

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11428418
Date: Thursday, August 12, 2021 10:28:20 AM

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[REDACTED]

Subject: Updated info for complaint Issue 11428418
To: [REDACTED]

Hello,

I filed a notice / safety concern with you in regards to our 2011 Subaru Outback. I wanted to make a minor change or edit to the end of the complaint.

The notice ends something like this...

"subaru of america corporate was notified. They refused to provide assistance."

I would like to remove that last sentence or two altogether.

I asked Subaru of America to pass along the notice to a supervisor, and they have offered to help with some minor financial assistance for a portion of the part. (this does not need to be published)

Thank you,

[REDACTED]

[REDACTED]

Quality Control Analyst



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