

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint -----11423952 -----
Date: Thursday, August 26, 2021 1:08:03 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hi. I would like to add that I had to pay \$1,600+ tfor the said repair. But the malfunction of "keeps hanging" still exists. I also am questioning why my car is not included in the recall for the EMMC. The car falls under the production date which is before 2018. Thank you.

[Sent from Yahoo Mail on Android](#)

On Thu, Aug 26, 2021 at 9:56 AM, EVOQ (NHTSA)
<EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation