

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: Follow up to ODI Complaint -----11424459 -----
Date: Friday, September 17, 2021 6:57:53 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Please excuse my late response to your written complaint form. This is to advise that my complaint was satisfied by the 3rd Ford dealer I went to in Plymouth, WI. My complaint was submitted because it took 5 months to get the recall parts out to dealers by Ford!! Last Ford I'll buy!!!! Thank you for your attention to this matter.

Sent from my iPhone

On Sep 17, 2021, at 11:37 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

[REDACTED]