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From: [REDACTED]  
To: [EVOQ \(NHTSA\)](#); [REDACTED]  
Cc: [NHTSA ODI CRD](#); [REDACTED]  
Subject: ODI- 11425589  
Date: Thursday, July 29, 2021 2:37:17 PM

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[REDACTED]  
Yesterday  
Subject: 11425589  
To [REDACTED]

Attachment available until Aug 27, 2021

I submitted a safety complaint on my 2020 FORD EXPEDITION on or about July 19. I have not gotten any response. In my complaint I referenced a video I had of the actual safety issue with the transmission. At speed on the interstate it attempts to shift into 1st gear. The submission form would not allow my video. I am attaching to see if this generates a response from one of your investigators.

[Click to Download](#)

[REDACTED]

[REDACTED]  
Quality Control Analyst



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