

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Highway Traffic Safety Administration (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received: 04-AUG-2021		Repository: ☐	
Reference No.: 11427689			
OWNER INFORMATION (Type or Print)			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: Newark	State: DE	ZIP Code: [REDACTED]	Evening Telephone Number: [REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5XKYT3A19C [REDACTED]		MAKE: KIA	Model: SORENTO
Date Purchased: [REDACTED]		Model Year: 2012	
Dealer's Name and Telephone Number: [REDACTED]		Engine: No. Cylinders: [REDACTED]	
Original Owner: ☐	Dealer's City: Newark	STATE: DE	ZIP Code: 19711
Transmission Type: [REDACTED]	☐ Antilock Brakes ☐ Cruise Control	Powertrain: [REDACTED]	Multiple Failure: [REDACTED]
Incident Date(s): 17-APR-2021			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 060000 ENGINE (PWS)		Failure Mileage: 77250.0	Failure Speed: 60
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make: [REDACTED]	Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM18 9ABC036)	☐ Original Requirement ☐ Prior Repair		Failure Location: [REDACTED]
Tire Component Code: [REDACTED]	Tire Failure Type: [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: [REDACTED]	Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]
Seat Type: [REDACTED]	Installation System: [REDACTED]		
Child Seat Component Code: [REDACTED]	Failed Part: [REDACTED]		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: [REDACTED]	Number of Deaths: [REDACTED]
Reported to Police: ☒			
Narrative Description of Incident(s), Crash(es), Injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
The contact owns a 2012 Kia Sorento. The contact received a recall notification for NHTSA Campaign Number: 20V750000 (Engine). The vehicle was taken to the dealer who diagnosed that no issues were found. The contact stated while driving 60 mph and changing lanes, the vehicle inadvertently stalled and lost power. There were no warning lights illuminated. The contact veered to the side of the road and was unable to restart the vehicle. The vehicle was towed to an independent mechanic who could not determine the cause of the failure. The vehicle was then towed to Sansone Kia (90-100 US-1 North, Avenel, NJ 07001) who diagnosed that the engine needed to be replaced and the failure was related to the recall. The dealer informed the contact that the part for the recall repair was not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The manufacturer was notified of the failure and a case was opened. The vehicle was not repaired. The approximate failure mileage was 77,250. Car retrieved Saturday, 8/28/2021, rec'd call Kia was ready Sat. 8/28/2021. Signed paperwork for Kia, but car would not start, had to find G.M. to get a battery put in car. I also had my mechanic look over car later, because I kept smelling gas. There was a fuel leak, which would have caused a fire, I am told. I paid for the repair.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			