

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

re

National Highway
Traffic Safety
Administration

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-AUG-2021

Repository ☐

Reference No.
11430747

OWNER INFORMATION (Type or Print)

Name

Address

City

Turnersville

State

NJ

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
6g2er577191

MAKE
PONTIAC

Model
G8

Model Year
2009

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

STATE

ZIP Code

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
25-AUG-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 140000 AIR BAGS

Failure Mileage
56000.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABCD36)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

The contact owns a 2009 PONTIAC G8. The contact stated that at start-up, the airbag default warning light was illuminated on the instrument panel. The contact proceeded to drive and noticed that the light was no longer on the instrument panel. Neither the dealer nor the manufacturer was notified of the failure. The vehicle was not diagnosed or repaired. The failure mileage was approximately 56,000.

Dealer was notified. See attached page
was repaired!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



815 N. BLACK HORSE PIKE, WILLIAMSTOWN, NEW JERSEY 08094
PHONE: (856) 629-0101
www.pellegrinobuickgmc.com

AMOUNT PAID BY COMMENT
1,269.17 CARD

388

[REDACTED]
TURNERSVILLE NJ [REDACTED]
[REDACTED]

TOTAL RECEIVED: \$1,269.17

DATE-TIME: 18OCT2021 17:46

CASHIER: SD

LOCATION:

CASH DRAWER:

ACCOUNTING DISTRIBUTION

CO	JOURNAL	CO	ACCOUNT	AMOUNT	CONTROL	CONTROL2
2	56	2	[REDACTED]	1,269.17		
		2	[REDACTED]	-1,269.17	275049	

SALE
10/18/21 17:45:12
Inv #: [REDACTED] Appr Code: 018908
Transaction ID: 8125119932828
Approved: Online Batch#: [REDACTED]
Total: 1,269.17
VISORWER Entry Method: Manual

CUSTOMER COPY

CUSTOMER #: [REDACTED]

[REDACTED]

pellegrino



GMC

815 N. BLACK HORSE PIKE
WILLIAMSTOWN, NEW JERSEY 08094
PHONE: (856) 629-0101
www.pellegrinobuickgmc.com

INVOICE

TURNERSVILLE, NJ [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 208 TONI CROSS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SILVER	09	PONTIAC G8	6G2ER57719L		55728/55750	T200	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05MAR11 DD			18:00 01OCT21		0.00	COUPON	18OCT21
R.O. OPENED		READY	OPTIONS: STK: DLR: PELLEGRINO				
15:49 01OCT21		17:15 18OCT21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES ABS LIGHT ON CHECK AND ADVISE
425 INSPECTED AND RELATED TO THE MODULE, SEE LINE
B FOR REPAIRS

15 SHIPLEY, RICHARD D LIC#: Y
CC

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B CUST STATES AIRBAG LIGHT ON CHECK AND ADVISE
DIAG INSPECTED AND PERFORMED DIAG FOUND THAT
THERE WAS NO COMMUNICATION WITH BCM, SDM
AND ECM, FOUND SDM SHORTED REPLD AND PROGRM
SDM

15 SHIPLEY, RICHARD D LIC#: Y
CC

1 92245736 F-MODULE 559.65 559.65 559.65

PARTS: 559.65 LABOR: 651.00 OTHER: 0.00 TOTAL LINE B: 1210.65

PERFORMED DIAG, CHECK SOURCES OF ELECTRICAL COMPONENTS INOP, NO
COMMUNICATION WITH BCM, NO COMMUNICATION WITH SDM, NO COMMUNICATION
WITH ECM. FOUND SDM SHORTED CAUSING COMMUNICATION LOSS. R AND R FLOOR
CONSOLE, REPLACED AND PROGRAMED SDM
WCC:58YN88387381

C CUST STATES VEHICLE LOCKS WOULDNT WORK CHECK AND ADVISE
425 WAS DUE TO LOST COMMUNICATION SEE LINE B

15 SHIPLEY, RICHARD D LIC#: Y
CC

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D CUST STATES VEHICLE WOULDNT START FOR THE FIRST COUPLE TIMES CHECK
AND ADVISE
DIAG PERFORMED DIAG AND FOUND NO COMMUNICATION,
SEE LINE B FOR REPAIRS

15 SHIPLEY, RICHARD D LIC#: Y

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all
of the warranties with respect to
the sale of this item/items. The
Seller hereby expressly disclaims all
warranties, either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

INVOICE

pellegrino**GMC**

815 N. BLACK HORSE PIKE
WILLIAMSTOWN, NEW JERSEY 08094
PHONE: (856) 629-0101
www.pellegrinobuickgmc.com

TURNERSVILLE, NJ [REDACTED]

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 208 TONI CROSS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SILVER	09	PONTIAC G8	6G2ER57719L		55728/55750	T200	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05MAR11 DD			18:00 01OCT21		0.00	COUPON	18OCT21
R.O. OPENED		READY	OPTIONS: STK: DLR: PELLEGRINO				
15:49 01OCT21		17:15 18OCT21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			CC			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

E DO NOT LOCK DOORS WONT UNLOCK

425 SEE LINE B FOR REPAIRS

15 SHIPLEY, RICHARD D LIC#: Y

			CC			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00

F MULTI-POINT VEHICLE INSPECTION

MPVI MULTI-POINT VEHICLE INSPECTION

15 SHIPLEY, RICHARD D LIC#: Y

			CC			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00

CUSTOMER PAY ENVIRONMENTAL AND OTHER SUPPLIES FOR REPAIR ORDER 50.00

Thank you for allowing PELLEGRINO Buick GMC to service your vehicle. We want you to be 100% COMPLETELY SATISFIED. If for any reason you are not COMPLETELY SATISFIED, please contact our Service Manager Steve Perkins at (856) 629-0101 Ext 205.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	651.00
PARTS AMOUNT	559.65
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	50.00
TOTAL CHARGES	1260.65
LESS INSURANCE	75.00
SALES TAX	83.52
PLEASE PAY THIS AMOUNT	1269.17

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE