



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



August 27, 2021

[REDACTED]
Aledo, TX [REDACTED]

NEF-109 tgd
Ref. No. 11427147

Dear [REDACTED]:

Your attorney attempted to send a letter on your behalf to Ford Motor Company. However, the mailing address he entered was for the National Highway Traffic Safety Administration (NHTSA). We are pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We understand your concerns with the delay for NHTSA Safety Recall Campaign No. 21V-202. Please note that it is not unusual for manufacturers to still be in remedy development or have an inadequate inventory of parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to follow up with Ford and your local dealer on the remedy status for Recall 21V-202.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement