

August 23, 2021

KIA Motors America, Inc.
President/CEO Seungkyu Yoon AND Michael Cole
Attn: Customer Relations
P.O. Box 52410
Irvine, CA 92619

RE: Recall Damages Notice of Intent to Sue
Case No.: [REDACTED]

To Whom It May Concern:

I am writing in reference to the above named complaint I have with my vehicle. I have already sent in the documentation showing the cost of repairs I have had to make to the vehicle. I own a 2015 KIA Sedona 4DR Wagon EX, VIN: KNDMC5C18F [REDACTED]. On December 13, 2019, I had the problem as outlined in your recall notice dated March 5, 2021 fixed prior to the notice of the recall being sent out to me. I then sent in a reimbursement claim as was requested by your company on April 5, 2021. I have waited the requested sixty (60) days for any reply which none have been received including my reimbursement for monies spent for the repairs.

I had taken the vehicle to the KIA dealership in Grand Rapids, Michigan to fix this problem before in February of 2018 and they did not fix it. I have also once again submitted the required documentation in July of 2021 as was requested and I have not heard from anyone nor received my reimbursement for these repairs. At this time I am requesting that my full claim be paid immediately of \$2,947.68 for the repairs I had performed on the vehicle that were the subject of the recall notice you provided me.

The lack of response from your company is leaving me with this as my last chance to resolving this matter prior to contacting an attorney or filing the appropriate lawsuit to recover the money owed to me based upon the faulty problem with this vehicle. Thank you for your time and attention in this matter should you need anything further please feel free to contact me.

[REDACTED]
[REDACTED]
Muskegon, MI
[REDACTED]

cc: File
Federal Trade Commission
National Transportation Safety Administration
Federal Attorney General's Office



Kia Motors America, Inc.
 Corporate Headquarters
 111 Peters Canyon Road, Irvine, CA 92606-1790 USA

**2015-2017 MY SEDONA POWER SLIDING DOOR LATCHING
 NEW VEHICLE LIMITED WARRANTY EXTENSION**

PLEASE KEEP THIS LETTER IN THE GLOVEBOX OF THE VEHICLE

March 5, 2021

Dear Kia Sedona Vehicle Owner:

Kia Motors America, Inc. takes pride in providing you with high quality and dependable vehicles. In order to maintain these standards, Kia is extending the New Vehicle Limited Warranty coverage, **to all owners** of 2015-2017 MY Sedona vehicles equipped with Power Sliding Doors, for Power Sliding Door difficulty latching issues from 5-years/60,000-miles to 15-years/unlimited-miles starting from the date the vehicle was first put into service. The power sliding door may not completely latch upon closing.

Warranty Extension Coverage:

- If, at any time within the extended warranty period, you experience the power sliding door not completely latching, your authorized Kia dealership will diagnose the cause **at no cost to you.**
- If the diagnosis indicates the condition is caused by the Power Sliding Door Drive Unit, Remote Controller, or Door Latches, which are the main components that can cause this condition, Kia will replace the part on your vehicle **at no cost to you.**
- This supplement to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including incomplete latching due to abuse, neglect, or external damage to the power sliding door assembly.

What Should You Do?

- In the event your power sliding door does not latch completely upon closing, the open-door indicators, including chimes, dashboard telltales, and dome lights, would activate. Additional audio and visual alerts would activate as the vehicle starts to be driven away with a power sliding door not fully closed. If these symptoms occur, contact the nearest authorized Kia dealer to have your vehicle diagnosed.

To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (see the bottom of this letter for more information about QR code use):



- **RETAIN THIS LETTER IN THE GLOVE COMPARTMENT OF YOUR KIA VEHICLE.** Place this letter in your vehicle's glove compartment, preferably together with your vehicle's other warranty information. When seeking service, provide this letter to your servicing dealer. If you sell your vehicle, ensure that you include this letter with the documents you provide to the buyer.

Consumers Affairs

64ppn

1-520-274-1622

KIA (ELIZABETH)

TULSON AZ

Request For

Detail Letter

For Further

Legal Action

She will request

the Act to see letter

in order to maintain

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What If You Have Already Paid To Have This Situation Corrected?

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may submit your receipts online to Kia via the Owners section of www.kia.com or mail your receipts with the attached Request for Reimbursement Form directly to Kia for consideration:

Consumer Assistance Center
Kia Motors America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542

Kia will review and respond to your claim within sixty (60) days of receipt. Kia may either accept or reject your claim, or it may request more information to evaluate the claim.

The Kia Consumer Assistance Center is available at the number listed above if you have any questions or need assistance in submitting your claim.

Have You Changed Your Address or Sold Your Kia?

