

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint -----11426850 -----
Date: Thursday, October 7, 2021 8:32:50 AM

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY (DD178)

Date Received 29-JUL-2021	Repository <input type="checkbox"/>
Reference No. 11426850	

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	LANCASTER	State	CA
ZIP Code	[REDACTED]	Daytime Telephone Number	[REDACTED]
		Evening Telephone Number	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDWU34547E [REDACTED]		MAKE FORD	Model Year 2007
Date Purchased 6/4/16	Dealer's Name and Telephone Number tire express 6617223011		Engine: No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City QUARTZ HILL	STATE CA	ZIP Code 95536
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: yes
		Incident Date(s) 21-JUL-2021	

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Codes: 191000 TIRES TREAD/BELT	Failure Mileage 30000.0	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make nitto	Tire Model (Name or Number) durra grappler	Tire Size (Example P215/65R15) 275/65R18	
DOT No. (Example: DOTMAL 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location: highway	
Tire Component Code eaw2215	Tire Failure Type: tread separation		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Codes:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2007 Ford F-350 equipped with Nitto tires, Tire Line: Dura Grappler, Tire Size: 275/65/18, DOT number: EAW2215. The contact stated that while driving the vehicle there was an abnormal sound coming from the rear of the vehicle. Upon inspection it was discovered that the driver's side rear tire had experienced tread separation. The cause of the failure was not determined. The local dealer was notified of the failure and informed the contact that the tires were not included in NHTSA campaign number: 14T014000 (Tires) due to the manufacturing date of the tire. The contact indicated that the tire had experienced the same failure listed in the recall. The manufacture was not yet notified. The failure mileage was 30,000.

two weeks later same problem happened with a second tire
all 4 tires have now been prematurely replaced. manufacturer was notified.
no satisfactory warranty solution has been performed

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

On Wed, Sep 22, 2021 at 7:48 AM, EVOQ (NHTSA)

<EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation