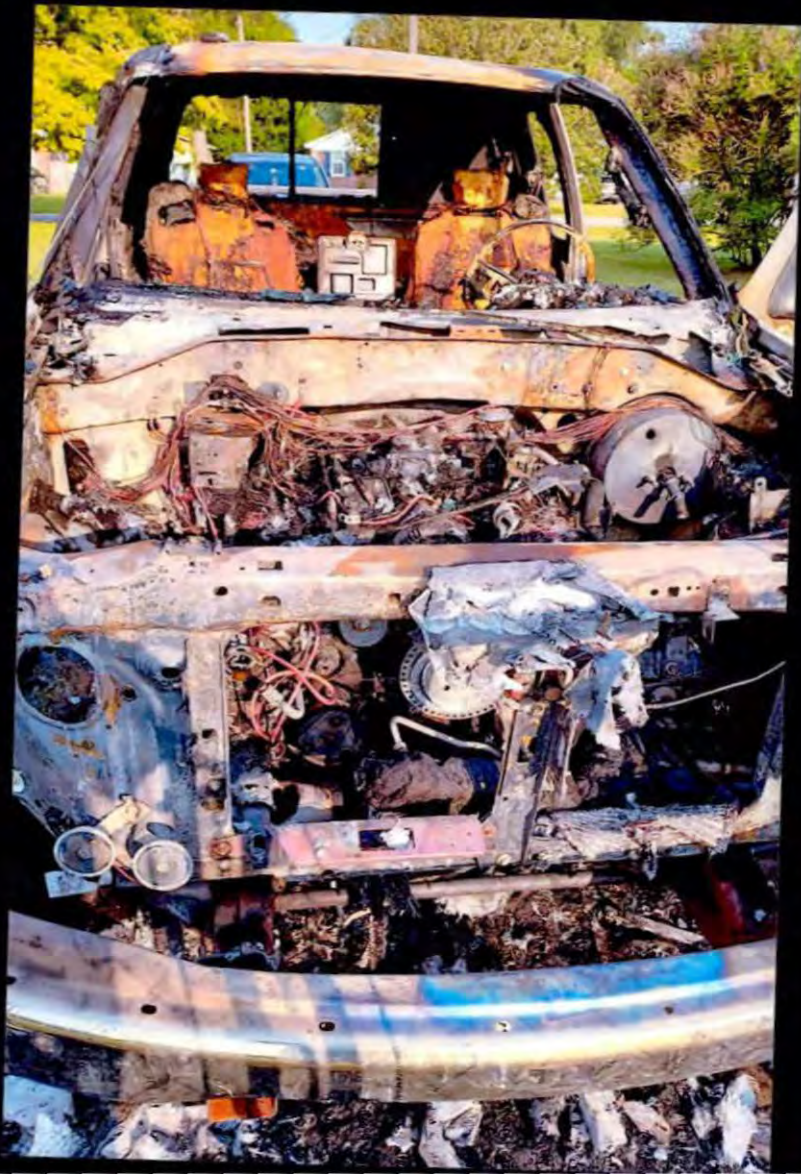
If you have any questions or have additional information that you would like us to consider, please contact me at (804)934-4827 or NGREENHI@travelers.com.

Sincerely,

Nesha Greenhill
Claim Professional
Direct: (804)934-4827
Office: (800)759-6194 Ext. 8049344827
Fax: (877)389-4687
Email: NGREENHI@travelers.com









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20077

U.S. POSTAGE PAID
FCM LETTER
FLORENCE, SC
29501
DEC 22, 21
AMOUNT

\$0.78

R2305M145348-26

Florence, SC

US Dept of Transportation
Nat'l Highway Traffic Safety Adm.
Office of Defects Investigation NEF-100
1200 New Jersey Ave SE.
Washington, D.C. 20077-9382

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