

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

To: [Redacted]
Subject: Re: Follow up to ODI Complaint #11424464
Date: Saturday, March 19, 2022 10:37:29 AM
Attachments: [Redacted]

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DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects. Form Approved O.M. 8166 2127-0006. Includes sections for Owner Information, Vehicle Information, Failed Component(s) Information, and Narrative Description of Incident(s).

Sent from my iPhone
G.A.P. "God Answers Prayers"

On Sep 7, 2021, at 6 30 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JUL-2021

Repository Reference No.
11424464

OWNER INFORMATION (Type or Print)

Name [REDACTED]		
Address [REDACTED]		
City Columbus	State OH	ZIP Code [REDACTED]

Daytime Telephone Number
[REDACTED]E-mail Address
[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FMPK4G9XHE [REDACTED]		MAKE FORD	Model EDGE	Model Year 2017
Date Purchased	Dealer's Name and Telephone Number Germain Ford of Columbus 6143569743		Engine: No: Cy inders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Columbus	STATE OH	ZIP Code 43235	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-JAN-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 030000 SERVICE BRAKES, HYDRAULIC, 030000 BRAKES (PWS)	Failure Mileage 0.0	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make CONTINENTAL	Tire Model (Name or Number) PROCONTACT TX	Tire Size (Example P215/65R15) 245/45 R 18 96 V.M.S.
DOT No. (Example: DOTMAL 9ABC036)	<input checked="" type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location: PASSENGER SIDE REAR
Tire Component Code 190000 TIRES	Tire Failure Type: BLOWOUT	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

The contact owns a 2017 Ford Edge. The contact stated while driving at various speeds, the brake pedal was applied however, was slow to respond. There were no warning lights illuminated. The contact received notification of NHTSA campaign number: 20V469000 (Service Brakes, Service Brakes, Hydraulic) however, the part to do the recall repair was unavailable. The vehicle was taken to the local dealer who stated that the parts were not yet available. The contact stated that the manufacturer had exceeded a reasonable amount of time for the recall repair. The manufacturer was notified of the failure. The failure mileage was unknown. Parts distribution disconnect.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic, Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.