

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: MORE DOCUMENTS FOR JEEP COMPLAINT. REFERENCE NUMBER 11432184
Date: Monday, November 15, 2021 9:43:17 AM

-----Original Message-----

From: [REDACTED]
Sent: Friday, November 12, 2021 9:51 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: MORE DOCUMENTS FOR JEEP COMPLAINT. REFERENCE NUMBER 11432184

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

This is what was given from the dealership after the inspection. And the service advisor also checked the throttle box which was visible after 2 days of the cooling process and say the throttle box was fine and that was asked about only because that showed up on the dashboard right before this incident. First I was told just needed a head gasket but then they said the engine was basically melted and that I needed a new one. This just came out of no where my truck was just perfectly fine and gave no warning signs. Just was a scary situation being in with me and my 2 young kids in the truck especially being on the parkway. Just my luck when it started smoking with heavy smoke there was an ambulance behind me that pulled over as well to take myself and my kids out the car and sit in there vehicle to make sure we were safe due to the smoke.



6 of 6

Repair Estimate

Service Advisor
Jay Herowanto (313)
jherowanto@66automall.com
8489947603

PREPARED FOR



Date 08/11/2021 05:39 PM
2015 JEEP GRAND CHEROKEE
VIN 1C4RJFAG9FC
Mileage 117,358
RO#

Service Name	Price
[Primary]: 55NIZINSP - COURTESY VISUAL MULTI-POINT INSPECTION	\$0.00
[Primary]: 10NIZ - DRIVEABILITY REPAIR	\$0.00
[Primary]: 70NIZ03 - RENTAL	\$0.00
Head Gasket Replacement: vehicle had leaking water pump and over heated causing head gaskets to be damaged when over heated. need to inspect head and block for cracks and being warped after removal.	\$2925.72
Thermostat Replacement: due to over heat	\$186.83
Water Pump Replacement: due to over heat	\$293.91
Engine Rebuild/Replace: used long block replacement	\$6873.13
Printed on August 11, 2021	
Quote expires on September 10, 2021	

Subtotal \$10279.59
 Shop Charges \$15.00
 Tax \$681.02
Total \$10975.60



Sansone Jr's 66 Automall
3401 Route 66
Neptune, NJ 07753

(877) 228-3560

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: JEEP COMPLAINT REFERENCE NUMBER 11432184
Date: Monday, November 15, 2021 9:43:49 AM
Attachments: [REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Saturday, November 13, 2021 7:30 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: JEEP COMPLAINT REFERENCE NUMBER 11432184

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2015 Jeep Grand Cherokee Recalls

✓ **Power train: automatic transmission: control module (tcm, pcm)**

✓ **Equipment: electrical: radio/tape deck/cd etc.**

✓ **Engine and engine cooling: engine: gasoline: turbo-charger**

✓ **Service brakes, hydraulic: foundation components: disc: caliper**

✓ **Suspension: rear**

✓ **Electrical system: wiring**



2015 Jeep Cherokee Recalls



Power train: automatic transmission



Equipment



Seats



Air bags: side/window



Structure: body: hatchback/liftgate



Equipment: electrical: radio/tape deck/cd etc.



Engine and engine cooling: exhaust system



Electrical system: wiring: rear compartment/trunk



Electrical system: wiring

Recall information provided by the [National Highway](#)

Is My Car Affected?

