

September 09, 2021

*Pete Buttigieg, Secretary of Transportation
US Dept of Transportation, 1200 New Jersey Ave SE
Washington DC 20590*

Respected Authorities,

It is my utmost honor to be writing to such an inspiring personality like you.

I am [REDACTED] Senior Journalist, USA

As an ethical and senior-most Educational Journalist, I have had the honor to work with various International Newspapers and News Channels. I specialize in working with International Universities to bring about a positive change in the lives of aspiring students. In 2018, within a span of one year, I travelled 86,000 miles across America and interviewed more than 120 Universities' Presidents, Provosts, Deans, International Coordinators, and around 1800 students of respective American Universities. This work has been done with official invitations from universities. Please visit: www.drkumarannavarapu.org for more details.

I travelled these 86,000 miles within a year in Lexus and Nissan cars- both of which are preowned certified cars. I never came across a single issue with these both cars during this long journey.

Having faith in preowned certified vehicles, we purchased a Porsche Cayenne Platinum Edition (2018 Model with Manufacturer's Warranty and Certified Preowned Vehicle Certificate), on July 29th, 2021, from Hennessy Porsche North America for my daughter [REDACTED]
(Attachment 1)

We are cheated in the name of Certified Preowned Vehicle certificate.

The day we took our Porsche home, we noticed a lot of heat generation in the car- but we thought it will be fine going further, given the attention to detail of Porsche's Automobile Engineering.

The following days were not any better for my daughter- she missed a major accident **twice** on **different days** because of the unexpected burnt smell, smoke, and loud warnings of overheat of the engine by Porsche in the middle of a highway. (Attachment 2 and 3)

My daughter is a very strong and passionate individual working in the field of Pharmaceuticals amidst this pandemic, yet this incident caused her to panic due to the life-threatening situation she was put in and she wished to discontinue driving the vehicle after **two repeated incidents** with the car.

We have not dared to take the Porsche out again after the two dangerous incidents. The car also emitted a strong burnt smell in the garage, scaring us so much so that we had to move the car into an open space.

We immediately informed the dealership and the Porsche Corporate about this repeated situation. (Attachment 4)

The dealership mentioned to drop off the car at their showroom- however, I requested them to pick the car up as we were scared to drive the vehicle again. They picked up the vehicle.

Later, once they mentioned repairs were done, we were informed to pick the vehicle . (Attachment 5)

We were still scared, so we requested the dealership to test drive it for a week until it is strongly ready.

On August 25th, 2021, I and my wife went to pick the vehicle after the Corporate and dealership both assured us at the highest level that the vehicle will not give us such trouble again. (Attachment 6)

In about a few minutes after we picked up the vehicle, the engine got overheated **again for the third time now**, with a smoke and burning smell inside the car. The AC shutdown immediately, and we couldn't breathe properly. Being on highway, with cars and trucks around us at a high speed, I and my wife felt, those were our last moments of our lives. (Attachment 7)

Being a driver for almost 25 years, I managed to stop the car on the highway though I was very scared.

We called the dealership immediately, and they asked us to take the vehicle back to them. I tried to drive the car back with glasses rolled down and was constantly praying for nothing to happen again.

In those few minutes of going back as well, the car was extremely heated inside, and the engine was hot too.

A technician immediately checked, and he also observed the situation. He mentioned that the car was at a very high temperature.

It scared me a lot to even imagine think what my kids must've gone through. We informed every single detail of these three incidents strongly to the Porsche Corporate in German, and USA.

The Corporate replied with a \$1000. (Attachment 8)

When I and my family were constantly thinking about the safety of our lives and the safety of everyone's else's lives around us on road, Porsche \$1000 response was very upsetting.

This is not just my family's safety, but also a concern of public safety.

I am even short of words to explain what terrifying events would've happened in those three incidents.

Due to all these incidents, my health has totally deteriorated, and I am extremely stressed out.

We cannot trust this vehicle anymore.

Despite saying no multiple times, the Porsche dealership has been harassing me with phone calls and voice messages and are forcing me to pick the vehicle or that they will deliver it at my home against my will. (Attachment 9)

We want a full refund back. We request you to please provide us with Justice.

The vehicle is still with the dealer. We just used the vehicle for about 4 days and drove less than 100 miles.

Once again, Porsche Corporate and Dealership are equally responsible for our family's life-threatening incidents, my mental health stress.

Please grant us with justice and take necessary actions against the Porsche dealership and corporate to avoid any life-threatening incidents to my family or anyone.

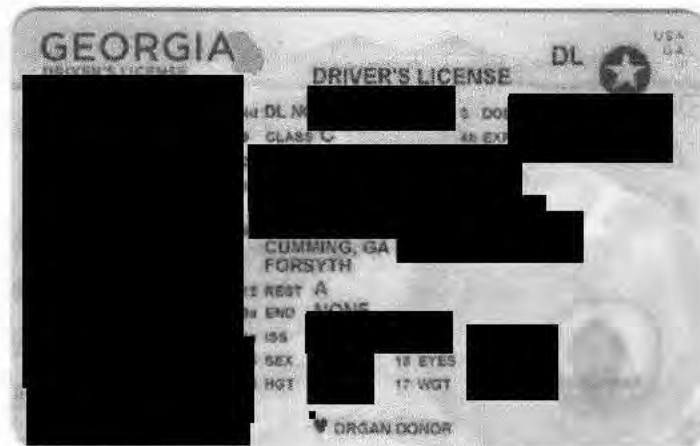
We truly believe that with your support and fairness will bring us Justice.

We hope justice prevails.

Thank you

[REDACTED]
Cumming GA [REDACTED]
[REDACTED]
Ph- [REDACTED]

All attachments and other necessary documents are enclosed.



[REDACTED]

Sr. Journalist

[REDACTED] Cumming GA [REDACTED] USA

Phone Number [REDACTED]

Email: [REDACTED]

Used 2018 Porsche Cayenne - Ro x porsche - Google Search x +

me.htm?year=2018&year=2019

JPG to PDF Ymail GAVS Office 365 Office 365 HOMEEE study music TSA Interent SOUND IS Style French And English...

My Porsche | 990 Mansell Road, Roswell, GA 30076 Sales: (833) 339-1961 Service: (833) 339-1969 Parts: (833) 339-1971 | Schedule Service

Hennessy Porsche North Atlanta



Log In

New Vehicles Pre-Owned Vehicles Financing Special Offers Service & Parts About Us



2021-
PREMIER
Porsche Dealer

PORSCHE
EXCLUSIVE MANUFACTURER
PARTNER

PORSCHE
CLASSIC PARTNER
HENNESSY

PORSCHE
DRIVE

JUST TRADED NEW PHOTOS AFTER
INSPECTION AND DETAIL.



HennessyPorsche
NORTH ATLANTA | EXPERIENCE EXCELLENCE

2018 Porsche
Cayenne Platinum Edition SUV

44,484 miles
17/23 mpg City/Hwy
3.6L V-6 Engine
Automatic
AWD
White Exterior
Black/Luxor Beige Interior
Stock #: 13173

Price \$53,950

> Confirm Availability

> View Details

2018 Porsche Cayenne Platinum Edition SUV

PORSCHE
APPROVED
CERTIFIED PRE-OWNED



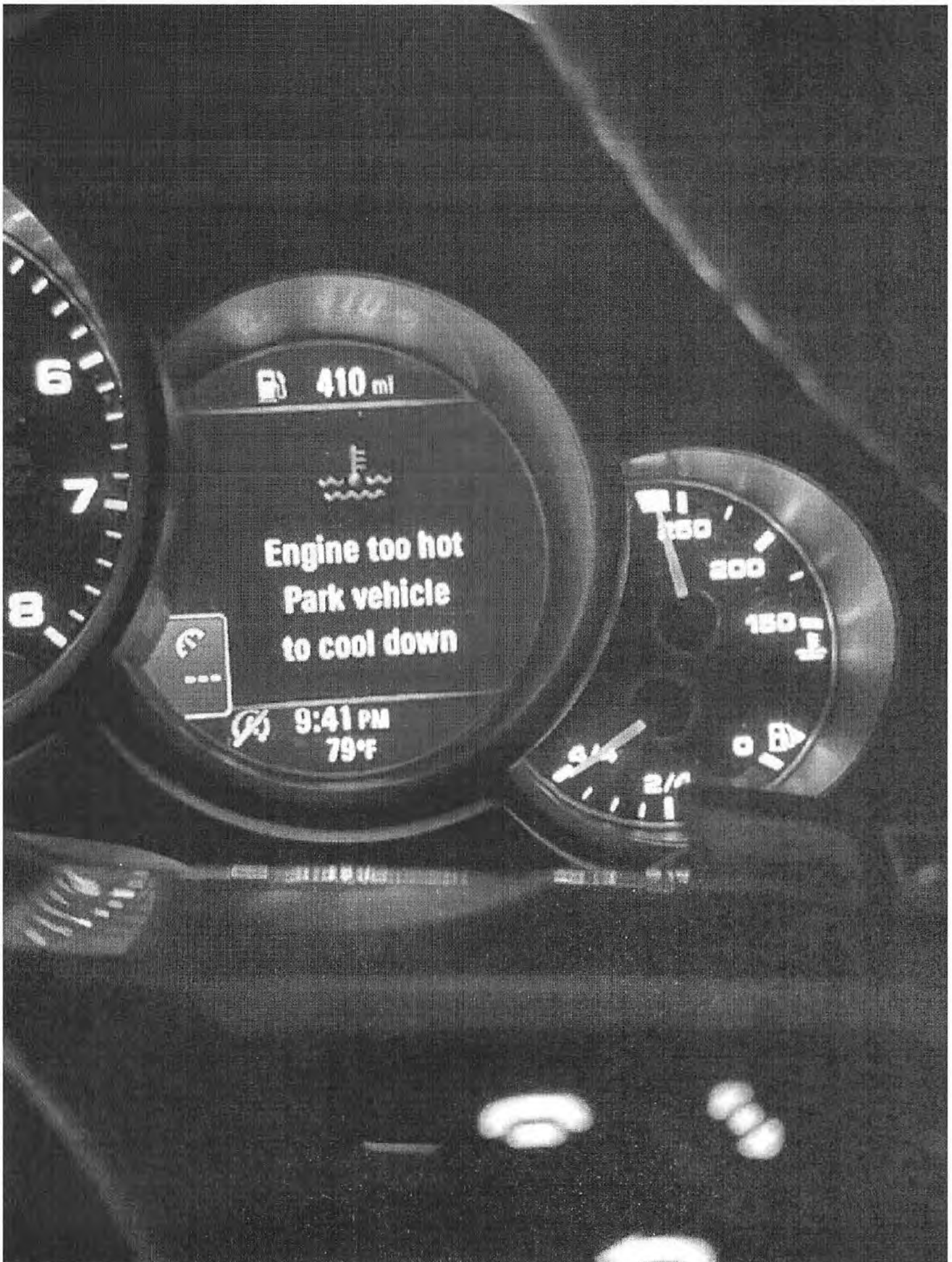
AutoPacKer
Vehicle Documents

Compare Save

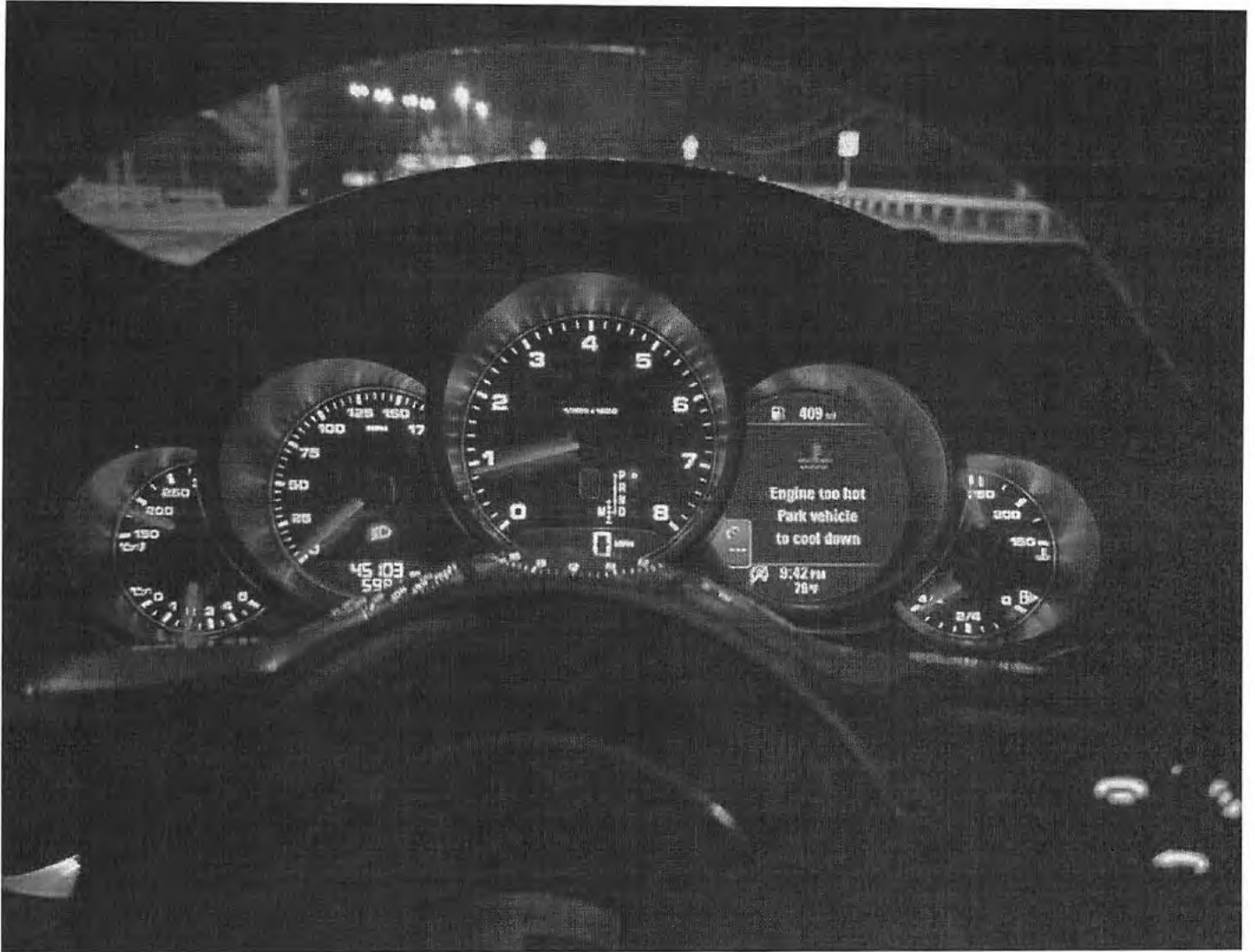


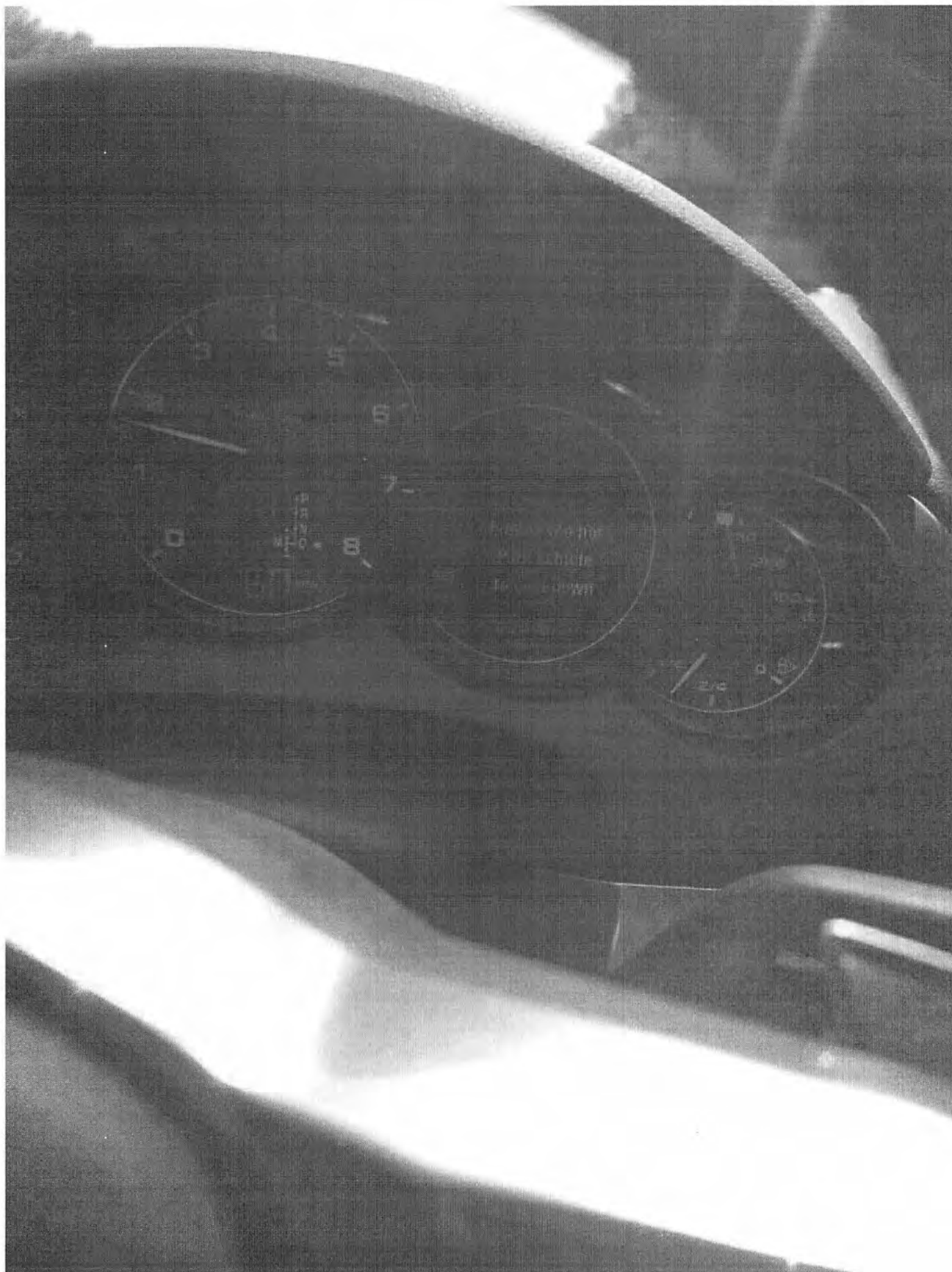
I'm online and ha
you?

Enter your message



OST-S10-210917-047



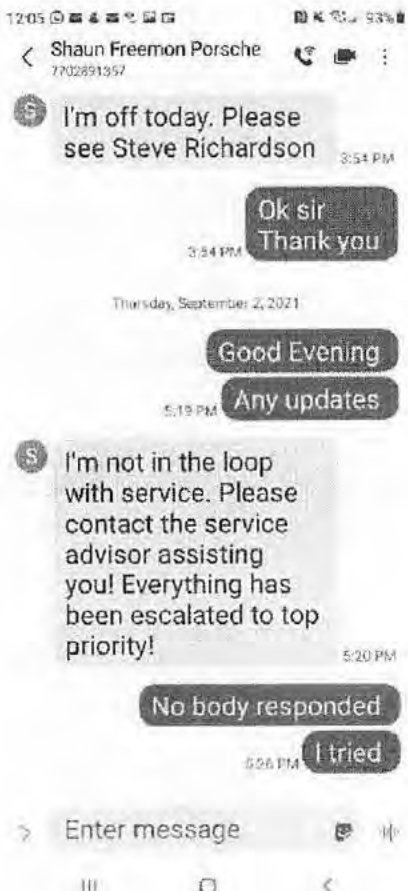
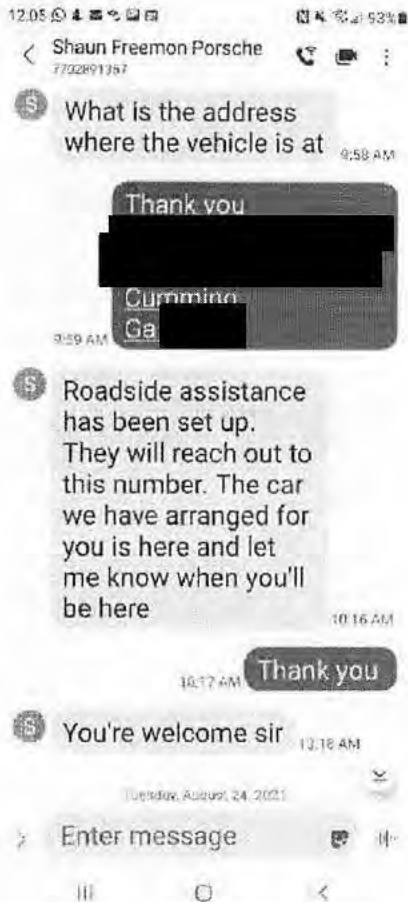




Engine too hot
Park vehicle
to cool down



4:24 PM





PORSCHE

HennessyPorsche

NORTH ATLANTA | EXPERIENCE EXCELLENCE



Deal Information:

STORE: 02 / BRANCH: 01

DEAL#: 54193

DEAL DATE: 07/29/2021

SLSP1: 3358 SHAUN JOHNSON FREEMON

F&I MGR: 990169 CHRISTOPHER VELEZ

CUST#: [REDACTED] Customer Information:

[REDACTED]
[REDACTED]
CUMMING, GA [REDACTED]
[REDACTED]

Vehicle Information:

STOCK#: 13173 (USED)

VIN: WP1AA2A25JK [REDACTED]

2018 PORSCHE CAYENNE PLAT

PLATINUM EDITION AWD, WHITE / BLK/ [REDACTED]



PORSCHE

HennessyPorsche

NORTH ATLANTA | EXPERIENCE EXCELLENCE



END OF DEAL#: 54193



Georgia Department of Revenue - Motor Vehicle Division

Form MV-1 Motor Vehicle Title Application

For instructions on how to complete this form, please see Instructions on page 2.

**A VEHICLE INFORMATION**

Vehicle ID (VIN): WP1AA2A25JK Current Title # _____ Year: 2018
Make: PORSCHE Current Title's State of Issue: _____ Color: WHITE
Model: CAYENNE PLAT ED GA County of Residence: FORSYTH Cylinders: 6
Body Style: PLATINUM EDITION AWD District # _____ Fuel Type: GAS
Odometer exceptions: ☐ EXEMPT ☐ Exceeds Mechanical Limits of Odometer ☐ Not the Actual Mileage, Warning Odometer discrepancy
Odometer Reading: 44505 Date Purchased: 07/29/2021

COMPLETE FOR ALL COMMERCIAL VEHICLES

Gross Vehicle Weight & Load: _____ Straight Truck? ☐ Yes ☐ No Used for Hire? ☐ Yes ☐ No
Type of Trailer Pulled? _____ Product Hauled? _____ Is this a Farm Vehicle? ☐ Yes ☐ No

B OWNER INFORMATION

Number of Owners: 1 Leased Vehicle: ☒ No ☐ Yes (If yes, complete Section D)
If purchased from an out-of-state business, did you pick up the vehicle out-of-state? ☐ Yes ☐ No
**Owner's signature below warrants: I do solemnly swear or affirm under criminal penalty of a felony for fraudulent use of a false or fictitious name or address or for making a material false statement punishable by fine up to \$5,000 or by imprisonment of up to five years, or both that the statements contained herein are true and accurate.*

OWNER # 1

Full Legal Name: _____ Driver's License # _____ State: _____
Date of Birth: 03/02/1967 Email Address: _____ Phone # _____
Business Name: _____ Name of Agent: _____
Address: _____ CUMMING GA _____
Mailing Address: _____
*Signature of Owner 1 or Business Agent: _____ Date: 07/29/2021

OWNER # 2

Full Legal Name: _____ License # _____ State: _____
Date of Birth: _____ Email Address: _____ Phone # _____
Business Name: _____ Name of Agent: _____
Address: _____
Mailing Address: _____
*Signature of Owner 2 or Business Agent: _____ Date: _____

C SELLER INFORMATION

GA Dealer's/Bank's 12 Digit Customer ID # (If Applicable)

001109

Full Legal Name or Business Name and Address:

HENNESSY PORSCHE NORTH ATLANTA990 MANSELL ROADROSWELL GA 30076If Georgia Seller, County Name: FULTONDirectly Financed Dealer Sale: ☐ Yes ☐ No**D LESSEE INFORMATION**

Driver's License Number, if individual: _____

Lessee's Full Legal Name & Address or Business Lessee's Full Name & Address: _____

Lessee's GA County Name: _____

Lessee's Phone Number: _____

D SECURITY INTEREST OR LIENHOLDER INFORMATION (Attach any information on additional lienholders)12 Digit ELT ID # _____ Name: BANK OF AMERICAAddress: JACKSONVILLE FL

12 Digit ELT ID # _____ Name: _____

Address: _____

F ATTORNEY IN FACT INFORMATION Attach original power of attorney if title is to be mailed to attorney in fact.

Name: _____

Mailing Address: _____

Phone Number: _____ Email Address: _____

Georgia Department of Revenue - Motor Vehicle Division
Form MV-1 Motor Vehicle Title Application
INSTRUCTION PAGE

Purpose of this Form: This form is to be used when applying for a tag and title and must be signed by all owners in Section B.

How to submit this Form: This form must be completed in its entirety, legibly printed or typed, and submitted along with all required document(s) to the county tag office in the county where you reside or to the Department of Revenue (DOR), when applicable. Please refer to <http://dor.georgia.gov> to locate the county tag office in your county of residence.

A VEHICLE INFORMATION

This section must be completed in its entirety. If you do not know the district in which you live, please check with your County Tag Office. Include all the requested information: Vehicle Identification Number (VIN), Make of vehicle, Model of vehicle, Current Title number, Current Title's State of Issue, Georgia County of Residence, District # (if known), Year of vehicle, Color, Cylinders of vehicle, Body style, Fuel Type, and Odometer information including: whether exempt, exceeds mechanical limits, not actual mileage. Also include Odometer reading and date purchase.

COMPLETE FOR ALL COMMERCIAL VEHICLES

This section must be completed for all request concerning a commercial vehicle.

B OWNER INFORMATION

List the number of owners, whether the vehicle is leased, and if it was purchased out-of-state.

All owners listed on the title must sign this form. By signing this form you are agreeing to the following:

**Owner's signature below warrants: I do solemnly swear or affirm under criminal penalty of a felony for fraudulent use of a false or fictitious name or address or for making a material false statement punishable by fine up to \$5,000 or by imprisonment of up to five years, or both that the statements contained herein are true and accurate.*

OWNER # 1

For Owner number one:

- If a business, provide the business name, the name of the signee, address, mailing address (if applicable), email address, and telephone number.
- If an individual, provide the driver's license number, state of issuance, full legal name, date of birth, address, mailing address (if applicable), email address, and telephone number.
- Signature is required.

OWNER # 2

For Owner number two:

- If a business, provide the business name, the name of the signee, address, mailing address (if applicable), email address, and telephone number.
- If an individual, provide the driver's license number, state of issuance, full legal name, date of birth, address, mailing address (if applicable), email address, and telephone number.
- Signature is required

C SELLER INFORMATION

Provide:

- Georgia Dealer's or Bank's 12-digit Customer number (if applicable).
- Full legal name or business name and address.
- Georgia county (if applicable), and
- Whether the vehicle was directly financed by the dealer.

D LESSEE INFORMATION

Provide:

- Lessee's driver's license number (if individual).
- Lessee's Full legal name and address or Business Lessee's full name and address, and
- Lessee's Georgia County name
- Lessee's phone number

D SECURITY INTEREST OR LIENHOLDER INFORMATION (Attach any information on additional lienholders)

List the following for the first two security interest or lienholders (attach any additional lienholder information to this form)

- 12 Digit Customer ID #
- Name
- Address

F ATTORNEY IN FACT INFORMATION Attached original power of attorney if title is to be mailed to attorney in fact.

If using a Power of Attorney, attach the Power of Attorney and fill in their:

- Name
- Mailing Address
- Phone Number
- Email Address



Georgia Department of Revenue - Motor Vehicle Division

State and Local Title Ad Valorem Tax (TAVT) Fees

Purpose of this Form: This form is to be used by a Georgia Dealer to indicate the calculation of the TAVT. This form must agree with the original purchase agreement or bill of sale.

How to submit this Form: This form must be completed in its entirety, legibly printed or typed, and submitted along with a completed Application for Georgia Certificate of Title and purchase agreement / bill of sale.

A DEALER INFORMATION

Georgia Dealer's Full Legal Name:	HENNESSY PORSCHE NORTH ATLANTA	12-Digit Dealer ID No.:	[REDACTED]
Dealer Address:	990 MANSELL ROAD		
City:	ROSWELL	State:	G A ZIP Code: 30076

B VEHICLE INFORMATION

Vehicle Identification No. (VIN):	W P 1 A A 2 A 2 5 J K [REDACTED]													
Year:	2018	Make:	PORSCHE	Model:	CAYENNE PLAT ED	Body Style:	PLATINUM EDITIO							
Date of Purchase:	07/29/2021	Odometer Reading:	4 4 5 0 5				Check applicable box:	☐ MSO/MCO ☒ Certificate of Title						
Title No.:	[REDACTED]												State of Issuance:	[REDACTED]

C BUYER INFORMATION

Primary Buyer's Full Legal Name:	[REDACTED]			Suffix:		Driver's License No./ Customer ID No.:	[REDACTED]
Residential Address:	[REDACTED]						
City:	CUMMING	State:	G A	ZIP Code:	[REDACTED]	County of Residence:	FORSYTH
Secondary Buyer's Full Legal Name:	First Name: N/A Middle Initial: Last Name: Suffix:			Driver's License No./ Customer ID No.: N/A			

D TRANSACTION INFORMATION

TYPE OF TRANSACTION	TYPE OF PURCHASE	FOR NEW LEASE VEHICLE ONLY
☐ New Vehicle	☒ Retail Sale	☐ Total Lease Payments (including down payments) \$ N/A
☒ Used Vehicle	☐ Leased Vehicle	☐ Agreed Upon Value \$ N/A

TITLE AD VALOREM TAX (TAVT) DUE

TAVT Base Value * (Populated/Generated from Bill of Sale or Department of Revenue data feed.)	\$	51405.34
Other Taxable Fees - New Vehicle Only		
• Include labor, freight, delivery, dealer fees and similar charges, tangible accessories, dealer add-ons and mark-ups.		
• Do not include federal retailer's excise tax or extended warranty, service contract, maintenance agreement or similar products.	+ \$	N/A
Manufacturer's Rebate - New Vehicle Only (Does not apply to Total Lease Payments option.)	- \$	N/A
Total Trade-In Value of Vehicle(s) from SCHEDULE A (Does not apply to Total Lease Payments option.)	- \$	N/A
Net Fair Market Value Subject to TAVT	= \$	52195.34
TAVT Rate	Check ☐ if TAVT Exempt x	6.60 %
Total TAVT Due	= \$	3444.89

E REDUCTIONS FOR TRADE-IN VEHICLE(S) - SCHEDULE A**VEHICLE #1 TRADE-IN ALLOWANCE**

Vehicle Identification No. (VIN):			
Year:	Make:	Model:	Body Style:
Odometer Reading:	Trade-In Value:		

VEHICLE #2 TRADE-IN ALLOWANCE

Vehicle Identification No. (VIN):			
Year:	Make:	Model:	Body Style:
Odometer Reading:	Trade-In Value:		

F CERTIFICATION

The undersigned hereby certifies that the information contained herein is true and accurate.

Pursuant to O.C.G.A. §§ 40-3-1 *et seq.* & 16-10-71, a person to whom a lawful oath or affirmation has been administered or who executes a document knowing that it purports to be an acknowledgment of a lawful oath or affirmation commits the offense of false swearing when, in any matter or thing other than a judicial proceeding, he knowingly and willfully makes a false statement. A person convicted of the offense of false swearing shall be punished by a fine of not more than \$1,000.00 or by imprisonment for not less than one nor more than five years, or both. A dealer of new or used motor vehicles that accepts an application for title and state and local title ad valorem tax fees and converts such fees to his or her own use shall be guilty of theft by conversion and, upon conviction, shall be punished as provided in Code Section 16-8-12. O.C.G.A. § 48-5C-1(b)(1)(F).

Primary Buyer's Printed Legal Name:	Signature:	Date: 07/29/21
Secondary Buyer's Printed Legal Name: N/A	Signature:	Date: N/A
Seller or Authorized Agent of Selling Dealer Printed Legal Name:	Signature:	Date: 07/29/21

IMPORTANT INFORMATION*** TAVT Base Value:**

For a new vehicle (not leased), the TAVT base value is the higher of these two amounts:

1. Base sale price plus other taxable fees or
2. The Georgia Department of Revenue vehicle value

For a new vehicle that is leased (with the Agreed Upon Value option), the TAVT base value is the higher of these two amounts:

1. Vehicle value specified in the lease agreement (base sale price) plus other taxable fees or
2. The Georgia Department of Revenue vehicle value

For a new vehicle that is leased (with the Total Lease Payments option), the TAVT base value is the total of lease payments (including any down payment made on the lease).

For a used vehicle, the TAVT base value is the Georgia Department of Revenue vehicle value, or the higher of these two amounts if the Georgia Department of Revenue vehicle value is not found:

1. Purchase price or
2. Vehicle value from the NADA used car guide.

IMMEDIATE DELIVERY AND BAILMENT AGREEMENT

[REDACTED] in the process of purchasing or leasing the following vehicle (the "Vehicle") from Hennessy Porsche of North Atlanta: Year 2018 ; Make PORSCHE CAYENNE P ; VIN WP1AA2A25J1 [REDACTED]. I understand that the purchase or lease will be dependent upon Hennessy Porsche of North Atlanta: receiving approval of my credit with regard to my installment contract or lease agreement. Pending such credit approval and as a convenience to me, I request that Hennessy Porsche of North Atlanta: grant me possession of the Vehicle. My signature below affirms that all credit information supplied by me to date is true and correct, and any untrue statement by me with regard to my credit information shall entitle Hennessy Porsche of North Atlanta: to immediately reclaim possession of the Vehicle. I acknowledge that I am receiving a limited right to possess the Vehicle and that I am not acquiring any title in the Vehicle unless and until Hennessy Porsche of North Atlanta: receives approval of my credit and the purchase or lease becomes final through execution and delivery of the appropriate documents. I acknowledge receipt of the Vehicle and agree that if credit approval is not received within a time satisfactory to Hennessy Porsche of North Atlanta:, such lack of approval shall be considered an event of default under the installment contract or lease agreement. In such event, I agree to return the Vehicle to Hennessy Porsche of North Atlanta: in the same condition as when the Vehicle was delivered to me (ordinary wear and tear expected), which return shall be made by me within 24 hours of receiving notice from Hennessy Porsche of North Atlanta: that my credit has not been approved. Notice shall be deemed received upon the earlier of: (a) my written or oral acknowledgement of receipt of the notice; (b) receipt of the notice by messenger; or (c) posting of such notice on the front door at the address set forth below.

In the event that I fail to return the Vehicle in accordance with this Agreement, I agree that Hennessy Porsche of North Atlanta: may avail itself of all remedies available to Hennessy Porsche of North Atlanta: under Georgia law including, without limitation, repossession of the Vehicle wherever the Vehicle may be found. I also agree that I shall be liable for all costs of such repossession, a usage fee of \$100.00 for each day that I have possessed the Vehicle, any costs incurred to restore the Vehicle to the promised condition, all legal fees and expenses incurred relating to the enforcement of this Agreement, and all other damages suffered by Hennessy Porsche of North Atlanta:. I hereby waive and release any claim that I may have against and agree to hold harmless Hennessy Porsche of North Atlanta:, Hennessy Porsche of North Atlanta's: employees and agents, and any third parties with whom Hennessy Porsche of North Atlanta: may contract in connection with any repossession of the Vehicle.

In the event that I am transferring title of another vehicle (Year _____ ; Make _____ ; and VIN _____) (the "Trade-In") to Hennessy Porsche of North Atlanta: in connection with the proposed purchase or lease of the Vehicle. I understand that Hennessy Lexus of Gwinnett will return the Trade-In to me when I return the Vehicle to Hennessy Porsche of North Atlanta: provided, however, that if Hennessy Porsche of North Atlanta: has transferred possession of the Trade-In to a third party, Hennessy Porsche of North Atlanta: shall be under no obligation to return the Trade-In to me. If my purchase or lease of the Vehicle is not completed for any reason and Hennessy Porsche of North Atlanta: has sold or transferred the Trade-In to a third party, Hennessy shall be required to pay me \$ _____ as full and final payment for the purchase of the Trade-In. I agree to be responsible for any payments that become due on the Trade-In through and including the date that my purchase or lease of the Vehicle becomes final.

I acknowledge that I am responsible for obtaining liability and comprehensive/collision insurance for the Vehicle sufficient to cover any damages suffered by Hennessy Porsche of North Atlanta: including, without limitation, a total loss of the Vehicle. I agree to provide Hennessy Porsche of North Atlanta: with proof that I have obtained such insurance prior to taking possession. I acknowledge that I am under a duty to exercise care to maintain the Vehicle, and if the Vehicle is damaged or lost while in my possession and the insurance may not fully cover the loss, I agree to maintain individually liable for any deficiency.

[REDACTED]
Customer Name

N/A
Co-Buyer Name

[REDACTED]
Address

CUMMING [REDACTED]
City State Zip

[REDACTED]
Co-Buyer Signature

[REDACTED]
07/29/2021
Date



#1024885 v4

081
-210917-047

DEAL #: 54193 CUST #:		STOCK NUMBER		DATE		SALESPERSON		INVOICE NO.	
HENNESSY PORSCHE		13173		07/29/2021		SHAUN JOHNSON FREEM			
2		NAME (FIRST, LAST)				HOME PHONE			
STREET ADDRESS		EMAIL				OFFICE PHONE			
CITY		GA				COUNTY			
CUMMING						FORSYTH			
3		YEAR		MAKE		MODEL		VEHICLE IDENTIFICATION NUMBER	
2018		PORSCHE		CAYENNE PLAT ED USED		WP1AA2A25J			
6		ENGINE TYPE & MFG.		UPPER COLOR / LOWER COLOR		IGN. KEY		TRUNK KEY	
6		WHITE / BLK/LUX							
4		YEAR		TRADE NAME		MODEL		MILEAGE	
4		YEAR		TRADE NAME		MODEL		MILEAGE	
5		PAYOFF AMOUNT		GOOD UNTIL		ACCOUNT NUMBER		6	
5		PAYOFF OWED TO (BANK OR CREDIT UNION)						6	
5		STREET ADDRESS						6	
5		CITY		STATE		ZIP		6	
5		NOTATIONS		EXCEPTIONS		REVISIONS		6	
5		NEW TAG						6	
5		CASH PURCHASE PRICE						6	
5		51405.34						6	

DISCLOSURE STATEMENT: (APPLICABLE ONLY WITH RESPECT TO USED VEHICLE SALES) The information on the window form (Buyer's Guide) for the Vehicle is part of this Bill of Sale. Information on the window form overrides any contrary provisions in this Bill of Sale.

DISCLAIMER OF WARRANTIES: Any warranties applicable to the Vehicle are those made by the Manufacturer. Dealer hereby expressly disclaims all warranties applicable to the Vehicle, either express or implied, including any warranties of merchantability or fitness for a particular purpose. Moreover, Dealer neither assumes nor authorizes any other person to assume for Dealer any liability in connection with the sale of the Vehicle. Purchaser shall not be entitled to recover from Dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, loss of income or any other incidental damages.

At the time of Purchaser's delivery to Dealer of the Trade-In Vehicle, Purchaser shall deliver to Dealer evidence of Purchaser's title to the Trade-In Vehicle, which evidence must be satisfactory to Dealer in Dealer's sole and absolute discretion. Purchaser promises, warrants and covenants that (i) Purchaser, prior to execution of this Bill of Sale, owns and has absolute title to the Trade-In Vehicle, (ii) the Trade-In Vehicle is free from any and all liens, encumbrances and title defects, except as otherwise disclosed in this Bill of Sale, (iii) title to the Trade-In Vehicle is not (a) a "salvage certificate of title" under O.C.G.A. Section 40-3-36, or (b) otherwise subject to the provisions set forth in O.C.G.A. Section 40-3-36, and (iv) if there is any difference between the actual pay-off balance on the Trade-In Vehicle and the pay-off balance shown in section 5 of this Bill of Sale, Purchaser will pay that difference within twenty-four (24) hours of Dealer's demand for such payment.

If any of Purchaser's promises, warranties or covenants in this Bill of Sale are false or misleading in any manner whatsoever, Dealer may elect to declare the Transaction null and void, such that no title to the Vehicle passes to Purchaser. Upon such declaration by Dealer and notice of the same to Purchaser, Purchaser shall immediately return the Vehicle to Dealer and Dealer will return the Trade-In Vehicle to Purchaser, provided, however, that Dealer shall be under no obligation to return the Trade-In Vehicle to Purchaser if, at the time Dealer declares the Transaction null and void, Dealer has transferred possession of the Trade-In Vehicle to a third party in that circumstance. Dealer's obligations to Purchaser with respect to the Trade-In Vehicle shall be governed by paragraph 11 on the reverse side hereof. Regardless of whether Dealer declares the Transaction null and void, Purchaser hereby indemnifies Dealer and agreed to hold Dealer harmless with respect to damage or loss of any kind or nature whatsoever that relates to or arises out of (i) any undisclosed lien, encumbrance or title defect concerning the Trade-In Vehicle, or (ii) Dealer's resale of the Trade-In Vehicle to a third party.

Purchaser hereby certifies that Purchaser is 18 years of age or older.

Purchaser accepts delivery of the Vehicle as described herein and acknowledges that the Vehicle has a price and information label securely affixed to the windshield or side window of the Vehicle in accordance with 15 USCA Sections 1231 through 1233.

Purchaser agrees that this Bill of Sale, including all terms on BOTH THE FACE AND REVERSE SIDE HEREOF, and any retail installment sales contract evidencing the Transaction supersede any and all prior discussion, understanding, agreement or contract in writing. THIS BILL OF SALE SHALL NOT BECOME BINDING UNTIL ACCEPTED BY A BANK OR FINANCE COMPANY PURCHASING SAID CONTRACT ON THE TERMS CONTAINED THEREIN. This Bill of Sale cannot be modified by Purchaser's execution of this Bill of Sale, acknowledges that Purchaser (i) has read this Bill of Sale in its entirety, (ii) understands all terms and conditions of this Bill of Sale, and (iii) agrees to the terms and conditions of this Bill of Sale.

Purchaser
Date 07/29/2021

Accepted By: Authorized Dealer Representative

A	BASE OR LIST PRICE	53950.00
B		
C		
D		
E		
F	TOTAL PRICE INCLUDING DEALER OPTIONS	53950.00
G	DEALER SERVICES FEE	695.00
H	DISCOUNT	2544.66
I	ADJUSTED PRICE INCLUDING DISCOUNT	52100.34
J	GROSS TRADE-IN ALLOWANCE	N/A
K	TAXABLE AMOUNT	52195.34
L	TAX / SALES TAX 6.60%	3444.89
M	GA WARRANTY RIGHTS FEE	N/A
N	TITLE FEE	18.00
N	TAG FEE	120.00
O	PRICE INCLUDING TAX AND FEES	55683.23
P	BALANCE OWED ON TRADE	N/A
Q	TOTAL PURCHASE PRICE W/ TRADE	55683.23
R	CASH DOWN	20000.00
S	REBATE	N/A
T	UNPAID BALANCE	35683.23
U		
V	DING AND DE DRIVER CARE	995.00 2295.00
W		
X	NET DUE UPON DEL. ☐ CASH / CHECK ☐ CONTRACT	38973.23

ADDITIONAL TERMS AND CONDITIONS

It is further understood and agreed:

The agreement on the reverse side hereof is subject to the following terms and conditions which have been mutually agreed upon:

1. As used in this Bill of Sale the terms (a) "Dealer" shall mean the authorized dealer whose name appears on the first page of this Bill of Sale, (b) "Purchaser" shall mean the party identified in section 2 on the first page of this Bill of Sale, (c) "Vehicle" shall mean the vehicle identified in section 3 on the first page of this Bill of Sale, (d) "Manufacturer" shall mean the division that manufactured the Vehicle or chassis, it being understood by Purchaser and Dealer that Dealer is in no respect the agent of Manufacturer, that Dealer and Purchaser are the sole parties to this Bill of Sale and that references to Manufacturer herein are for the purpose of explaining generally certain contractual relationships existing between Dealer and Manufacturer with respect to new motor vehicles; (e) "Trade-In Vehicle" shall mean the vehicle, if any, identified in section 4 on the first page of this Bill of Sale, and (f) "Transaction" shall mean the sale of the Vehicle from Dealer to Purchaser evidenced by this Bill of Sale.

2. Manufacturer has reserved the right, without prior notice, to change the price to Dealer of new motor vehicles. If the price to Dealer of the Vehicle is changed by Manufacturer prior to delivery of the Vehicle to Purchaser, Dealer shall have the right to change the cash delivered price of the Vehicle to Purchaser accordingly. If the cash delivered price of the Vehicle is increased by Dealer as contemplated by the immediately preceding sentence, Purchaser may, at Purchaser's election, cancel this Transaction until—but not after—Purchaser accepts delivery of the Vehicle from Dealer. If Purchaser so cancels the Transaction, any Trade-In Vehicle received by Dealer as partial consideration for the Vehicle shall be returned to Purchaser; provided, however, that Dealer shall have no obligation to return the Trade-In Vehicle to Purchaser if the Trade-In Vehicle has been sold by Dealer. If the Trade-In Vehicle has been sold by Dealer, Dealer's obligations to Purchaser with respect to the Trade-In Vehicle shall be governed by paragraph 11 below.

3. If the Trade-In Vehicle is not to be delivered to Dealer until delivery to Purchaser of the Vehicle, the Trade-In Vehicle shall be reappraised at that time and such reappraised value shall determine the allowance made by Dealer for the Trade-In Vehicle. If the reappraised value of the Trade-In Vehicle is lower than the original allowance therefor shown on line J on the first page of this Bill of Sale, Purchaser may, at Purchaser's option, cancel the Transaction; provided, however, that such right to cancel must be exercised by Purchaser, if at all, prior to the delivery of (i) the Vehicle to Purchaser, and (ii) the Trade-In Vehicle to Dealer.

4. Unless this Bill of Sale is cancelled by Purchaser under and in accordance with the provisions of paragraph 2 or 3 above, Purchaser shall be obligated unconditionally to accept delivery of the Vehicle and to comply with the terms of this Bill of Sale. If Purchaser fails or refuses to accept delivery of the Vehicle or to comply with the terms of this Bill of Sale, Dealer shall have the right, as Dealer's sole and exclusive remedy, to retain as liquidated damages the cash deposit paid by Purchaser in the amount shown on Purchaser's order for the Vehicle and/or the cash receipt delivered by Dealer at the time of Purchaser's order. Purchaser and Dealer hereby expressly acknowledge and agree that (i) the amount of said cash deposit is reasonably related to the amount of loss for Dealer resulting from Purchaser's failure or refusal to accept delivery of the Vehicle and otherwise comply with the terms of this Bill of Sale, and (ii) the damages for Dealer resulting from Purchaser's said failure or refusal are uncertain in nature or amount or are difficult of ascertainment. Accordingly, Purchaser and Dealer hereby further expressly acknowledge and agree that Dealer's retention of said cash deposit shall constitute liquidated damages with the meaning of O.C.G.A. Section 13-6-7, and shall not constitute or be deemed a penalty under Georgia law.

5. Manufacturer has reserved the right to change the design of any new motor vehicle, chassis, accessories or parts thereof at any time without notice and without obligation to make the same or any similar change upon any motor vehicle, chassis, accessories or parts thereof previously purchased by or shipped to Dealer or being manufactured or sold in accordance with Dealer's orders. Correspondingly, in the event of any such change by Manufacturer, Dealer shall have no obligation to Purchaser to make the same or any similar change in the Vehicle either before or after delivery of the Vehicle to Purchaser.

6. Dealer shall not be liable for failure to deliver the Vehicle or delay in delivering the Vehicle if such failure or delay is due, in whole or in part, to any cause beyond the control of Dealer or without the fault or gross negligence of Dealer.

7. The price for the Vehicle specified on the first page of this Bill of Sale includes reimbursement for federal excise taxes, but does not include TAVT/SALES taxes, use taxes or occupational taxes based on sales volume (federal, state or local), unless expressly so stated on the first page of this Bill of Sale. Except only to the extent prohibited by law, Purchaser assumes and agrees to pay any and all such TAVT/SALES, use or occupational taxes imposed on or applicable to the Transaction, regardless of which party may have primary tax liability therefor.

8. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, MADE BY DEALER WITH RESPECT TO THE VEHICLE. IF THE VEHICLE IS A NEW VEHICLE, THE PRINTED MANUFACTURER NEW VEHICLE WARRANTY DELIVERED TO PURCHASER WITH THE VEHICLE SHALL APPLY AND SAID MANUFACTURER WARRANTY IS HEREBY MADE A PART OF THIS BILL OF SALE AS THOUGH FULLY SET FORTH HEREIN. THE NEW VEHICLE WARRANTY OF THE MANUFACTURER IS THE ONLY WARRANTY APPLICABLE TO THE VEHICLE AND SAID MANUFACTURER WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES BY DEALER, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF THE VEHICLE IS A USED VEHICLE, THE APPLICABILITY OF AN EXISTING MANUFACTURER WARRANTY THEREON, IF ANY, SHALL BE DETERMINED SOLELY BY THE TERMS OF SUCH WARRANTY.

9. If the Vehicle is a used vehicle, the sale evidenced by this Bill of Sale is without any guarantee or warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, except as may be otherwise specifically provided in writing (i) on the first page of this Bill of Sale, or (ii) in a separate writing furnished to Purchaser by Dealer.

10. Purchaser, before or at the time of delivery of the Vehicle, shall execute such other documents as may be required by the terms and conditions of payment indicated on the first page of this Bill of Sale.

11. If the Transaction is not consummated for any reason, and if the Trade-In Vehicle is sold by Dealer, Dealer's sole obligation to Purchaser with respect to the Trade-In Vehicle shall be the obligation to deliver to Purchaser an amount equal to the Trade-In Value (as that term is hereinafter defined) of the Trade-In Vehicle, less reasonable expenses incurred by Dealer in storing, insuring, reconditioning, repairing and selling the Trade-In Vehicle. As used in this paragraph, the term "Trade-In Value" shall mean the lesser of (i) the gross trade-in allowance shown on line J on the first page of this Bill of Sale, or (ii) the reappraised value of the Trade-In Vehicle, as determined under paragraph 3 above.

12. Purchaser acknowledges that there may have been certain transit and/or storage damage to the Vehicle and Purchaser hereby releases Dealer from any and all claims arising out of any such transit and/or storage damage.

DEAL #: 54193 CUST #:		STOCK NUMBER		DATE		SALESPERSON		INVOICE NO.	
HENNESSY PORSCHE		13173		07/29/2021		SHAUN JOHNSON FREEM			
CUSTOMER INFORMATION FOR TITLE PURPOSES		NAME (FIRST, LAST)				HOME PHONE			
STREET ADDRESS		EMAIL				OFFICE PHONE			
CITY		STATE		ZIP CODE		COUNTY			
CUMMING		GA				FORSYTH			
YEAR		MAKE		MODEL		VEHICLE IDENTIFICATION NUMBER			
2018		PORSCHE		CAYENNE PLAT ED USED		WP1AA2A25JK			
ENGINE TYPE & MFG.		UPPER COLOR / LOWER COLOR		IGN. KEY		TRUNK KEY		TAG NUMBER	
6		WHITE / BLK/LUX						DECAL NUMBER	
YEAR		TRADE NAME		MODEL		MILEAGE		VEHICLE IDENTIFICATION NUMBER	
4									
YEAR		TRADE NAME		MODEL		MILEAGE		VEHICLE IDENTIFICATION NUMBER	
4									
PAYOFF AMOUNT		GOOD UNTIL		ACCOUNT NUMBER					
PAYOFF OWED TO (BANK OR CREDIT UNION)									
STREET ADDRESS									
CITY		STATE		ZIP		QUOTED BY			
NOTATIONS EXCEPTIONS REVISIONS									
LIEN HOLDER INFORMATION									
6 BANK OF AMERICA									
STREET ADDRESS									
PO BOX 2759									
CITY		STATE		ZIP					
JACKSONVILLE		FL		32203-2759					
7 INSURANCE COMPANY									
GEICO									
INSURANCE INFORMATION POLICY NUMBER									
029385828									
8 CASH PURCHASE PRICE								51405.34	

A	BASE OR LIST PRICE	53950.00
B		
C		
D		
E		
F	TOTAL PRICE INCLUDING DEALER OPTIONS	53950.00
G	DEALER SERVICES FEE	695.00
H	DISCOUNT	2544.66
I	ADJUSTED PRICE INCLUDING DISCOUNT	52100.34
J	GROSS TRADE-IN ALLOWANCE	N/A
K	TAXABLE AMOUNT	52195.34
L	TAXT / SALES TAX 6.60%	3444.89
M	GA WARRANTY RIGHTS FEE	N/A
N	TITLE FEE	18.00
	TAG FEE	120.00
O	PRICE INCLUDING TAX AND FEES	55683.23
P	BALANCE OWED ON TRADE	N/A
Q	TOTAL PURCHASE PRICE W/ TRADE	55683.23
R	CASH DOWN	20000.00
S	REBATE	N/A
T	UNPAID BALANCE	35683.23
U		
V	DING AND DE DRIVER CARE	995.00 2295.00
W		
X	NET DUE UPON DEL. ☐ CASH / CHECK ☐ CONTRACT	38973.23

FACTS**WHAT DOES HENNESSY PORSCHE DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Credit history and credit scores
- Employment information and checking account information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Hennessy Porsche chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Hennessy Porsche share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes—information about your transactions and experiences	No	We do not share
For our affiliates' everyday business purposes—information about your creditworthiness	No	We do not share
For nonaffiliates to market to you	No	We do not share

Questions?

Call 770-643-6100 and ask for the Finance Department



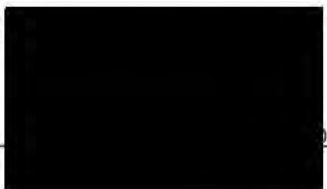
What we do

How does Hennessy Porsche protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Hennessy Porsche collect my personal information?	We collect your personal information, for example, when you • Apply for financing • Apply for a lease • Provide employment information • Give us your contact information • Show your driver's license We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only • sharing for affiliates' everyday business purposes—information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • <i>Hennessy Porsche does not share with our affiliates.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. • <i>Hennessy Porsche does not share with our nonaffiliates so they can market to you.</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • <i>Hennessy Porsche does not jointly market.</i>

Other important information

By signing  receipt of this Privacy Notice:

Signature

07/29/2021
Date

Signature

Date

Print Name

Hennessy Porsche North Atlanta
990 Mansell Road
Roswell, GA 30076
(770) 643-6100



NAME [REDACTED] STOCK# [REDACTED] NEW USED XX
STREET [REDACTED] YEAR 2018 MAKE PORSCHE
CITY CUMMING STATE GA ZIP [REDACTED] MODEL CAYENNE PLAT ED
PHONE [REDACTED] VIN# WP1AA2A25J [REDACTED]
SALESMAN SHAUN JOHNSON FREEMON DELIVERY DATE 07/29/2021

WE OWE /RO FORM

QTY	PART NUMBER	ITEM DESCRIPTION	PART COST	LABOR COST
		NOTHING BUT GREAT SERVICE		

I hereby accept the THIRTY DAYS FROM DATE OF ISSUANCE, and that I must make an ADVANCE
APPOINTMENT [REDACTED] performed.
FOR APPOINTMENT

Customer Sign [REDACTED]

Manager Approval [REDACTED]

07/29/2021

Date



OST-S10-210917-047

Tim Reynolds and Reynolds Company FL633072 @ Q (08/14)

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, AS TO CONTENT OR
FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.

**RETAIL INSTALLMENT SALE CONTRACT
SIMPLE FINANCE CHARGE**

Co-Buyer Name and Address (Including County and Zip Code) N/A	Seller-Creditor (Name and Address) HENNESSY PORSCHE NORTH ATLANTA 990 MANSELL ROAD ROSWELL GA 30076
CUMMING GA FORSYTH	

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements in this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

Now/Used	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
USED	2018	PORSCHE CAYENNE PLAT ED	WP1AA2A25J	Personal, family, or household unless otherwise indicated below ☐ business ☐ agricultural ☐ N/A

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ <u>20000.00</u> is \$ <u>60916.40</u>
<u>1.90</u> %	\$ <u>1943.17</u>	\$ <u>38973.23</u>	\$ <u>40916.40</u>	

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
60	\$ <u>681.94</u>	MONTHLY beginning <u>09/12/2021</u>
N/A	\$ <u>N/A</u>	N/A
N/A		

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 50.00 or 5 % of the part of the payment that is late, whichever is less.

Prepayment. If you pay early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

OPTION: ☐ You pay no finance charge if the Amount Financed, item 5, is paid in full on or before N/A Year N/A. SELLER'S INITIALS N/A

Returned Check Charge: You agree to pay a charge equal to the greater of \$30 or 5% of the check amount if any check you give us is dishonored and we make written demand that you do so.

☐ **VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance):** If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft, concealment, skip). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$ N/A and is also shown in item 4B of the Itemization of Amount Financed. The coverage is for the initial term of the contract.

NO COOLING OFF PERIOD
State law does not provide for a "cooling off" or cancellation period for this sale. After you sign this contract, you may only cancel it if the seller agrees or for legal cause. You cannot cancel this contract simply because you change your mind.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

If the goods or services are obtained primarily for business or agricultural use, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle.

HOW THIS CONTRACT IS MADE Buyer Signs ☒ N/A If any part of the contract is signed by the Buyer, the Buyer agrees to refrain from enforcing any of our rights under this contract without losing them, including the time for making others.	This agreement between you and us relating to this contract. Any change to this contract must be in writing and signed by both parties.
--	---



OTHER IMPORTANT AGREEMENTS

1. FINANCE CHARGE AND PAYMENTS

- a. **How we will figure Finance Charge.** We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed.
- b. **How we will apply payments.** We may apply each payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose as the law allows.
- c. **How late payments or early payments change what you must pay.** We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- d. **You may prepay.** You may prepay all or part of the unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment.

2. YOUR OTHER PROMISES TO US

- a. **If the vehicle is damaged, destroyed, or missing.** You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.
- b. **Using the vehicle.** You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.
- c. **Security Interest.**
You give us a security interest in:
 - The vehicle and all parts or goods put on it;
 - All money or goods received (proceeds) for the vehicle;
 - All insurance, maintenance, service, or other contracts we finance for you; and
 - All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.

- d. **Insurance you must have on the vehicle.**
You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. You agree to name us on your insurance policy as an additional insured and as loss payee. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the premium for the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits.
If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.
- e. **What happens to returned insurance, maintenance, service, or other contract charges.** If we obtain a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

3. IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

- a. **You may owe late charges.** You will pay a late charge on each late payment as shown on page 1. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described below.
- b. **You may have to pay all you owe at once.** If you break your promises (default), we may demand that you pay all you owe on this contract at once. Default means:
 - You do not pay any payment on time;

- You give false, incomplete, or misleading information during credit application;
- You start a proceeding in bankruptcy or one is started against you or your property; or
- You break any agreements in this contract.

The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.

- c. **You may have to pay collection costs.** If we hire an attorney to collect what you owe, you will pay 15% of the amount you owe as attorney's fees, plus court costs. We will charge only attorney's fees and court costs the law permits.
- d. **We may take the vehicle from you.** If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device (such as GPS), you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you. If you do not ask for these items back, we may dispose of them as the law allows.
- e. **How you can get the vehicle back if we take it.** If we repossess the vehicle, you may pay to get it back (redeem). We will tell you how much to pay to redeem. Your right to redeem ends when we sell the vehicle.
- f. **We will sell the vehicle if you do not get it back.** If you do not redeem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.
We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us. If you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay.
- g. **What we may do about optional insurance, maintenance, service, or other contracts.** This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, you agree that we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

4. WARRANTIES SELLER DISCLAIMS

Unless the Seller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose. This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide.

5. Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

6. SERVICING AND COLLECTION CONTACTS

You agree that we may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

7. APPLICABLE LAW

Federal law and the law of the state of Georgia apply to this contract.

ITEMIZATION OF AMOUNT FINANCED

1 Cash Price (including taxes of \$ 3444.89) \$ 54850.23 (1)

2 Total Downpayment =

Trade-In N/A
(Year) (Make) (Model)

Gross Trade-In Allowance \$ N/A

Less Pay Off Made By Seller to N/A \$ N/A

Equals Net Trade In \$ N/A

+ Cash \$ 20000.00

+ Other N/A \$ N/A

+ Other N/A \$ N/A

+ Other N/A \$ N/A

(If total downpayment is negative, enter "0" and see 41 below) \$ 20000.00 (2)

3 Unpaid Balance of Cash Price (1 minus 2) \$ 34850.23 (3)

4 Other Charges Including Amounts Paid to Others on Your Behalf
(Seller may keep part of these amounts):

A Cost of Optional Credit Insurance Paid to Insurance Company or Companies.

Life \$ N/A

Disability \$ N/A

B Vendor's Single Interest Insurance Paid to Insurance Company \$ N/A

C Other Optional Insurance Paid to Insurance Company or Companies \$ N/A

D Optional Gap Contract N/A \$ N/A

E Official Fees Paid to Government Agencies

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

F Government Taxes Not Included in Cash Price \$ N/A

G Government License and/or Registration Fees \$ N/A

LICENSE \$ 25.00

H Government Certificate of Title Fees \$ 18.00

I Other Charges (Seller must identify who is paid and describe purpose.)

to N/A for Prior Credit or Lease Balance \$ N/A

to HENNESSY PORSCHE for CUST. SERVICE FEE \$ 695.00

to HENNESSY PORSCHE for ELECT FILING FEE \$ 95.00

to BABYCARE for DING AND DENT PROT \$ 995.00

to BABYCARE for DRIVER CARE + COSME \$ 2295.00

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

to N/A for N/A \$ N/A

Total Other Charges and Amounts Paid to Others on Your Behalf \$ 4123.00 (4)

5 Amount Financed (3 + 4) \$ 38973.23 (5)

OPTIONAL GAP CONTRACT. A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in Item 4D of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract _____

I want to buy a gap contract.

Buyer Signs X N/A

Insurance. You may buy the physical damage insurance this contract requires from anyone you choose who is authorized to sell such insurance in Georgia. You may also provide the physical damage insurance through an existing policy owned or controlled by you that is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked on page 1 of this contract. If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both

☐ Credit Disability: ☐ Buyer ☐ Co-Buyer ☐ Both

Premium:

Credit Life \$ N/A

Credit Disability \$ N/A

Insurance Company Name N/A

Home Office Address N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other Optional Insurance

☐ N/A Type of Insurance N/A Term _____

Premium \$ N/A

Insurance Company Name N/A

Home Office Address N/A

☐ N/A Type of Insurance N/A Term _____

Premium \$ N/A

Insurance Company Name N/A

Home Office Address N/A

Other optional insurance is not required to obtain credit. Your decision to buy or not buy other optional insurance will not be a factor in the credit approval process. It will not be provided unless you sign and agree to pay the extra cost.

I want the insurance checked above.

X N/A N/A

Buyer Signature _____ Date _____

X N/A N/A

Co-Buyer Signature _____ Date _____

THIS INSURANCE DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR BODILY INJURY OR PROPERTY DAMAGE CAUSED TO OTHERS.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

NOTICE TO THE BUYER: Do not sign this contract before you read it or if it contains any blank spaces. You are entitled to an exact copy of the contract you sign.

You agree to _____ confirm that before you signed this contract, we gave it to you, and you were free to take it and _____ received a completely filled-in copy when you signed it.

Buyer Signs X _____ Co-Buyer Signs X N/A Date N/A

Buyer Printed _____ Co-Buyer Printed Name _____ Title _____

If the "business" use box is checked in "Primary Use for Which Purchased", Print Name N/A

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. The other owner agrees to the security interest in the vehicle given to us by _____ person whose name is on the title to the vehicle but does not

Other owner signs here X N/A Date N/A

Seller signs HENNESSY PORSCHE NORTH ATLANTA Date 07/29/21

Seller assigns its interest _____ OF AMERICA NA

☐ Assigned with _____ ☒ Assigned with _____ ☐ Assigned with limited recourse

Seller HENNESSY _____ ATLANTA

By X _____ Title _____

ILAW FORM

00020 The

THESE ARE

THESE ARE

4-20

APPLIED, AS TO CONTENT OR

YOUR OWN LEGAL COUNSEL.



CUSTOMER'S NAME

13173

STOCK NO.

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, HENNESSY PORSCHE NORTH ATLANTA (transferor's name, Print)

state that the odometer now reads 44505 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

☐ (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.

☐ (2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING - O

MAKE	MODEL	BODY TYPE
PORSCHE	911	PLATINUM EDITION AWD
YEAR	2018	

HENNESSY PORSCHE NORTH ATLANTA

PRINTED NAME

990 MANSELL ROAD

TRANSFEROR'S ADDRESS (STREET)

ROSWELL

GA

30076

CITY

STATE

ZIP CODE

07/29/2021

DATE OF STATEMENT

X

TRANSFeree'S SIGNATURE

PRINTED NAME

TRANSFeree'S NAME

TRANSFeree'S ADDRESS (STREET)

CUMMING

GA

CITY

STATE

ZIP CODE





Complaint Number: 11429183, submitted electronically to NHTSA on 8/15/2021, 7:34:34 PM.

1. Vehicle Information

Vehicle Identification Number (VIN)

WP1AA2A25JK

2018 PORSCHE CAYENNE

2. Incident Information

Problem Parts

Which parts of your vehicle were affected?

- ☒ Electrical
- ☒ Engine
- ☒ Other/I Am Not Sure

What happened?

In your own words, tell us what happened.

The day we took our Porsche home, we noticed a lot of heat generation in the car but we thought it will be fine going further, given the attention to detail of Porsche's Automobile Engineering. The following days were not any better for my daughter. She missed a major accident because of the unexpected burnt smell and loud warnings of an overheat of the engine by Porsche in the middle of a highway. Due to her excellent driving record for the past 5 years, she was able to manage and stop in the middle of the highway at the curb of the road. She panicked so much so that, she stopped using the Porsche and borrowed our other cars, Benz and Lexus. I requested her to give Porsche another chance yesterday night. The same situation repeated again within a span of 10 minutes of her journey in Porsche; she had to stop in the middle of the road again due to engine overheat and burning smell.

and I went to pick her up as she got really scared. My son immediately informed the Hennessey Porsche North Atlanta, Georgia, the USA about this repeated situation but seems like they do not care at all. I think you must be aware that Dealerships play the most critical role between your loyal customers and Porsche. We have not dared to take the Porsche out again after yesterday. The car smelled so burnt, the whole garage smelled bad and we had to move the car into the open driveway.

Additional Details

When did this happen? 8/11/2021

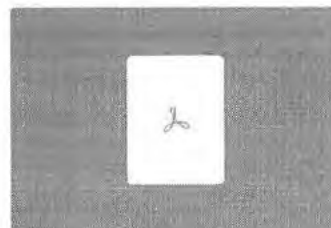
Was there a crash? No

Was there a fire? No

Was there an injury or fatality? No

How fast were you going? 45
(in mph) (optional)

About how many miles were on the vehicle at the time of the incident? 45000
(optional)



Photo, video and/or voice recording

3. Personal Information

This information is necessary in case we need to contact you for additional data or to clarify your entries.

Name

Email

Address

Phone

Cumming, GA

Information Sharing Notice

NHTSA may share your complaint, including your name and contact information, with the vehicle or equipment manufacturer in the interest of safety. You can opt-out of this sharing below. However, NHTSA may still share your complaint with the manufacturer (even if you opt-out) if there is an official safety investigation or safety recall.

☐ **DO NOT share my personal information with the manufacturer prior to the start of a safety investigation or recall.**

Safety Recall Alerts

NHTSA will use the email address in this form to alert you if your vehicle could be subject to a safety recall.

☐ **I DO NOT wish to receive safety recall alerts from NHTSA.**

If you have questions regarding your complaint, please contact NHTSA's Vehicle Safety Hotline at 888-327-4236 (TTY: 888-424-9153), Monday-Friday, 8 a.m. to 8 p.m. ET. You can also email us ([hyperlink nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)) — be sure to include your complaint number in the email.

HENNESSY

PORSCHE
NORTH ATLANTA

SERVICE INVOICE

990 MANSELL RD
ROSWELL, GA 30076
PH (770) 643-6100
FAX (678) 781-0570



CUSTOMER NO.	STEVE RICHARDSON	3369	DATE OF INVOICE	09/07/21
LABOR RATE	PLATE NO.	CURRENT MILEAGE	COLOR OF VEHICLE	STK. NO.
		45,218	WHITE/ BLK	
YEAR / MAKE / MODEL OF VEHICLE			DATE DELIVERED	MILES AT DELIVERY
18/PORSCHE/CAYENNE PLAT ED/PLATINUM			07/29/21	44,505
SERIAL NO.			DLR MFG NO.	DATE OF PRODUCTION
W P 1 A A 2 A 2 5 J K			10	
FED TAX EXEMPT NO.			PURCHASE ORDER NO.	WORK ORDER DATE
				08/30/21
HOME PHONE	OFFICE PHONE	CHASSIS/ENGINE NUMBER/NOTES		
		MO: [REDACTED]		

JOB# 1 CHARGES-----

LABOR-----
J# 1 20POZ COOLING SYS DIAG HOURS: 1.13 TECH(S):3350 990153 WARRANTY

CUSTOMER STATES THERE IS A FAULT ON THE DASH STATING THE ENGINE IS TOO HOT AND THE COOLANT TEMP GAUGE READS 250+ DEGREES.
FAULTY THERMOSTAT PART #95810612602
CREATE & SEND VAL, 19581960 Coolant regulator remove and reinstall 193817 Coolant drain and fill 70021902 Front trim remove and reinstall. Perform multiple test drives to verify correct cooling system operation.

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	958-106-126-02	THERMOSTAT INS		WARRANTY
		50083021			
	1	WHT-000-863	SEALING RING.		WARRANTY
	1	000-043-305-75	ANTIFREEZE (3.		WARRANTY
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX POCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 01POZMPI MULTI POINT INSPECT HOURS: 0.00 TECH(S):3350 WARRANTY

MULTI POINT INSPECTION ALL VEHICLES COMPLETED

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX POCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 90POZ03 CUSTOMER PAY DETAIL HOURS: TECH(S):999 INTERNAL

CUSTOMER PAY DETAIL

SUBLET-----	PO#-----	VEND INV#-INV.DATE-DESCRIPTION-----	INTERNAL
57629	1508-403	09/03/21 FULL DETAIL FOR CUSTOMER SA	INTERNAL
			TOTAL - SUBLET
			0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX POCS JOB# 3 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----

DELETED OPERATION(S)-----
90POZ15 COURTESY WASH

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer, not the seller. HENNESSY PORSCHE hereby expressly disclaims all warranties, either express or implied warranty of merchantability or fitness for a particular purpose, and HENNESSY PORSCHE neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ALL LABOR IS WARRANTED FOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. ALL PARTS SOLD OR USED ARE SUBJECT TO THE MAGNUSON-MOSS ACT AND THE MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY BY THE MANUFACTURER. THE TERMS OF THESE WARRANTIES ARE AVAILABLE FOR YOUR INSPECTION.

CUSTOMER SIGNATURE X

HENNESSY

PORSCHE
NORTH ATLANTA

SERVICE INVOICE

990 MANSELL RD
ROSWell, GA 30076
PH (770) 643-6100
FAX (678) 781-0570



CUSTOMER NO.	SERVICE REPRESENTATIVE STEVE RICHARDSON		TAG NO.	DATE OF INVOICE	INV
	3369			09/07/21	
LABOR RATE	PLATE NO.	CURRENT MILEAGE	COLOR OF VEHICLE	STY	
		45,218	WHITE/ BLK		
YEAR / MAKE / MODEL OF VEHICLE			DATE DELIVERED	MILES AT DELIVERY	
18/PORSCHE/CAYENNE PLAT ED/PLATINUM			07/29/21	44,505	
SERIAL NO.			FR MFG. NO.	DATE OF PRODUCTION	
W P 1 A A 2 A 2 5 J K			0		
FED TAX EXEMPT NO.		PURCHASE ORDER NO.	WORK ORDER DATE	MILEAGE OUT	
			08/30/21		
HOME PHONE	OFFICE PHONE	CHASSIS/ENGINE NUMBER/NOTES			
		MO: 45219			

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer, not the seller. HENNESSY PORSCHE hereby expressly disclaims all warranties, either express or implied warranty of merchantability or fitness for a particular purpose, and HENNESSY PORSCHE neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ALL LABOR IS WARRANTED FOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. ALL PARTS SOLD OR USED ARE SUBJECT TO THE MAGNUSON-MOSS ACT AND THE MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY BY THE MANUFACTURER. THE TERMS OF THESE WARRANTIES ARE AVAILABLE FOR YOUR INSPECTION.

CUSTOMER SIGNATURE X

HENNESSY

PORSCHE
NORTH ATLANTA

990 MANSELL RD
ROSWELL, GA 30076
PH (770) 643-6100
FAX (678) 781-0570

SERVICE INVOICE



CUSTOMER NO.	STEVE RICHARDSON	3369	DATE OF INVOICE	08/19/21
LABOR RATE	PLATE NO.	CURRENT MILEAGE	COLOR OF VEHICLE	ST
		45,115	WHITE/ BLK	
YEAR / MAKE / MODEL OF VEHICLE	DATE DELIVERED		MILES AT DELIVERY	
18/PORSCHE/CAYENNE PLAT ED/PLATINUM	07/29/21		44,505	
SERIAL NO.	DLR MFG NO.	DATE OF PRODUCTION		
W P 1 A A 2 A 2 5 J K	10			
FED TAX EXEMPT NO.	PURCHASE ORDER NO.	WORK ORDER DATE	MILEAGE OUT	
		08/13/21		
HOME PHONE	OFFICE PHONE	CHASSIS/ENGINE NUMBER/NOTES	MO	

JOB# 1 CHARGES

LABOR-----
J# 1 20POZ COOLING SYS DIAG HOURS: 1.27 TECH(S):3350 WARRANTY

CUSTOMER STATES THERE IS A FAULT ON THE DASH STATING THE
ENGINE IS TOO HOT AND THE COOLANT TEMP GAUGE READS 250+
DEGREES.
WATER PUMP LEAKING COOLANT EXTERNALLY PART #95810603304 SEE
3 PICTURES.
19381750 Coolant drain and fill, 19501910 Coolant pump
remove and reinstall, Test drive vehicle & return to
customer.

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	958-106-033-04	WATER PUMP WIT		
	1	000-043-305-75	ANTIFREEZE (3.		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX POCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR-----
J# 2 01POZMPI MULTI POINT INSPECT HOURS: 0.00 TECH(S):3350 WARRANTY

MULTI POINT INSPECTION ALL VEHICLES
COMPLETED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX POCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR-----
J# 3 90POZ15 COURTESY WASH HOURS: TECH(S):3350 0.00

COURTESY HAND CAR WASH AND VACUUM
COURTESY CAR WASH COMPLETED

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX POCS JOB# 3 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS

VEHICLE WAS TOWED IN. NO OPEN CAMPAIGNS AT THIS TIME.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby
are those made by the manufacturer, not the
seller. HENNESSY PORSCHE hereby expressly
disclaims all warranties, either express or implied
warranty of merchantability or fitness for a par-
ticular purpose, and HENNESSY PORSCHE
neither assumes nor authorizes any other
person to assume for it any liability in connec-
tion with the sale of said products.

ALL LABOR IS WARRANTED FOR 90 DAYS OR 4000
MILES WHICHEVER OCCURS FIRST. ALL PARTS SOLD
OR USED ARE SUBJECT TO THE MAGNUSON-MOSS
ACT AND THE MERCHANDISE PURCHASED IS UNDER
LIMITED WARRANTY BY THE MANUFACTURER. THE
TERMS OF THESE WARRANTIES ARE AVAILABLE FOR
YOUR INSPECTION.

CUSTOMER
SIGNATURE X

HENNESSY

PORSCHE
NORTH ATLANTA

990 MANSELL RD
ROSWELL, GA 30076
PH (770) 643-6100
FAX (678) 781-0570

SERVICE INVOICE



CUSTOMER NO. [REDACTED]	SERVICE REPRESENTATIVE STEVE RICHARDSON	TAG NO. [REDACTED]	DATE OF INVOICE 08/19/21	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE [REDACTED]	PLATE NO. [REDACTED]	CURRENT MILEAGE 45,115	COLOR OF VEHICLE WHITE/ BLK
[REDACTED]	YEAR / MAKE / MODEL OF VEHICLE 18/PORSCHE/CAYENNE PLAT ED/PLATINUM		DATE DELIVERED 07/29/21	MILES AT DELIVERY 44,505
[REDACTED]	SERIAL NO. W P 1 A A 2 A 2 5 J K [REDACTED]		DLR MFG. NO. 10	DATE OF PRODUCTION [REDACTED]
[REDACTED]	FED TAX EXEMPT NO. [REDACTED]		PURCHASE ORDER NO. [REDACTED]	WORK ORDER DATE 08/13/21
HOME PHONE [REDACTED]	OFFICE PHONE [REDACTED]	CHASSIS/ENGINE NUMBER/NOTES [REDACTED]		
MO: [REDACTED]				

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer, not the seller. HENNESSY PORSCHE hereby expressly disclaims all warranties, either express or implied warranty of merchantability or fitness for a particular purpose, and HENNESSY PORSCHE neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ALL LABOR IS WARRANTED FOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. ALL PARTS SOLD OR USED ARE SUBJECT TO THE MAGNUSON-MOSS ACT AND THE MERCHANDISE PURCHASED IS UNDER LIMITED WARRANTY BY THE MANUFACTURER. THE TERMS OF THESE WARRANTIES ARE AVAILABLE FOR YOUR INSPECTION.

CUSTOMER SIGNATURE X _____



Your car is ready!-

Steve Richardson <steve@hennessyporsche.com>

Fri, Aug 20, 2021 at 7:13 AM

To: [REDACTED] Mark P. Venti" <mark@hennessyporsche.com>

Cc: Steve Richardson <steve@hennessyporsche.com>

Good morning [REDACTED]

I understand your concern and asked my Shop Foreman to drive your Cayenne these next couple days to verify the issue has been resolved 100%. I will reach out to you on Monday to confirm it's ready for you. Please let me know if there is anything else we can do for you.

Steve Richardson

Porsche Certified Brand Ambassador

HennessyPorsche

2020 Premier Porsche Dealer

990 Mansell Road

Roswell, GA 30076

Direct - (678) 781-0534

Fax - (678) 781-0570

www.hennessyporsche.com

[Quoted text hidden]



Your car is ready!-[REDACTED]

Steve Richardson <steve@hennessyporsche.com>

Mon, Aug 23, 2021 at 11:00 AM

To: [REDACTED]
Cc: "Mark P. Venti" <mark@hennessyporsche.com>

Good morning [REDACTED]

We had our Shop Foreman drive your Cayenne through the weekend and he says the vehicle drove great with no other issues. With that being said, we have your vehicle finished and ready to go at your earliest convenience. Please let me know if there is anything else we can do for you.

Steve Richardson

Porsche Certified Brand Ambassador

HennessyPorsche

2020 Premier Porsche Dealer

990 Mansell Road

Roswell, GA 30076

Direct - (678) 781-0534

Fax - (678) 781-0570

www.hennessyporsche.com

From: Steve Richardson <steve@hennessyporsche.com>

Sent: Friday, August 20, 2021 7:13 AM

To: [REDACTED] Mark P. Venti <mark@hennessyporsche.com>

Cc: "Steve Richardson" <steve@hennessyporsche.com>

Subject: RE: Your car is ready!-[REDACTED]

Good mornin [REDACTED]

I understand your concern and asked my Shop Foreman to drive your Cayenne these next couple days to verify the issue has been resolved 100%. I will reach out to you on Monday to confirm it's ready for you. Please let me know if there is anything else we can do for you.

Steve Richardson

9/11/2021

Gmail - Your car is ready! [REDACTED]

Porsche Certified Brand Ambassador

HennessyPorsche

2020 Premier Porsche Dealer

990 Mansell Road

Roswell, GA 30076

Direct - (678) 781-0534

Fax - (678) 781-0570

www.hennessyporsche.com

From: [REDACTED]

Sent: Thursday, August 19, 2021 6:00 PM

To: Mark P. Venti <mark@hennessyporsche.com>

Cc: Steve Richardson <steve@hennessyporsche.com>

Subject: Your car is ready!-[REDACTED]

Dear Mark Venti,

[Quoted text hidden]



**Waiting for Response [REDACTED] Second Worst Experience With
Amazing Porsche Cayenne.Benoit.Romac@porsche-consulting.com**

Debeb, Fekado (PCNA-CR) <fekado.debeb@porsche.us>

Mon, Aug 30, 2021 at 5:23 PM

To: [REDACTED]
Cc: "Winfrey-Weiss, Leisa (PCNA-CR)" <deleisa.winfrey-weiss@porsche.us>

Dear [REDACTED]

Good afternoon, I am the customer relations manager for Porsche Cars North America (PCNA). Your email was forwarded to me and I would like to help you any way I can. I am truly sorry that your generous gift continues to give you and your daughter problems. Please allow me today to review the overheating issue and I will assign your case to one of our senior specialists.

I or senior specialist Leisa Winfrey-Weiss, copied here, will reach out to you via email by tomorrow close of business. Thank you for your patience and for giving PCNA a chance to regain your trust in our brand..

Best regards,

Fekado Debeb
Manager, Customer RelationsPorsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354
Phone: 404-317-2950
Email: fekado.debeb@porsche.us

From [REDACTED]

Sent: Sunday, August 29, 2021 3:06 PM

To: Blume, Oliver, Dr. (G) <oliver.blume@porsche.de>

Cc: Rudolph, Sebastian, Dr. (GO) <sebastian.rudolph@porsche.de>; Mayr-Uhlmann, Stefan (GOU) <stefan.mayr-uhlmann@porsche.de>; Stappen, Hermann-Josef (GOU) <hermann-josef.stappen@porsche.de>; Weiss, Christian (GOU) <christian.weiss@porsche.de>; Graeve, Peter (GOU) <peter.graeve@porsche.de>; Rauter, Matthias (GOU) <matthias.rauter@porsche.de>; Vornehm, Nadescha (GOU) <nadescha.vornehm@porsche.de>; Kabel, Marcus (PCNA-PC) <marcus.kabel@porsche.us>; Logan, Jade (PCNA-PC) <jade.logan@porsche.us>; Fitton, Angus (PCNA-P) <angus.fitton@porsche.us>; Wiesmann, Frank (PCNA-PP) <frank.wiesmann@porsche.us>; Vandezande, Luke (PCNA-PP) <luke.vandezande@porsche.us>; Kim, Calvin (PCNA-PP) <calvin.kim@porsche.us>; Akin, Shelby (PCNA-PP) <shelby.akin@porsche.us>; Brochstein, Abby (PCNA-PE) <abby.brochstein@porsche.us>; Jahke, Jennifer (GO) <jennifer.jahke@porsche.de>; Wassertheurer, [REDACTED]

Anja (GOU) <anja.wassertheurer@porsche.de>; Damme, Sabrina (GOU) <sabrina.damme@porsche.de>; Hilger, Oliver (GOU) <Oliver.Hilger@porsche.de>; Toberer, Nadine (GOU) <nadine.toberer@porsche.de>; Weinberger, Benjamin (GOU) <benjamin.weinberger@porsche.de>; Wienkoetter, Mayk (GOU) <mayk.wienkoetter@porsche.de>; Bierschneider, Jonas (GOU) <jonas.bierschneider1@porsche.de>; Klönz, Jan (GOU) <jan.klönz@porsche.de>; Bergemann, Kristin (GU) <kristin.bergemann@porsche.de>; Jessen, Jana-Kristin (EW) <jana.jessen@porsche.de>; Cornehl, Nadine (MO) <nadine.cornehl@porsche-design.de>; Damkoehler, Frederic (PEG-US) <frederic.damkoehler@porsche.de>; Christopher.Golombek2@porsche.digital; Wintzenburg, Jan Boris (D105K) <jan_boris.wintzenburg@porsche-consulting.com>; Hagg, Thomas (GOE) <thomas.hagg@porsche.de>; Zagovec, Manuel (GOK) <manuel.zagovec@porsche.de>; Gutfleisch, Daniela (GOK) <daniela.gutfleisch@porsche.de>; Guenzler, Alexander (GOK) <alexander.guenzler@porsche.de>; Hoffmann, Julian (GOK) <julian.hoffmann@porsche.de>; Haehnel, Melanie (GOK) <melanie.haehnel@porsche.de>; Rathe, Daniela (GOG) <daniela.rathe@porsche.de>; Hermen, Stefanie (GOS) <stefanie.hermen@porsche.de>; Weiblen, Eberhard (D101A) <eberhard.weiblen@porsche-consulting.com>; Lindheim, Wolfgang, Dr. (D111A) <wolfgang.lindheim@porsche-consulting.com>; Magno, Federico (D121A) <federico.magno@porsche-consulting.com>; Pfitzer, Dirk (D1EAB) <dirk.pfitzer@porsche-consulting.com>; Tewes, Matthias, Dr. (D1IAB) <matthias.tewes@porsche-consulting.com>; Tribus, Michael (D1GAB) <michael.tribus@porsche-consulting.com>; Nierling, Josef (PCON COI - CEO) <josef.nierling@porsche-consulting.com>; Leutz, Ruediger (COB, B1AAE) <ruediger.leutz@porsche-consulting.com>; Feiger, Jared (PCON, A1AAB) <jared.feiger@porsche-consulting.com>; Zhao, Jiawei (PCON) <Jiawei.zhao@porsche.cn>; Romac, Benoit (CEO-COF) <benoit.romac@porsche-consulting.com>

Subject: Waiting for Response [REDACTED] Second Worst Experience With Amazing Porsche Cayenne.Benoit.Romac@porsche-consulting.com

Dear Most Experienced and Amazing Management Team of Porsche,

[Quoted text hidden]



**Waiting for Response- - Second Worst Experience With
Amazing Porsche Cayenne.Benoit.Romac@porsche-consulting.com**

Thu, Sep 2, 2021 at 9:27 PM

To: "Debeb, Fekado (PCNA-CR)" <fekado.debeb@porsche.us>
Cc: Deleisa.Winfrey-Weiss@porsche.us

Dear Fekado,

Thank you for your email.

I have indeed been very patient. I have also been very busy due to my hectic schedule, thus I am unable to speak to you over the phone.

But, I think it's safe to say that I have completely lost trust in that faulty vehicle and the prestigious way you all portray Porsche.

Here is why I have lost all trust:

On the day I purchased the vehicle, your dealership, Hennessy Porsche, has hurriedly made me purchase the car because they need to hit the selling target for that month. Let's be honest, I was there at that dealership because they were selling Porsches and I liked the brand. But still, your salesperson pushed me to purchase with the ideology that the car is Certified Pre-Owned and it has passed the 111 point check. I have instilled my trust in the Porsche brand so much so that I bought the vehicle even before it was fully detailed and clean.

But, I lost my trust mainly because my two kids had a terrible experience with the car on the highway. So, I took it back to get it fixed and I got an assurance from the dealer and your corporate that the car will be completely fixed and the issue will be resolved immediately. So, this time my wife and I went ourselves to pick up the car where, once again, they assured me greatly that everything had been thoroughly checked and the problem was resolved. They have even said they drove the car to make sure the problem was really fixed. So, I took the car and drove off the lot, and got on the highway to head back home. But, the same horrible experience my kids went through, I experienced it with my own hands. My wife and I, also missed a close accident with a truck as I was panicking and trying to get the car to the curb. I have complete records of this incident.

Why did I buy this car? Because Porsche is an excellent German brand and I trusted its top safety rating. Why did I buy a Porsche over a Range Rover? Because Porsche is known to have far fewer problems than their brand. To think that my kids went through such a horrible experience in your Porsche, it makes me wonder why I made such a bad decision to buy a Porsche.

After I faced the problem myself on the highway, I took the car immediately back to the dealer. So, the foreman came out and looked at the vehicle. What was surprising for me is that your foreman was completely shocked as well that the problem occurred again. What does this mean? Does this mean that the problem with the car is so serious that your highly certified technicians can't even solve it? Because it looks exactly like that to me. So the real question is, how did the car exactly pass your well-established 111 point check to get its CPO?

"Over time, we develop and collect memories. We cherish the things that have inspired us and proved their worth to us. A Porsche automobile is no different. From conception, its goals were to deliver pure driving pleasure, impeccable quality, and absolute engineering integrity. A Porsche Approved Certified Pre-owned Vehicle delivers this dream precisely as it was intended."

Porsche Approved - this grade is given to pre-owned Porsche vehicles which meet the quality standards of the Porsche brand. This is how you can broaden your choice between a new and a pre-owned vehicle by one additional option: a Porsche Approved

vehicle. Current model year vehicles and those of thirteen previous model years from the original in-service date with less than 124,000 miles are eligible for the Porsche Approved Certified Pre-Owned Program.

Buying a Porsche Approved Certified Pre-owned Vehicle means that your dream will remain unbroken. In fact, we are so confident in our high standards that we put our name on it: Porsche Approved."

I found this CPO information on your Porsche website here - <https://www.porsche.com/usa/approvedused/porscheapproved/>

If you all really have such confidence in your high standards that you put your name "Porsche Approved", how is your foreman that works at Hennessy Porsche not confident enough to see the serious problem my Porsche Cayenne had **twice**? First, when they did the 111 point check and gave the car the CPO before we bought the car. Second, when they took the car into service, they still couldn't fix the serious problem.

Coming to my point, how do you expect me to trust that faulty vehicle and honestly your entire brand with the lives of my children, my wife, and myself? Thank god nothing has happened to us, but if it did, will Porsche take direct responsibility?

Now, this is a direct breach of contract. Making the customer, being myself, believe that the car is certified pre-owned and selling me a faulty car. All of this because your dealership had to reach their vehicle selling target for that month.

If it hasn't been clear to you yet, nothing can bring back my trust in that vehicle anymore.

My lawyers also are fully ready to proceed with a lawsuit against Porsche for putting the lives of my loved ones, and myself in danger and selling us a faulty car under the name of Porsche Approved CPO.

Thank you,

Cumming, GA

USA:

India:

Email

[Quoted text hidden]



**Waiting for Response- [REDACTED] Second Worst Experience With
Amazing Porsche Cayenne.Benoit.Romac@porsche-consulting.com**

[REDACTED] Wed, Sep 8, 2021 at 9:54 AM
To: "Debeb, Fekado (PCNA-CR)" <fekado.debeb@porsche.us>, Deleisa.Winfrey-Weiss@porsche.us

----- Forwarded message -----

From: **Debeb, Fekado (PCNA-CR)** <fekado.debeb@porsche.us>

Date: Fri, Sep 3, 2021 at 5:27 PM

Subject: RE: Waiting for Response [REDACTED] Second Worst Experience With Amazing Porsche

Cayenne [REDACTED]

To: [REDACTED]

Cc: Winfrey-Weiss, Leisa (PCNA-CR) <deleisa.winfrey-weiss@porsche.us>

Dear [REDACTED]

I can only imagine the frustration you feel and I truly appreciate the patience you have shown. We are currently working with the dealership management team in order to gather all the necessary facts for a thorough review.

Thank you for the additional information you provided. I'm sorry to hear that you've lost all trust in the vehicle, but I understand your position. Once we've gathered the information, we'll be in touch with you. Because of the holiday weekend, it will likely be Tuesday before we have an update for you.

I hope you have a great evening and a safe and wonderful holiday weekend.

Respectfully,

Fekado Debeb
Manager, Customer Relations

Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354
Phone: 404-317-2950
Email: fekado.debeb@porsche.us

From [REDACTED]

Sent: Thursday, September 2, 2021 9:27 PM

To: Debek, Fekado (PCNA-CR) <fekado.debeb@porsche.us>

Cc: Winfrey-Weiss, Leisa (PCNA-CR) <deleisa.winfrey-weiss@porsche.us>

Subject: Re: Waiting for Response [REDACTED] Second Worst Experience With Amazing Porsche Cayenne.Benoit.Romac@porsche-consulting.com

Dear Fekado,

Thank you for your email.

I have indeed been very patient. I have also been very busy due to my hectic schedule, thus I am unable to speak to you over the phone.

But, I think it's safe to say that I have completely lost trust in that faulty vehicle and the prestigious way you all portray Porsche.

Here is why I have lost all trust:

On the day I purchased the vehicle, your dealership, Hennessy Porsche, has hurriedly made me purchase the car because they need to hit the selling target for that month. Let's be honest, I was there at that dealership because they were selling Porsches and I liked the brand. But still, your salesperson pushed me to purchase with the ideology that the car is Certified Pre-Owned and it has passed the 111 point check. I have instilled my trust in the Porsche brand so much so that I bought the vehicle even before it was fully detailed and clean.

But, I lost my trust mainly because my two kids had a terrible experience with the car on the highway. So, I took it back to get it fixed and I got an assurance from the dealer and your corporate that the car will be completely fixed and the issue will be resolved immediately. So, this time my wife and I went ourselves to pick up the car where, once again, they assured me greatly that everything had been thoroughly checked and the problem was resolved. They have even said they drove the car to make sure the problem was really fixed. So, I took the car and drove off the lot, and got on the highway to head back home. But, the same horrible experience my kids went through, I experienced it with my own hands. My wife and I, also missed a close accident with a truck as I was panicking and trying to get the car to the curb. I have complete records of this incident.

Why did I buy this car? Because Porsche is an excellent German brand and I trusted its top safety rating. Why did I buy a Porsche over a Range Rover? Because Porsche is known to have far fewer problems than their brand. To think that my kids went through such a horrible experience in your Porsche, it makes me wonder why I made such a bad decision to buy a Porsche.

After I faced the problem myself on the highway, I took the car immediately back to the dealer. So, the foreman came out and looked at the vehicle. What was surprising for me is that your foreman was completely shocked as well that the problem occurred again. What does this mean? Does this mean that the problem with the car is so serious that your highly certified technicians can't even solve it? Because it looks exactly like that to me. So the real question is, how did the car exactly pass your well-established 111 point check to get its CPO?

"Over time, we develop and collect memories. We cherish the things that have inspired us and proved their worth to us. A Porsche automobile is no different. From conception, its goals were to deliver pure driving pleasure, impeccable quality, and absolute

engineering integrity. A Porsche Approved Certified Pre-owned Vehicle delivers this dream precisely as it was intended.

Porsche Approved - this grade is given to pre-owned Porsche vehicles which meet the quality standards of the Porsche brand. This is how you can broaden your choice between a new and a pre-owned vehicle by one additional option: a Porsche Approved vehicle. Current model year vehicles and those of thirteen previous model years from the original in-service date with less than 124,000 miles are eligible for the Porsche Approved Certified Pre-Owned Program.

Buying a Porsche Approved Certified Pre-owned Vehicle means that your dream will remain unbroken. In fact, we are so confident in our high standards that we put our name on it: Porsche Approved."

I found this CPO information on your Porsche website here - <https://www.porsche.com/usa/approvedused/porscheapproved/>

If you all really have such confidence in your high standards that you put your name "Porsche Approved", how is your foreman that works at Hennessy Porsche not confident enough to see the serious problem my Porsche Cayenne had **twice**? First, when they did the 111 point check and gave the car the CPO before we bought the car. Second, when they took the car into service, they still couldn't fix the serious problem.

Coming to my point, how do you expect me to trust that faulty vehicle and honestly your entire brand with the lives of my children, my wife, and myself? Thank god nothing has happened to us, but if it did, will Porsche take direct responsibility?

Now, this is a direct breach of contract. Making the customer, being myself, believe that the car is certified pre-owned and selling me a faulty car. All of this because your dealership had to reach their vehicle selling target for that month.

If it hasn't been clear to you yet, nothing can bring back my trust in that vehicle anymore.

My lawyers also are fully ready to proceed with a lawsuit against Porsche for putting the lives of my loved ones, and myself in danger and selling us a faulty car under the name of Porsche Approved CPO.

Thank you,

Cumming, GA

USA:

OST-S10-210917-047

<https://mail.google.com/mail/u/0?ik=59328ee44d&view=pt&search=all&permmsgid=msg-a%3Ar-7828461729197040707&dsqt=1&simpl=msg-a%3Ar-...> 3/10

India

Email: coordinator-overseas@ap.gov.in

On Mon, Aug 30, 2021 at 5:23 PM Debeb, Fekado (PCNA-CR) <fekado.debeb@porsche.us> wrote:

Dear

Good afternoon, I am the customer relations manager for Porsche Cars North America (PCNA). Your email was forwarded to me and I would like to help you any way I can. I am truly sorry that your generous gift continues to give you and your daughter problems. Please allow me today to review the overheating issue and I will assign your case to one of our senior specialists.

I or senior specialist Leisa Winfrey-Weiss, copied here, will reach out to you via email by tomorrow close of business. Thank you for your patience and for giving PCNA a chance to regain your trust in our brand..

Best regards,

Fekado Debeb
Manager, Customer Relations

Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354
Phone: 404-317-2950
Email: fekado.debeb@porsche.us

From

Sent: Sunday, August 29, 2021 3:06 PM

To: Blume, Oliver, Dr. (G) <oliver.blume@porsche.de>

Cc: Rudolph, Sebastian, Dr. (GO) <sebastian.rudolph@porsche.de>; Mayr-Uhlmann, Stefan (GOU) <stefan.mayr-uhlmann@porsche.de>; Stappen, Hermann-Josef (GOU) <hermann-josef.stappen@porsche.de>; Weiss, Christian (GOU) <christian.weiss@porsche.de>; Graeve, Peter (GOU) <peter.graeve@porsche.de>; Rauter, Matthias (GOU) <matthias.rauter@porsche.de>; Vornehm, Nadescha (GOU) <nadescha.vornehm@porsche.de>; Kabel, Marcus (PCNA-PC) <marcus.kabel@porsche.us>; Logan, Jade (PCNA-PC) <jade.logan@porsche.us>; Fitton, Angus (PCNA-P) <angus.fitton@porsche.us>; Wiesmann, Frank (PCNA-PP) <frank.wiesmann@porsche.us>; Vandezande, Luke (PCNA-PP) <luke.vandezande@porsche.us>; Kim, Calvin (PCNA-PP) <calvin.kim@porsche.us>; Akin, Shelby (PCNA-PP) <shelby.akin@porsche.us>; Brochstein, Abby (PCNA-PE) <abby.brochstein@porsche.us>; Jahke, Jennifer (GO) <jennifer.jahke@porsche.de>; Wassertheurer, Anja (GOU) <anja.wassertheurer@porsche.de>; Damme, Sabrina (GOU) <sabrina.damme@porsche.de>; Hilger, Oliver (GOU) <Oliver.Hilger@porsche.de>; Toberer, Nadine (GOU) <nadine.toberer@porsche.de>; Weinberger, Benjamin (GOU) <benjamin.weinberger@porsche.de>; Wienkoetter, Mayk (GOU) <mayk.wienkoetter@porsche.de>; Bierschneider, Jonas (GOU) <jonas.bierschneider1@porsche.de>; Klonz, Jan (GOU) <jan.klonz@porsche.de>; Bergemann, Kristin (GU) <kristin.bergemann@porsche.de>; Jessen, Jana-Kristin (FW) <jana.jessen@porsche.de>; Cornehl, Nadine (MO) <nadine.cornehl@porsche-design.de>;

OST-S10-210917-047

Damkoehler, Frederic (PEG-US) <frederic.damkoehler@porsche.de>; Christopher.Golombek2@porsche.digital;
Wintzenburg, Jan Boris (D105K) <jan_boris.wintzenburg@porsche-consulting.com>; Hagg, Thomas (GOE)
<thomas.hagg@porsche.de>; Zagovec, Manuel (GOK) <manuel.zagovec@porsche.de>; Gutfleisch, Daniela (GOK)
<daniela.gutfleisch@porsche.de>; Guenzler, Alexander (GOK) <alexander.guenzler@porsche.de>; Hoffmann, Julian
(GOK) <julian.hoffmann@porsche.de>; Haehnel, Melanie (GOK) <melanie.haehnel@porsche.de>; Rathe, Daniela
(GOG) <daniela.rathe@porsche.de>; Hermen, Stefanie (GOS) <stefanie.hermen@porsche.de>; Weiblen, Eberhard
(D101A) <eberhard.weiblen@porsche-consulting.com>; Lindheim, Wolfgang, Dr. (D111A)
<wolfgang.lindheim@porsche-consulting.com>; Magno, Federico (D121A) <federico.magno@porsche-
consulting.com>; Pfitzer, Dirk (D1EAB) <dirk.pfitzer@porsche-consulting.com>; Tewes, Matthias, Dr. (D1IAB)
<matthias.tewes@porsche-consulting.com>; Tribus, Michael (D1GAB) <michael.tribus@porsche-consulting.com>;
Nierling, Josef (PCON COI - CEO) <josef.nierling@porsche-consulting.com>; Leutz, Ruediger (COB, B1AAE)
<ruediger.leutz@porsche-consulting.com>; Feiger, Jared (PCON, A1AAB) <jared.feiger@porsche-consulting.com>;
Zhao, Jiawei (PCON) <jiawei.zhao@porsche.cn>; Romac, Benoit (CEO-COF) <benoit.romac@porsche-
consulting.com>

Subject: Waiting for Response [REDACTED] Second Worst Experience With Amazing Porsche
Cayenne.Benoit.Romac@porsche-consulting.com

Dear Most Experienced and Amazing Management Team of Porsche,

Good Morning to everybody.

I am sorry to say that though all of you are working hard every day to build the best brand in the world, your care for an individual Porsche car is failing.

I have brought this to your attention previously.

Your customer service and the dealer got in touch with me and kept the vehicle with them for a week and guaranteed at the highest level.

Trusting your brand, management, dealers, and technicians, I went to pick the car on 25th August, Wednesday at 4 pm from Hennessey Porsche.

Your dealership told that the car was at its best as they have identified and cleared the issue. (Emails are attached below)

We took the car and in about a few minutes on the highway the engine got overheated AGAIN, there was a burning smell AGAIN, and I went through the worst experience on the highway.

It scares me a lot to think about what my kids must've gone through.

I immediately stopped the car on the curbside and though I was very scared, I managed to take it back to the dealership.

In those few minutes of going back as well, the car was extremely heated inside and the engine was hot too.

A technician immediately checked and he also observed the situation.

He mentioned that the car was at a very high temperature.

I am very confused now.

I do not know what to do.

I thought the problem was fixed after all these days of repair and test drive and your assurance.

I want to proceed legally. Please give me the best way to do this.

Also, being a senior journalist, I want to share my experience with my colleagues and the public for their own good through press coverage all over the globe, through print and electronic media.

Thank you for everything so far.

Best Regards,

Email: coordinator-overseas@ap.gov.in;

----- Forwarded message -----

From: [REDACTED]
Date: Thu, Aug 19, 2021 at 6:00 PM
Subject: Re: Dangerous experience with Porsche [REDACTED] Senior Journalist- India & USA.
To: Mark P. Venti <mark@hennessyporsche.com>

Dear Mark,

Thank you.

I was unable to respond due to back-to-back meetings.

I am hoping everything in the car was fixed.

I know it is not a brand new car, but this car put my kids in a very dangerous situation on the highway.

Even now I am scared.

So, if you can test drive and keenly observe the car for few days, then I will be confident.

I recently discussed this with the German Porsche Corporate and they were also surprised to see this happen.

I mentioned that it was a certified pre-owned car, and even they are confused as to why this happened.

In this situation, please advise me and guide me on the best route.

Thank you

Best Regards,

OST-S10-210917-047

Email: coordinator-overseas@ap.gov.in;

On Wed, Aug 18, 2021 at 10:21 AM Mark P. Venti <mark@hennessyporsche.com> wrote:

Good morning

We are shuffling some things around in order to work on your car today. We should know more later today and Steve will reach out. So sorry for this delay, we have simply had too many technicians out of the store for various reasons.

Thank you for your understanding. We will make up for this once all is resolved.

All my best,

Mark

From

Sent: Tuesday, August 17, 2021 21:17

To: Mark P. Venti <mark@hennessyporsche.com>

Subject: Re: Dangerous experience with Porsche Senior Journalist- India & USA.

Dear Mark Venti,

I forgot to mention I received the following message from your dealership-

Good morning I hope you enjoyed your weekend. I wanted to touch base this morning to let you know I'm still pushing to get your Cayenne into the shop for diagnosis. I apologize it's taking us some time but I greatly appreciate your patience. I will reach out to you as soon as we have your car in the shop and I have an update.

--Steve Richardson Hennessy Porsche

I am still unsure what the certified-pre owned is standing for I am not a technical person- you are an expert in this field and I am hoping you will figure this out.

Thank you.

OST-S10-210917-047

<https://mail.google.com/mail/u/0/?ik=59328ee44d&view=pt&search=all&permmsgid=msg-a%3Ar-7828461729197040707&dsqt=1&simpl=msg-a%3Ar-...> 7/10

Best Regards,

Email: coordinator-overseas@ap.gov.in;

On Tue, Aug 17, 2021 at 9:10 PM [REDACTED] wrote:

Dear Mark Venti,

Thank you for reaching out to me.

Looking forward to a solution.

Best Regards,

Email: coordinator-overseas@ap.gov.in;

On Fri, Aug 13, 2021 at 9:32 AM Mark P. Venti <mark@hennessyporsche.com> wrote:

Good morning [REDACTED]

I am in receipt of your email. This is the first I am aware of your situation. Please allow me time to review with my staff here and we will be back in touch shortly.

All my best,

Mark

From: [REDACTED]

Sent: Friday, August 13, 2021 9:18

To: stever@hennessyporsche.com; mark@hennessyporsche.com

Subject: Fwd: Dangerous experience with Porsche [REDACTED] Senior Journalist- India & USA.

Good Morning

Please review this email.

Dear Mr. Oliver Blume, C.E.O Porsche

Good Morning,

Firstly, You have brought many dynamic changes since you joined the team, Porsche.

I have read many articles about your success. Congratulations!

I am taking this opportunity of writing to you in honor.

I am [REDACTED] Senior Journalist, USA & India.

As an ethical and senior-most journalist, I have had the honor to work with various Country presidents and Governments.

I am currently working with the Government of India as an International Advisor.

The American Government honored me with an Official Green Card Invitation to the USA.

You are providing great services to every Porsche owner around the world.

Porsche is not just a brand that offers excellence but has become a last name to many of the owners.

I was amazed at your leadership- and to experience it further, we added a Porsche to our family with the warmest welcome.

My daughter, a holder of Masters and Bachelors Degrees in Pharmaceutical Sciences within 5 years, has started her new journey of Doctoral studies.

She is a very passionate individual and wishes to give back to our society and build a stronger, healthier future amidst this pandemic.

We could not think of another excellent gift but a Porsche to appreciate her hard work fighting the frontline in this pandemic and inspire her to achieve many more such milestones.

She was thoroughly amazed by your achievements along with the great history of Porsche automobiles and was the most excited to drive the Porsche we gifted her.

However, it is very sad to inform you that this happiness did not last even a week for her.

The day we took our Porsche home, we noticed a lot of heat generation in the car- but we thought it will be fine going further, given the attention to detail of Porsche's Automobile Engineering.

The following days were not any better for my daughter- she missed a major accident because of the unexpected burnt smell and loud warnings of an overheat of the engine by Porsche in the middle of a highway.

Due to her excellent driving record for the past 5 years, she was able to manage and stop in the middle of the highway at the curb of the road.

She panicked so much so that, she stopped using the Porsche and borrowed our other cars, Benz and Lexus.

I requested her to give Porsche another chance yesterday night.

The same situation repeated again within a span of 10 minutes of her journey in Porsche; she had to stop in the middle of the road again due to engine overheat and burning smell and I went to pick her up as she got really scared.

My son immediately informed the Hennessey Porsche North Atlanta, Georgia, the USA about this repeated situation but seems like they do not care at all.

I think you must be aware that Dealerships play the most crucial role between your loyal customers and Porsche,

We have not dared to take the Porsche out again after yesterday.

The car smelled so burnt, the whole garage smelled bad and we had to move the car into the open driveway.

I am very upset to have to write this to you, but I am doing it so you know what is happening at ground level.

I am unsure what to do- my daughter is completely scared of Porsche.

At this juncture, can we still use our Porsche?

What is the meaning of Certified Pre-owned?

Did I get cheated by your dealership in the name of your Porsche symbol?

What would you have done in this situation?

Please let me know.

Thank you.

Cumming GA

**Cancel my car insurance provided by you**

4 messages

To: cvelez@hennessyporsche.com, sfreemon@hennessyporsche.com

Sat, Aug 14, 2021 at 7:31 PM

Dear Chris,

Thank you for helping me set up my car insurance (Wheel and Dent protection).

But, I am not interested in continuing this insurance anymore. I would like to cancel it before 30 days as you suggested for a full refund. Please apply this full refund towards my loan. And, send me the cancellation documents as soon as possible.

Thank you,

Cumming, GA

USA:

India:

Email: coordinator-overseas@ap.gov.in;

To: cvelez@hennessyporsche.com, sfreemon@hennessyporsche.com

Wed, Aug 18, 2021 at 10:51 AM

Dear Chris,

I checked my Bank of America account today, I noticed it was still at \$38,973.23. As per my knowledge, I signed for \$35,000 only. I think the insurance has been added from your side. Cancel the insurance immediately and post the balance to this account. I am not at all interested in the services you explained to me that are provided by the insurance. I took it because I honored your words and you were an excellent salesperson. But the services you marketed to me have deep underlying meaning in the contract that I've signed. So, once again cancel this insurance as soon as possible.

Thank you,

Cumming, GA

Gmail - Cancel my car insurance provided by you

India: -

Email: coordinator-overseas@ap.gov.in;

Forwarded message -----

From

Date: Sat, Aug 14, 2021 at 7:31 PM

Subject: Cancel my car insurance provided by you

To: <cvelez@hennessyporsche.com>, <sfreemon@hennessyporsche.com>

Dear Chris,

Thank you for helping me set up my car insurance (Wheel and Dent protection).

But, I am not interested in continuing this insurance anymore. I would like to cancel it before 30 days as you suggested for a full refund. Please apply this full refund towards my loan. And, send me the cancellation documents as soon as possible.

Thank you,

Cumming, GA**USA:**

India:

Email: coordinator-overseas@ap.gov.in

Christopher Velez <cvelez@hennessyvporsche.com>

To: Shaun Freemon <sfreemon@hennessyporsche.com>

Wed, Aug 18, 2021 at 12:55 PM

Hello!

I'm a little confused, where was the disconnect or issue with the insurance? If I cancel it I'm cancelling your appointment to get the rims ect repaired then unless you want to pay that out of pocket I take it?

Thanks!

Chris Velez | Finance Manager

990 Mansell Road Roswell, GA 30076

(678) 781- 0514 | www.hennessyporsche.com

OST-S10-210917-047

<https://mail.google.com/mail/u/0/?ik=59328ee44d&view=pt&search=all&permthid=thread-a%3Ar-2855313605690608313&dsqt=1&simpl=msq-a%3Ar-6...> 2/6

cvelez@hennessyporsche.com

From: [REDACTED]
Sent: Wednesday, August 18, 2021 10:52 AM
To: cvelez@hennessyporsche.com; sfreemon@hennessyporsche.com
Subject: Fwd: Cancel my car insurance provided by you

Dear Chris,

I checked my Bank of America account today, I noticed it was still at \$38,973.23. As per my knowledge, I signed for \$35,000 only. I think the insurance has been added from your side. Cancel the insurance immediately and post the balance to this account. I am not at all interested in the services you explained to me that are provided by the insurance. I took it because I honored your words and you were an excellent salesperson. But the services you marketed to me have deep underlying meaning in the contract that I've signed. So, once again cancel this insurance as soon as possible.

Thank you,

Cumming, GA [REDACTED]

USA: [REDACTED]

India: [REDACTED]

Email: coordinator-overseas@ap.gov.in; [REDACTED]

----- Forwarded message -----
From: [REDACTED]
Date: Sat, Aug 14, 2021 at 7:31 PM
Subject: Cancel my car insurance provided by you
To: <cvelez@hennessyporsche.com>, <sfreemon@hennessyporsche.com>

Dear Chris,

Thank you for helping me set up my car insurance (Wheel and Dent protection).

9/11/2021

Gmail - Cancel my car insurance provided by you

But, I am not interested in continuing this insurance anymore. I would like to cancel it before 30 days as you suggested for a full refund. Please apply this full refund towards my loan. And, send me the cancellation documents as soon as possible.

Thank you,

Cumming, GA

USA:

India:

Email: coordinator-overseas@ap.gov.in;

Wed, Aug 18, 2021 at 1:52 PM

To: Christopher Velez <cvelez@hennessyporsche.com>
Cc: Shaun Freemon <sfreemon@hennessyporsche.com>

Hello my friend Chris,

I am happy that you're concerned about me, that's why I said you were a great salesperson.
I never took an appointment from you or your dealership and I never asked to get my rims repaired.
You are an excellent Finance Manager for Hennessy Porsche, congratulations.
Coming to the point, please cancel my insurance immediately as soon as possible. Your dealership is not able to even give out proper Certified Pre-Owned cars.
I still have a lot of questions, that is why I am trying to directly deal with the Porsche corporate.
I want to make it clear one more time, please do not be concerned about me, cancel the insurance immediately.
And, I already told you to cancel my insurance when I saw you in person when I was getting my loaner.

Take care

Cumming, GA

USA:

India:

Email: coordinator-overseas@ap.gov.in;

On Wed, Aug 18, 2021 at 12:55 PM Christopher Velez <cvelez@hennessyporsche.com> wrote:

I'm a little confused, where was the disconnect or issue with the insurance? If I cancel it I'm cancelling your appointment to get the rims ect repaired then unless you want to pay that out of pocket I take it?

Thanks!

Chris Velez | Finance Manager

990 Mansell Road Roswell, GA 30076

(678) 781- 0514 | www.hennessyporsche.com

cvelez@hennessyporsche.com

From: [REDACTED]

Sent: Wednesday, August 18, 2021 10:52 AM

To: cvelez@hennessyporsche.com; sfreemon@hennessyporsche.com

Subject: Fwd: Cancel my car insurance provided by you

Dear Chris,

I checked my Bank of America account today, I noticed it was still at \$38,973.23. As per my knowledge, I signed for \$35,000 only. I think the insurance has been added from your side. Cancel the insurance immediately and post the balance to this account. I am not at all interested in the services you explained to me that are provided by the insurance. I took it because I honored your words and you were an excellent salesperson. But the services you marketed to me have deep underlying meaning in the contract that I've signed. So, once again cancel this insurance as soon as possible.

Thank you,

Cumming, GA [REDACTED]

USA: [REDACTED]

India [REDACTED]

Email: coordinator-overseas@ap.gov.in [REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Sat, Aug 14, 2021 at 7:31 PM
Subject: Cancel my car insurance provided by you
To: <cvelez@hennessyporsche.com>, <sfreemon@hennessyporsche.com>

Dear Chris,

Thank you for helping me set up my car insurance (Wheel and Dent protection).

But, I am not interested in continuing this insurance anymore. I would like to cancel it before 30 days as you suggested for a full refund. Please apply this full refund towards my loan. And, send me the cancellation documents as soon as possible.

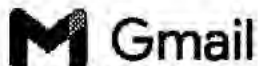
Thank you,

[REDACTED]
Cumming, GA

USA: [REDACTED]

India [REDACTED]

Email: coordinator-overseas@ap.gov.in [REDACTED]

**Your e-mail from 12. August 2021 (5644255)**

2 messages

PAG R: Customer Interaction (VC) <customer.interaction@porsche.de>

Fri, Aug 13, 2021 at 7:28 AM

To

Dear

Thank you for your e-mail to Dr. Oliver Blume, Chairman of the Executive Board of Porsche AG, which has been forwarded to us as the department responsible for customer concerns.

We regret to hear of the inconvenience you have faced in regards to your Porsche Cayenne "Platinum Edition".

Please be assured that we do take all customer discontent seriously and appreciate your time sharing this experience with us.

Porsche Cars North America Inc. as the responsible subsidiary will handle the further processing and coordination of your concern.

Depending on the matter and complexity, this may require consultation with various specialist departments and in particular with the responsible Porsche Centre, Hennessy Porsche North Atlanta - we therefore kindly ask for your patience.

As soon as this has been done, your contact person in charge will get in touch with you and discuss the further procedure. Of course, we as the manufacturer will accompany the handling of your case.

If you have new information or questions about the processing status in the meantime, please feel free to contact us.

Best regards from Zuffenhausen

i.A. Matthias Murkisch

i.A. Nazif Kayan

Customer Interaction

Dr. Ing. h.c. F. Porsche AG

Porscheplatz 1

70435 Stuttgart

OST-S10-210917-047

Deutschland

E-Mail customer.interaction@porsche.de

www.porsche.de

Dr. Ing. h.c. F. Porsche Aktiengesellschaft
Sitz der Gesellschaft: Stuttgart
Registergericht: Amtsgericht Stuttgart HRB-Nr. 730623
Vorsitzender des Aufsichtsrats: Dr. Wolfgang Porsche
Vorstand: Oliver Blume, Vorsitzender
Lutz Meschke, stv. Vorsitzender
Andreas Haffner, Detlev von Platen, Albrecht Reimold, Uwe-Karsten Städter, Michael Steiner

Informationen zum Umgang mit Ihren Daten finden Sie in unseren Datenschutzhinweisen.

Die vorgenannten Angaben werden jeder E-Mail automatisch hinzugefügt. Dies ist kein Anerkenntnis, dass es sich beim Inhalt dieser E-Mail um eine rechtsverbindliche Erklärung der Porsche AG handelt. Erklärungen, die die Porsche AG verpflichten, bedürfen jeweils der Unterschrift durch zwei zeichnungsberechtigte Personen der AG.

Fri, Aug 13, 2021 at 9:42 AM

To: mark@hennessyporsche.com

For your information sir

----- Forwarded message -----

From: **PAG R: Customer Interaction (VC)** <customer.interaction@porsche.de>

Date: Fri, Aug 13, 2021 at 7:28 AM

Subject: Your e-mail from 12. August 2021 (5644255)

T

De

Thank you for your e-mail to Dr. Oliver Blume, Chairman of the Executive Board of Porsche AG, which has been forwarded to us as the department responsible for customer concerns.

We regret to hear of the inconvenience you have faced in regards to your Porsche Cayenne "Platinum Edition".

Please be assured that we do take all customer discontent seriously and appreciate your time sharing this experience with us.

Porsche Cars North America Inc. as the responsible subsidiary will handle the further processing and coordination of your concern.

Depending on the matter and complexity, this may require consultation with various specialist departments and in particular with the responsible Porsche Centre, Hennessy Porsche North Atlanta - we therefore kindly ask for your patience.

As soon as this has been done, your contact person in charge will get in touch with you and discuss the further procedure. Of course, we as the manufacturer will accompany the handling of your case.

If you have new information or questions about the processing status in the meantime, please feel free to contact us.

Best regards from Zuffenhausen

i.A. Matthias Murkisch

i.A. Nazif Kayan

Customer Interaction

Dr. Ing. h.c. F. Porsche AG

Porscheplatz 1

70435 Stuttgart

Deutschland

E-Mail customer.interaction@porsche.de

www.porsche.de

Dr. Ing. h.c. F. Porsche Aktiengesellschaft

Sitz der Gesellschaft: Stuttgart

Registergericht: Amtsgericht Stuttgart HRB-Nr. 730623

Vorsitzender des Aufsichtsrats: Dr. Wolfgang Porsche

Vorstand: Oliver Blume, Vorsitzender

Lutz Meschke, stv. Vorsitzender

Andreas Haffner, Detlev von Platen, Albrecht Reimold, Uwe-Karsten Stdter, Michael Steiner

Informationen zum Umgang mit Ihren Daten finden Sie in unseren Datenschutzhinweisen.

Die vorgenannten Angaben werden jeder E-Mail automatisch hinzugefgt. Dies ist kein Anerkenntnis, dass es sich beim Inhalt dieser E-Mail um eine rechtsverbindliche Erklrung der Porsche AG handelt. Erklrungen, die die Porsche AG verpflichten, bedrfen jeweils der Unterschrift durch zwei zeichnungsberechtigte Personen der AG.



Your e-mail from 29. August 2021 (5644255)

1 message

PAG R: Customer Interaction (VC) <customer.interaction@porsche.de>

Mon, Aug 30, 2021 at 10:07 AM

To: [REDACTED]

Dear [REDACTED]

Thank you for your e-mail to Dr. Oliver Blume, Chairman of the Executive Board of Porsche AG, which has been forwarded to us as the department responsible for customer concerns.

We regret to hear of another inconvenience you have faced in regards to your Porsche Cayenne "Platinum Edition".

Please be assured that we do take all customer discontent seriously and appreciate your time sharing this experience with us.

Porsche Cars North America Inc. as the responsible subsidiary is already working on your concern.

Depending on the matter and complexity, this may require consultation with various specialist departments and in particular with the responsible Porsche Centre Hennessy, North Atlanta - we therefore kindly ask for your patience.

As soon as this has been done, your contact person in charge will get in touch with you and discuss the further procedure. Of course, we as the manufacturer will accompany the handling of your case.

Please be assured, that every involved department is working with the highest effort on giving you the Porsche experience you deserve and regaining your trust in the Porsche brand.

If you have new information or questions about the processing status in the meantime, please feel free to contact us.

Best regards from Zuffenhausen

i.A. Matthias Murkisch

i.A. Nazif Kayan

Customer Interaction

Dr. Ing. h.c. F. Porsche AG

Porscheplatz 1

70435 Stuttgart

Deutschland

E-Mail customer.interaction@porsche.de

www.porsche.de

Dr. Ing. h.c. F. Porsche Aktiengesellschaft

Sitz der Gesellschaft: Stuttgart

Registergericht: Amtsgericht Stuttgart HRB-Nr. 730623

Vorsitzender des Aufsichtsrats: Dr. Wolfgang Porsche

Vorstand: Oliver Blume, Vorsitzender

Lutz Meschke, stv. Vorsitzender

Andreas Haffner, Detlev von Platen, Albrecht Reimold, Uwe-Karsten Städter, Michael Steiner

Informationen zum Umgang mit Ihren Daten finden Sie in unseren Datenschutzhinweisen.

Die vorgenannten Angaben werden jeder E-Mail automatisch hinzugefügt. Dies ist kein Anerkenntnis, dass es sich beim Inhalt dieser E-Mail um eine rechtsverbindliche Erklärung der Porsche AG handelt. Erklärungen, die die Porsche AG verpflichten, bedürfen jeweils der Unterschrift durch zwei zeichnungsberechtigte Personen der AG.

OST
-210917-047

Department of Transportation

To: W93-404
Location Code: DOT
Cost Center: 9 West
Mail Point: S-10
External Carrier: DELIVERY CONFIRMATION
Sender:
Manufacturer:
Purchase Order:
DOT

9/17/2021 12:50:44 PM



9505526499771255028580

PU



U.S. POSTAGE
\$8.25
PRML 0004
Orig: 30040
Dest: 20590
09/12/21
2000052149



UNITED STATES
POSTAL SERVICE®

For Domestic and International Use Label 107R, May 2014



UNITED STATES
POSTAL SERVICE®

For Domestic and International Use Label 107R, May 2014

EXPECTED DELIVERY DAY: 09/16/21

USPS TRACKING® #

W93-404

Pete Buttigieg

Honorable Secretary of Transportation
US Department of Transportation
1200 New Jersey Ave, SE
Washington DC 20590