



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



August 25, 2021

[REDACTED]
Everett, WA [REDACTED]

NEF-109 ela
Ref. No. 11427983

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2010 Dodge Nitro vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. Your MY 2010 Dodge Nitro was included in NHTSA Safety Recall Campaign No. 20V-396. The driver's side air bag emblem may become a projectile as a result of air bag deployment in a crash. You will receive another notice when the redesigned air bag cover repair is available. We encourage you to contact Fiat Chrysler Automobiles (FCA) and your dealer to schedule an appointment to complete the repair.

Furthermore, the letter you provided from FCA is a warranty extension program for front seat active head restraints. This program is not related to Recall 20V-396. We encourage you to contact FCA regarding this program.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement