

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ----- 11427446-----
Date: Friday, October 1, 2021 12:54:18 PM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

FOLLOWING is a correct and accurate account of my reason for complaint (Follow up to ODI Complaint ----- 11427446-) regarding after market failed clutch slave cylinder.

Follow up to ODI Complaint ----- 11427446-

While pressing the clutch pedal, the permanent high pressure line (attached to the slave cylinder inside the bell housing) dislodged, leaving the clutch engaged, causing truck to continue in gear with limited control. The clutch was installed just 5 weeks prayer.

The hazard of a clutch that could engage (without releasing the pedal) is obvious, as a pedestrian, on foot or a bicycle, could be pushed into on coming traffic at a stop sign or traffic light.

The slave cylinder receives hydraulic fluid under high pressure from the clutch cylinder. The slave cylinder should be replaced when the clutch is replaced (typically around 100,000 miles) to avoid the potential of failure .

The clutch slave cylinder provided by CLUTCH MAX failed in just one month of normal driving, less than 500 miles.

[REDACTED]

On Thursday, September 30, 2021, 12:30:55 PM MDT, EVOQ (NHTSA) <evoq@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-AUG-2021

Repository Reference No.
11427446

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	Boise	State	ID
		ZIP Code	[REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE FORD	Model F-150	Model Year 1995
Date Purchased	Dealer's Name and Telephone Number Redding Kia 8887785635		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Redding	STATE CA	ZIP Code 96002	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 25-JUL-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 350000 EQUIPMENT	Failure Mileage 87000.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 1995 Ford F-150 equipped with a Clutch Max Clutch Kit sold by Clutch America. The part and serial numbers were unknown. The contact stated that while making a right turn into a parking lot, the clutch pedal was depressed and went to the floor and seized. The contact stated that the clutch had disengaged. The contact managed to manually get the shifter into neutral and drifted into a parking space and turned off the vehicle. The contact stated that the stem connected to the hydraulic cylinder in the bell housing had detached. The contact stated that the part popped out from the hydraulic unit. The contact had not taken the vehicle to the dealer. The vehicle was not diagnosed or repaired. The manufacturer was made aware of the failure. The approximate failure mileage was 87,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.