

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owners Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148
Date Received: 06-JUL-2021
Repository:
Reference No.: 11423647

OWNER INFORMATION (Type or Print)
Name: [REDACTED]
Address: [REDACTED]
City: Hamilton State: MT ZIP Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION
17 digit Vehicle Identification Number: 2FMPK4K93HE [REDACTED]
MAKE: FORD Model: EDGE Model Year: 2017
Date Purchased: 2/2017 Dealer's Name: Lithia Ford of Missoula 4065520884
Original Owner: [REDACTED] Dealer's City: Missoula STATE: MT ZIP Code: 59804
Transmission Type: 4cyl 2000 Antilock Brakes: Cruise Control:
Multiple Failure: 57810 57804 Engine: No: Cylinders: 4 Fuel Type: [REDACTED]
Incident Date(s): 01-JUN-2021 I did not have an safety hazard/stop

FAILED COMPONENT(S)/PART(S) INFORMATION
Vehicle Components Codes: 060000 ENGINE (PWS) engine failed
Coolant leaks into engine cylinders
Failure Mileage: 69000.0 Failure Speed: [REDACTED]
Driving before possibly it could have.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE
Tire Make: [REDACTED] Tire Model: [REDACTED] Tire Size: [REDACTED]
DOT No.: [REDACTED] Original Requirement: Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE
Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).
The contact owns a 2017 Ford Edge. The contact stated while driving at an undisclosed speed, the check engine warning light illuminated. The contact was able to continue driving to her destination. The contact took the vehicle to the local dealer, where it was diagnosed with needing the engine to be replaced. The contact also took the vehicle to an independent mechanic and was also informed that the engine needed to be replaced. The vehicle was taken back to the local dealer and the engine was replaced. The manufacturer was informed of the failure. The failure mileage was approximately 69,000. I was given this number NHTSA from dealer. There is defect in the engine coolant leaks into the cylinders, Ford did not make the holes in between as it should have been. I was told not to drive it anymore my engine can freeze up that could cause an accident. This is a defected engine Ford knows about even the independant mechanic said he has replace 2 already. Ford is replacing these engines alot & should be recalled. I look on internet to confirm this/with one I read caught on fire. Being it looks like an issue with (4 cylinder) engines I personally didn't have a safety issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.
But was told NHTS is the ones that issues recalls.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I spent around \$5400 to replace engine

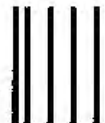
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners & Consumers A/C/D
U.S. Department of Transportation
National Highway Traffic Safety Administration

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