

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: DataQuality, DataQuality (NHTSA)
Sent: Friday, October 15, 2021 8:39 AM
To: EVOQ (NHTSA)
Subject: FW: Reference# 11423588

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:14 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Reference# 11423588

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Thursday, October 14, 2021 6:43 PM
To: [REDACTED]
Subject: Car 6







Sent from my iPhone

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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: reference # 11423588
Date: Friday, October 15, 2021 8:38:40 AM

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:15 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: reference # 11423588

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From: [REDACTED]
Sent: Thursday, October 14, 2021 6:05 PM
To: [REDACTED]
Subject: Car5





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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Reference #11423588
Date: Friday, October 15, 2021 8:38:47 AM

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:17 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Reference #11423588

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From: [REDACTED]
Sent: Tuesday, September 28, 2021 8:34 PM
To: [REDACTED]
Subject: Car3



Sent from my iPhone

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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Ref#11423588
Date: Friday, October 15, 2021 8:38:55 AM

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:16 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Ref#11423588

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From: [REDACTED]
Sent: Tuesday, September 28, 2021 9:29 PM
To: [REDACTED]
Subject: Car4



Sent from my iPhone

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From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: ref# 11423588
Date: Friday, October 15, 2021 8:39:06 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:28 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: ref# 11423588

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

From: [REDACTED]
Sent: Thursday, October 14, 2021 7:26 PM
To: [REDACTED]
Subject:

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| | | | | | |
|--|--|--|--|--|--|
|  U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| | | Date Received 06-JUL-2021 | | Repository <input type="checkbox"/> Reference No. 11423588 | |
| OWNER INFORMATION (Type or Print) | | | | | |
| Name | | Daytime Telephone Number | | E-mail Address | |
| Address | | | | | |
| City Long Beach | | State NY | | ZIP Code | |
| | | Evening Telephone Number | | | |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i> | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5tdbt44a21- | | MAKE TOYOTA | | Model SEQUOIA | |
| Date Purchased 2001 | | Dealer's Name and Telephone Number Millennium Toyota 516 874 5266 | | Engine: 8 No: Cylinders | |
| Original Owner <input checked="" type="checkbox"/> | | Dealer's City Hempstead, NY | | STATE NY | |
| Transmission Type Auto | | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | | Powertrain | |
| | | Multiple Failure: | | Incident Date(s) 01-APR-2013 | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Components Codes: 161100 STRUCTURE FRAME AND MEMBERS; UNDERBODY SHIELDS | | | | Failure Mileage Current: 100000.0 | |
| | | | | Failure Speed | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM149ABC036) | | <input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair | | Failure Location: | |
| Tire Component Code | | Tire Failure Type: | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).) | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Number of Persons Injured | |
| | | | | Number of Deaths | |
| | | Reported to Police N | | | |
| Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). | | | | | |
| The contact owns a 2001 Toyota Sequoia. You can stick your finger through the rusted frame. See photos. | | | | | |
| Toyota has been allowed to deny responsibility by implementing a limited service campaign. That was when Toyota sent me a card in the mail to have them spray an anti-rust spray on the rust, located on the entire frame. | | | | | |
| During my last inspection, my local mechanic failed my vehicles inspection. He told me to take it to Toyota, where I can file a claim for the rotted frame. Advantage Toyota passed my inspection instead. Toyota needs to repair the frame. They are completely negligent. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | | | |
| The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |