

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11428296
Date: Tuesday, August 10, 2021 1:58:47 PM

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[REDACTED]

Subject: Chat Transcript (e-mail)
To: NHTSACHAT@telesishq.com
Cc: joe.mccomas@Telesishq.com

#source: webchat

Mercedes Roll-Aways (ABC News Story). I filed an incident that occurred last Thursday where a Mercedes Sprinter slid down a hill. Complaint Number 11428296. Considering you have an open investigation, if you would like to inspect van before it is repaired, we can assist.

[To:] NHTSA Hotline

...

The above message was sent when you were offline, via your LivePerson account.

Message sent from email address: {e-mail address}

[REDACTED]
Quality Control Analyst



8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

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