

Documents of
Support For
Complaint Case

#

[REDACTED]
as Emailed to you

SCM Elect STABILITY
Control suddenly
appears, until Eng. is
shut off. Happens
regularly - even after
cleanings. MANY
Times it says
ESC Syst. off

V & J's Travelin Auto & Truck Repair

05/05/2021

205 W. Pinecone Circle
Payson, Az 85541
(928) 474-1753

Invoice

2012 CHEVROLET MALIBU
2.4L DIS-SFI FUEL INJECTION
Tag: [REDACTED]
ID: 1G1ZB5E01CE

Mileage 108,900

CHECK PARK BRAKE ACTION AND ADJUST	JIM	\$90.00
SCAN COMPUTER FOR CODES HAS CODES	JIM	\$0.00
C0561 , U0140 , U0155 , U0198 IN MEMORY	JIM	\$0.00
DO STEP TESTS AND CHECK FOR PROBLEMS	JIM	\$0.00
NONE FOUND CHECK PIN CONNECTORS	JIM	\$0.00
AND USE DIALECTRIC FOR CONTACT SEALING	JIM	\$0.00
AT ECM , BCM , TCM . TEST RUN AND	JIM	\$0.00
DRIVE NO PROBLEMS RETURNED	JIM	\$477.00
ADVISED	JIM	\$0.00
		<u>\$1,215.00</u>

Total \$1,614.17

Manufactures Warranty on Parts, 90 Days on Labor

***** Thank You For Your Business *****

NOTE ; SPENT OVER 9 HOURS TRYING TO LOCATE COMPUTER PROBLEMS

For E.S.C. Host
Problem - "No Fix"
according to

TSB's of G.M.

An express mechanics lien is acknowledged on the above vehicle to secure the amount of repairs thereto, until such time as cash payment has been made in full. It is understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control. Upon signing this repair order it is accepted as a complete and comprehensive description of the repair work done on this vehicle.

DATE 05/05/21

SIGNED _____

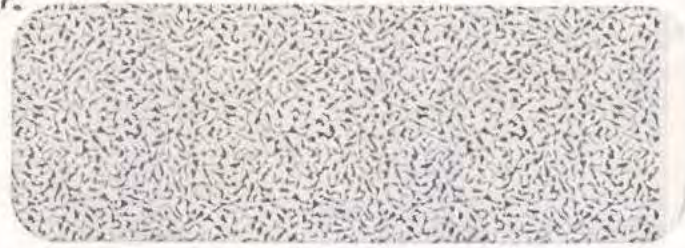
FRAU
CC

Payson, AZ

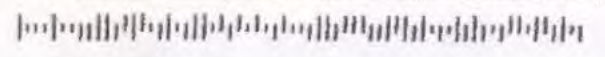
PHOENIX AZ 852
13 JUL 2021 PM



Safety Vehicle defects Unit
Nat. Hwy. Trans. Safety Admin Hq.
1200 New Jersey Av. S.E.
Washington D.C. 20590



20590-



V & J's Travelin Auto & Truck Repair

09/23/2017

206 W Aero Dr
Payson, Az 85541
(928) 474-1753

Invoice

3740 RPD

Payson AZ

2012 CHEVROLET MALIBU
2.4L DIS-SFI FUEL INJECTION

Tag:

Mileage 78,840

ID: 1G1ZB5E01CF

	Labor	Tech	Amount
	CHECK OUT ESP, CHECK OUT ESC, CHECK OUT	DON	\$0.00
Plug Pins cleaned →	BODY CONTROL MODULE	DON	\$170.00
at Console +	OIL CHANGE, FILTER & LUBE	DON	\$42.50
under rear seat	POWER FLUSH TRANSMISSION	DON	\$85.00
			\$297.50
	<u>Service charges</u>		
	SHOP SUPPLIES		\$8.93
			\$8.93

V & J's Travelin Auto & Truck Repair

08/04/2020

205 W. Pinecone Circle
Payson, Az 85541
(928) 474-1753

Invoice

Payson AZ

2012 CHEVROLET MALIBU
2.4L DIS-SFI FUEL INJECTION

Tag:

Mileage 103,870

ID: 1G1ZB5E01CF

	Labor	Tech	Amount
D.I.C said	CHECK ENGINE LIGHT CAME ON	JIM	\$0.00
SVC. ESC	GOT HARD	JIM	\$0.00
Normal if unit	ACCESS COMPUTER HAS CODES C0899 AND	JIM	\$0.00
IS ACTIVATED	C0561 - 71 IN MEMORY	JIM	\$0.00
	DO STEP TESTS FOR LOSS OF BATTERY	JIM	\$0.00
by brake fluid	POWER AND FOR DIRTY CONNECTIONS TO	JIM	\$0.00
	ABS . CLEAN 3 CORRODED PLUGS AND	JIM	\$0.00
	SOCKETS . CLEAR CODES , WIGGLE TEST	JIM	\$0.00
	TEST DRIVE SMOOTH AND RUFF SURFACES	JIM	\$0.00
	SYSTEM OPERATING NORMAL	JIM	\$324.00
			\$324.00