

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

June 11, 2021

Ridgefield, CT

National Highway Traffic
Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

Dear Administrator:

I am writing you in regards to a safety recall matter that should have been resolved many weeks ago. A copy of the letter I sent to Honda Customer Support today should explain the matter to you, I hope.

I found this address on the bottom of my Safety Recall notice dated March 2021. I believe Honda has failed to address my reimbursement issue with no explanation, and I hope that this matter will be resolved before long. Therefore I am asking for your help, please.

Sincerely Yours,

Ridgefield, CT

COPY

June 11, 2021

To: American Honda Motors
P.O. Box 2964
Torrance Blvd.
Torrance, California 90509
Customer Support

re:
Recalled 2013 Honda fit
front drive shaft assemblies
reimbursement
Case No [REDACTED]

[REDACTED]
Ridgefield, CA
[REDACTED]

Dear Representative:

I am writing to you about the above matter, as I have no access to the internet and do not own a computer. I have phoned your customer support number three times regarding my reimbursement for having paid for repairs on my vehicle of the recalled assemblies asking to be called back. So far, fourteen weeks later, I have received no check nor has anyone returned my call with an explanation.

In March of this year, 2021 your representative (Aleese sic) verified receipt of requested documentation. She admitted the process would take 8-9 weeks to verify. I believe I have waited a more-than-reasonable time.

I would appreciate your immediate attention to this case No [REDACTED] Thank you,
[REDACTED]

[Redacted]
[Redacted]
[Redacted]
C6, Ridgefield, CT

WESTCHESTER NY 105

11 JUN 2021 PM 1 L



*Administrator:
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590*