

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint -----11426978 -----
Date: Thursday, September 23, 2021 2:16:42 PM

From: [REDACTED]
Sent: Thursday, September 23, 2021 1:46 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: RE: Follow up to ODI Complaint -----11426978 -----

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Manufacturer **was** contacted by dealership. Manufacturer said glass must have been hit by a rock which was not the case.

Glass imploded from the inside out. Glass was fixed by dealership but owner had to pay the costs of repair. Manufacturer Nissan

Took no ownership of the problem on the dangerous defective glass.

Thank you,
[REDACTED]

Sent from [Mail](#) for Windows 10

From: [EVOQ \(NHTSA\)](#)
Sent: Thursday, September 23, 2021 8:53 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint -----11426978 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation