



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



January 7, 2022

[REDACTED]
Las Vegas, NV [REDACTED]

NEF-109 ela
Ref. No. 11423557

Dear [REDACTED]:

Thank you for the follow up letter about your model year (MY) 2014 Hyundai Santa Fe vehicle. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate you providing additional information about the problem you are experiencing with your vehicle. We added your latest information to your previous report in NHTSA's database. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement