

TO: NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

1200 NEW JERSEY AVENUE, SE, WASHINGTON, DC 20590

FROM:

[REDACTED]

HENDERSONVILLE, TN.

[REDACTED]

DATE: AUGUST 14, 2021

RE: 2012 CADILLAC SRX HEADLAMPS

I KNOW THAT YOUR AGENCY IS AWARE OF THE HAZARDOUS CONDITIONS CREATED BY THE 2012 CADILLAC SRX HEADLAMPS. HOWEVER, I WANT TO INFORM YOU AGAIN THAT THERE SHOULD BE A RECALL ON ALL MODELS AFFECTED BY THE INFERIOR HEADLAMP DESIGN.

WE HAVE HAD THE HEADLAMPS REPAIRED TWO TIMES, ONCE BY A GENERAL MOTORS DEALERSHIP AND ANOTHER TIME BY AN INDEPENDENT DEALER. THE REPAIRS HAVE NOT RESOLVED THE DANGEROUS CONDITION OF DRIVING THESE VEHICLES AT NIGHT.

WE ARE SENIOR CITIZENS, BUT WE HAVE HAD TWO OTHER INDIVIDUALS DRIVE OUR CAR AND EVEN THOUGH THEY WERE MUCH YOUNGER, THEY BOTH STATED THAT THEY COULD NOT SEE WITH THESE HEADLAMPS.

PLEASE RECONSIDER REQUIRING CADILLAC AND GENERAL MOTORS TO ISSUE A RECALL BEFORE THERE IS A TRAGEDY.

THANK YOU FOR YOUR TIME.

12

Hendersonville, TN

WASHVILLE TN 370

16 AUG 2021 PM 4 L



NATIONAL Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
NGA

20590-