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the enclosed prepaid "Change of Address/Ownership" card and mail it to us.

What If You Have Other Questions?

- Should you have any questions regarding this warranty extension or if your dealer does not resolve your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or through the owner's section of www.kia.com.

We hope that this warranty extension demonstrates Kia's commitment to your continued satisfaction. If you have any questions or concerns do not hesitate to contact us.

Sincerely,

Consumer Affairs Department

QR Code Use:

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App**. With many devices, you can do this through an app marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the QR code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. **Refer to the QR Reader Code Reader App instructions.**

REQUEST FOR REIMBURSEMENT FORM
2015-2017 MY Sedona – Power Sliding Door Latching
New Vehicle Limited Warranty Extension (WTY019)

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may **submit your receipts online to Kia via the Owners section of www.kia.com (MyKia>Contact Us** or directly at this link: <https://ksupport.kiausa.com/ConsumerAffairs>).

If you do not have access to a computer or prefer to submit your request by mail, please complete this Request for Reimbursement and mail it to the following address for review and consideration, along with backup documentation:

Consumer Assistance Center
 Kia Motors America, Inc.
 P. O. Box 52410
 Irvine, CA 92619-2410
 1-800-333-4542

Consumer Affairs

*32/25 - Chris T...
 Returns to upper
 Case Manager - Robert - Elsbeth*

*CASE
 REPAIR DEPT →*

Please allow at least sixty (60) days for review and response.

Customer First Name: [Redacted] Customer Last Name: [Redacted]

Customer Address: [Redacted]

Customer City: Muskegon State: MI. ZIP: [Redacted]

Phone #: [Redacted] Email: N/A

Vehicle Identification Number: KN0MC5C18F6 [Redacted]

Mileage at Time of Repair: 107026 Date of Repair: 12/30/2019

Amount of Reimbursement Requested: \$ 2947.68

Attach the following:

- o **Repair Order showing:**
 - o Name & address of person paying for the repair
 - o Vehicle Identification Number (VIN) of vehicle repaired
 - o **Description of the problem repaired** (e.g. Power Sliding Door Drive Unit, Remote Controller, Door Latches)
 - Date of repair, mileage at the time of repair and total cost of claimed repair expense
- o **Evidence of Payment of Repair showing:**
 - o Date of Payment
 - o Amount Paid (e.g., copies of cancelled check or credit card receipt)

I certify that the documents attached to this Request for Reimbursement are true and accurate and should be used as the basis for a reimbursement to me under this campaign.

[Redacted Signature Area]

(Stephanie)
7/1/2021
4/15/2021
5/20/2021
4/16/2021
Eric
Call the manager
Case No X
Erica
7/23/2021
6/23/2021
6/10/2021
6/23/2021
5/26/2021
4/15/2021

April 5th 2021

CONSUMER ASSISTANCE CENTER
KIA MOTORS America, INC.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542

Greetings:

First of All, I [REDACTED] and my husband, [REDACTED] offer our thanks to your office to be able to submit by mail, to request for reimbursement with reference to the power sliding door latching problem that we experienced on our 2015 KIA Sedona EX Van. Please note the attached documentation(s) for your review/explanation(s) towards final correction of our problem(s) with the power sliding door latching problem.

Attachment 1 noted problem (off/on), and upon services of VAN (see details), brought attention of problem to Service Manager and as you can see, was not able to detect problem and likewise to correct problem (highlighted).

During the rest of 2015 and prior to September 2019, we got our car/VAN insurance company involved.

They sent out a Claim Adjustor to Investigate Problem and as we were Driving Van in a Low Speed, (20 m/hr) ~~in~~ Residential Area, the Sliding Door Open Up. We had to stop the Van to Re-close the Door Manually. Right then, we noted the Alignment of the Door was off and Recommendation(s) from the Insurance Adjustor was to get the Van to a Reliable Body Shop to hold correct problem(s) as soon as possible

Attachment 2 with details/cost noted.

You will note that the total cost was \$2447.68, we had to pay a \$500 Deductible Amount, hence, the Grand Total was \$2947.68.

Since then/after repairs made, we have not had any more Sliding Door Problems

However, our Car/Van Insurance, increased by \$450⁰⁰ more per 6 months.

Please Review the enclosed Documents/Attachments. We will await your Decision(s) with reference to Reimbursement of a Fair and Reasonable Amount from KIA.





Summit Place KIA

4575 Plainfield Ave NE - Grand Rapids, MI 49525
Ph: (616) 323-1400

Attachment 1
100.4

SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Mon, Tue, Thurs, Fri
8:00 a.m. to 7:00 p.m. Wednesday
8:00 a.m. to 12:00 p.m.
Saturday (Light Maintenance Only)

R/O Open Date	2/16/18	R/O Close Date	2/16/18	Status	Pre-Invoice	
Mileage In	68198	Mileage Out	68198	Service Advisor / Tag #	RYAN/407*W*	
Vehicle Identification	KNDMC5C18F6		Delivery Date	5/04/15	In-Service Date	5/04/15
Color	TITANIUM E		License Number			

Attachment 1

MUSKEGON, MI

Year	Make	Model	Body
2015	KIA	SEDONA	4DR WGN EX

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - 00K1: OIL & FILTER CHANGE OIL AND FILTER. (INCLUDES UP TO 5 QTS OF OIL) EST. \$36.30. Tech: Chris (17) Installed 26320 3CAA0 :SERVICE KIT-OIL FILT 1@7.93 Installed 5W30 :MOBIL 5W30 SYNTHETIC BLEND OIL 6@2.33 OIL AND FILTER CHANGED Sub Total: 36.01	14.10 7.93 13.98
#2 - 00K60: MULTI-POINT INSPECT PERFORM MULTIPOINT INSPECTION. MPI COMPLETED Sub Total: .00	
#3 * 00K7: BULB(S) ADDED OPERATION CUSTOMER STATES PASSENGER HEADLIGHT BULB IS OUT AND PASSENGER BRAKE LIGHT IS OUT Tech: Chris (17) Installed 2357 :BULB 1@2.81 Installed 18647 55007L :BULB 1@21.09 BULBS REPLACED Sub Total: 47.90	24.00 2.81 21.09
#4 * 05K1: ELECTRICAL DIAG/REPAIR ADDED OPERATION CUSTOMER STATES PASSENGER SLIDING DOOR DOES NOT CL	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair of hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in its shipments by the supplier, or transporter. I hereby grant you or your employees permission to locate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure amount of repairs thereto.*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller hereby assumes for authorized any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



Summit Place KIA

4575 Plainfield Ave NE - Grand Rapids, MI 49525
Ph: (616) 323-1400

SERVICE DEPARTMENT HOURS
8:00 a.m. to 6:00 p.m.
Mon, Tue, Thurs, Fri
8:00 a.m. to 7:00 p.m. Wednesday
8:00 a.m. to 12:00 p.m.
Saturday (Light Maintenance Only)

R/O Open Date	2/16/18	R/O Number	[REDACTED]
R/O Close Date	2/16/18	Pre-Invoice	
Mileage In	68198	Mileage Out	68198
Service Advisor / Tag #		RYAN/407*W*	
Work Phone		Vehicle Identification Number	
[REDACTED]		KNDMC5C18F6 [REDACTED]	
Home Phone		Delivery Date	
[REDACTED]		5/04/15	
Year		In-Service Date	
2015		5/04/15	
Make		Color	
KIA		TITANIUM B	
Model		License Number	
SEDONA			
4DR WGN EX			

State Registration # [REDACTED]

MUSKEGON, MI [REDACTED]

Year	Make	Model
2015	KIA	SEDONA

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
USE ALL THE WAY CLOSER TO REAR END WHEN IT IS COLD OUTSIDE	
Tech: Jeremy (16) M257538	
SLIDING DOOR IS NOT ACTING UP AT THIS TIME WE NEED TO DIAGNOSE MORE THOROUPLY WHEN IT IS ACTING UP	
Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	38.10
PARTS	45.81
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	3.43
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	2.95
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	90.29

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X

The UPS Store® #3469
2743 Henry Street
Muskegon, MI 49441
(231) 755-5551 Phone
(231) 755-5552 Fax
M - F 8am-7pm
Sat 9am-3pm



FAX

To Consumer Assistance Center From [Redacted]
Company KIA (Reimbursement Dept) Phone number [Redacted]
Fax number 866-631-2877 Fax number N/A
Tel # 1-800-333-4542
Date 7/12/2021 Total pages 3
(Including cover)
Job number (Attention Case No.)
[Redacted]

As requested, are title requested documents showing proof of payments to be reimbursed on case no. [Redacted] (2015 KIA VAN Sliding Door Problems).

Please process claim again, ASAP. Funds are needed ASAP.

210
[Redacted] (Consumer Affairs)

Thank you
[Redacted]

210
[Redacted]

7/12/2021 3:07pm

7/9/2021 Called Lizapa (Quinn Cal. time)
Natalia
Another Dept (Reimbursement Dept). Gave her comment's before

~~Federal Trade Administration~~

To be reimbursed will get my other 20 values



Claims Support

VIEW CLAIMS

Claim Number: [REDACTED]	Policy Number: [REDACTED]
Date of Loss: 10/3/2019	Claim Status: Closed
Setup Date: 10/7/2019	
<p>Loss Description: Insured had a recall for the sliding doors which he had fixed, now the passenger side sliding door wouldn't shut automatically only if forced shut. Insured took vehicle back and they stated that the frame is bent. Possibly from going up over a curb or snowbank, but insured does not recall doing this</p>	

Claim Summary	Claim Payments	Claim Team	Claim Activities	Claim Documents
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Check Number	Payee	Check Amount	Type	Issued On
[REDACTED]	PRO AM COLLISION ATTN: LEON	\$445.4	Supplemental	1/9/2020
Paid To: PRO AM COLLISION ATTN: LEON		Mailed To: PRO AM COLLISION ATTN: LEON 5285 PLAINFIELD, GRAND RAPIDS, MI 49505		
Payment Description: [REDACTED] Enterprise Leasing Company of Detroit		\$959.94	Partial	12/20/2019
Paid To: Enterprise Leasing Company of Detroit		Mailed To: Enterprise Leasing Company of Detroit 29301 Grand River Ave, Farmington Hills, MI 48338-5617		
Payment Description: [REDACTED] PRO AM COLLISION ATTN: LEON		\$1156.98	Supplemental	12/13/2019
Paid To: PRO AM COLLISION ATTN: LEON		Mailed To: PRO AM COLLISION ATTN: LEON 5285 PLAINFIELD, GRAND RAPIDS, MI 49505		
Payment Description: [REDACTED] LYNETTE COOPER & PRO AM COLLISION ATTN: LEON		\$845.3	Final	11/1/2019
Paid To: LYNETTE COOPER & PRO AM COLLISION ATTN: LEON		Mailed To: LYNETTE COOPER 1430 SHONAT ST, MUSKEGON, MI 49442-5384		
Payment Description:				

Had to get a Rental Car during Sliding Door Repair

Grand Total including Rental Car Charges
 \$5307.62





PRO AM COLLISION & MECHANICAL

WIN WITH PRO AM COLLISION
proamusa@aol.com
5285 PLAINFIELD AVE NE, GRAND RAPIDS, MI
49525
Phone: (616) 363-9201
FAX: (616) 363-1847

Workfile ID: [REDACTED]
PartsShare: 5xZsjm
State ID: F131980

Preliminary Supplement 1 with Summary

Collect \$500 -
pd [REDACTED]
ck [REDACTED]
Job Number: [REDACTED]
12/13/19
PA

Customer: [REDACTED]

Written By: Doug Kotarz

Insured: [REDACTED]
Type of Loss: [REDACTED]
Point of Impact: [REDACTED]

Policy #: [REDACTED]
Date of Loss: [REDACTED]

Claim #: [REDACTED]
Days to Repair: 0

Owner: [REDACTED]
muskegon, MI [REDACTED]

Inspection Location:
PRO AM COLLISION & MECHANICAL
5285 PLAINFIELD AVE NE
GRAND RAPIDS, MI 49525
Repair Facility
(616) 363-9201 Business

Insurance Company: [REDACTED]

VEHICLE

2015 KIA Sedona EX 4D VAN 6-3.3L Gasoline Gasoline Direct Injection

VIN: KNDMC5C18F6 [REDACTED]
License: [REDACTED]
State: [REDACTED]

Interior Color: [REDACTED]
Exterior Color: [REDACTED]
Production Date: [REDACTED]

Mileage In: [REDACTED]
Mileage Out: [REDACTED]
Condition: [REDACTED]

Vehicle Out: [REDACTED]
Job #: [REDACTED]

LAKESHORE FEDERAL CREDIT UNION

CHECK NO. [REDACTED]

(231) 755-1202

DATE...: 12/13/19
PAY TO: PRO AM COLLISION & MECHANICAL
LOCATION...: 01
TELLER ID...: 09
G/L ACCOUNT...: 903.00
CHECK TYPE...: TE
REMITTER...: [REDACTED]

BANK G/L.....: 745.30
AMOUNT.....: 500.00
DESCRIPTION.....: SHARE DRAFT ACCOU

PRO AM COLLISION & MECHANICAL
FOR DEDUCTABLE

Kia Sedona Power Sliding Door Problems Cause Recall

Kia recalls 106,000 Sedona minivans with power sliding doors that can injure people.

By [redacted] Posted in [Recalls](#)

June 3, 2018 — More than 106,400 model year 2015-2018 Kia Sedona minivans have power sliding doors that could automatically close on objects located between the sliding doors and the minivans.



The power sliding door module controls the sensor that is located in the interior door well and detects movement while the sliding door closes.

Kia and the supplier determined the original programming of the module is set to a threshold level that can fail to detect objects in the path of the door sliding closed. This will prevent the automatic stop and reversal feature from doing its job.

In September 2017, Kia was looking at field data and found 17 customer complaints about power sliding doors that didn't detect obstructions in 2015-2017 Sedona. Engineers inspected the minivans and found the doors worked as intended, so Kia decided to monitor the field for additional complaints.

In addition, the automaker opened an internal investigation by using a 2017 Sedona and this time did find problems that depended on what the obstruction was and where it was located between the door and the body of the minivan.

However, engineers said they had trouble replicating their own results and couldn't find any customer complaints from markets outside the U.S.

Then in January 2018, Kia received a complaint about an alleged injury caused by a sliding door and engineers again determined the problem could be caused under certain conditions but not others.

The automaker went to work with the supplier of the power sliding door control modules to create updated software that would lower the sensitivity thresholds for the doors.

Kia decided to issue the recall in May after receiving 21 complaints about the sliding doors, with 14 of those complaints alleging injuries. However, the automaker says it confirmed only two of those injuries.

The 2015-2018 Sedona minivan recall will begin June 18, 2018. Kia dealers will reprogram the power sliding door module software, but owners with questions are welcome to call 800-333-4542.

Kia's number for this recall is SC164.

*My Recall Notified
was received 3/5/2021
+ Documents
8-8-21 AD
Request*

[redacted] has owner-reported complaints about the recalled minivans:

Kia Sedona - [2015](#) / [2016](#) / [2017](#) / [2018](#) / [All model years](#)

More Kia News:



CarComplaints.com Site-wide Search

SEARCH AGAIN?

YOUR SEARCH RESULTS FOR "KIA SEDONA POWER SLIDING DOOR PROBLEMS PREVIOUS LAW SUITS":

About 255 results (0.24 seconds)

Kia Sedona Power Sliding Door Problems Cause Recall ...

Kia Sedona Power Sliding Door Problems Recall



Jun 3, 2018 ... In September 2017, Kia was looking at field data and found 17 customer complaints about power sliding doors that didn't detect obstructions in ...

9 Complaints: 2007 Kia Sedona Structure: Body: Door Problems

Kia Sedona 2007 Structure Body Door



The contact stated that the passenger side sliding door opened while driving approximately 50 mph. The contact called two different dealers, including Joe Myers ...

19 Complaints: 2006 Kia Sedona Latches/Locks/Linkages Problems

Kia Sedona 2006 Latches/Locks/Linkages



Rear sliding door wont latch or will come unlatched while driving. This is a serious safety issue. Kia has it on a service note but if car is not under warranty they will ...

26 Complaints: 2015 Kia Sedona Electrical System Problems

Kia Sedona 2015 Electrical System



The 2015 Kia Sedona has 26 NHTSA complaints for the electrical system at 52289 miles average. ... The sliding doors on both sides of the vehicle appear faulty. ... Over the past couple of months our left turn signal began acting up. ... Power sliding doors do not close all the way makes a grinding noise when it is closing the ...

13 Complaints: 2012 Kia Sedona Structure: Body Problems

Kia Sedona 2012 Structure Body



The sliding door on the passenger side would not latch via power control. It would close manually to the point where it was difficult to re-open again (required ...

27 Complaints: 2012 Kia Sedona Electrical System Problems

Kia Sedona 2012 Electrical System



THIS IS UNRELATED TO THE SAFETY RECALL FOR THE FUEL RAIL The electronic door locks fail, (mine are not fully automatic, but when you turn on the key ...

7 Complaints: 2006 Kia Sedona Latches/Locks/Linkages: Doors ...

2006 Latches/Locks/Linkages: Doors Latch



So how do you find out what problems are occurring? For this NHTSA complaint data, the only way is to read through the comments below. Any duplicates or ...

REGISTERED MAIL



7828 2450 0001 0030 8820



U.S. POSTAGE PAID
FOM LG EN
MUSKEGON, MI
49444
AUG 25 21
AMOUNT

\$7.85

72304N 2476 15

Muskegon, Michigan

Department of Transportation

To: W41-306

Location Code: DOT

Cost Center: 4 West

Mail Point: NEC, NOA, NIA

External Carrier: PRIORITY

Sender:

Manufacturer:

Purchase Order:

DOT

9/2/2021 11:45:27 AM



70202493000100008820

NATIONAL Highway Traffic Safety
Administration

1200 New Jersey Ave, SE

WASHINGTON, DC 20590