

AUG27 '21 10:36AM

[REDACTED]
Fort Myers, FL [REDACTED]
[REDACTED]
[REDACTED]

7/29/21

National Highway
Traffic Safety
Administration
1200 New Jersey Avenue SE
Washington, DC 20590
Attn: Randy Reid

Ref: NEF-109

Hyundai of Fort Myers, Florida advised today that the problem with my Sonata air bag warning lights on was traced to a faulty sensor in the front passenger seat mat, and that the factory considers this as a supplement and will not pay for the repair.

Their Service manager again stated that the air bag will not deploy, which means that a passenger in that front seat would not be protected by the air bag.

I feel that is totally unacceptable and ask that you consider contacting Hyundai on my behalf. I am [REDACTED] and my only income is from Social Security and a small VA disability check to live on. I have no way to pay them to fix the car. Shame on them for turning their backs to a serious safety issue!

Sincerely,
[REDACTED]

[Redacted]
Fort Myers, FL

FT MYERS FL 339

30 JUL 2021 PM 1 L



NATIONAL HIGHWAY TRAFFIC SAFETY ADM.
1200 NEW JERSEY AVE SE
WASHINGTON, DC 20590

ATT: RANDY REID, CHIEF
CORRESPONDENCE RESEARCH DIV
OFFICE OF DEFECTS INVESTIGATION
ENFORCEMENT

