

JUN25 '21 10:25AM

CRD NEF 189 MAIL

June 1, 2021

To: Administrator, National Highway Traffic
Safety Administration

Subject: Urgent Air Bag Safety Recall R1712
Nissan PS AB NTB17-027054

Dear Acting Administrator Steven Cliff,
I have received numerous notices for
the Nissan/Infiniti air bag recall since
its initiation. I've included the Don
Davis ^{Auto} Group invoice # [REDACTED] dated
4/30/2021 as evidence of my compliance
with the Subject Air bag recall. I'm
writing to complain about the continued
notices being sent to me for failing to
adhere to the recall and even my wife
receiving cell phone text messages on this
issue. I'm requesting your assistance in
reviewing the matter.

In addition, I want you to notice the
vehicle mileage Don Davis Auto Group
documented for my 2001 Nissan Maxima on their
invoice and the true mileage on my
vehicle's odometer indicated on the
photo I've included.

Also please notice the very brief description of service conducted for the urgent Air bag recall and then all the outstanding Service recommendations listed adding up to a total sales cost of \$986.00

It gives the appearance this whole event was a Sham to squeeze more money out of drivers coerced by fear from the dealership's personnel.

My 2001 Nissan Maxima receives frequent maintenance checkups from my neighborhood Goodyear Service repair store, I currently work at my neighborhood O'Reilly Auto Parts store, I'm a nine year Navy Veteran and 28 year Retired Federal employee with the Naval Air Warfare Center - China Lake, CA.

Weapons Division consequently I'm familiar with Safety, Reliability and Systems Integrity

maybe some one ought to look at Dan Davis' Auto Group's Integrity

Respectfully,

[REDACTED]
Arlington Texas





Texas Department of Motor Vehicles
945 McKinney #263
Houston, TX 77002



N124 E1B4-0116088

11/276/474

Arlington, TX

WHAT YOU NEED TO KNOW

- Your 2001 NISSAN MAXIMA has an urgent airbag safety recall.
- The airbag could **injure or even kill** you and/or your passengers.
- The recall repair is **FREE** at an authorized Nissan dealer.
- Call 877-303-0771 for more information or to schedule a **FREE** recall repair.

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:

2001 NISSAN MAXIMA

JN1CA31D3T

RECALL ID: CJBD-UT8

Dear

The National Highway Traffic Safety Administration (NHTSA) and the Texas Department of Motor Vehicles (DMV) are contacting you personally because your 2001 NISSAN MAXIMA has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

NHTSA and the DMV have received information from Nissan that the 2001 NISSAN MAXIMA that is currently registered in your name with the Vehicle Identification Number JN1CA31D3T811713 has been recalled. **If the airbags deploy, in some cases the airbags may explode** and spray sharp metal fragments or shrapnel toward you and your passengers.

According to records from Nissan, your vehicle has not been repaired yet. The potentially lifesaving recall repair is **FREE** and parts are available now. A **FREE** loaner car, towing service or other alternative transportation may be available to assist with any inconvenience this recall repair may cause. Please **immediately call 877-303-0771** for more information or to schedule a **FREE** recall repair.

IF YOU NO LONGER OWN THIS VEHICLE: DISREGARD THIS LETTER

What should you do?

- **Immediately** contact a local NISSAN dealership to schedule a **FREE** recall repair. Ask for **FREE** alternative transportation, if needed.
- Visit nissanusa.com/dealer-locator or **CALL 877-303-0771** to find your nearest Nissan dealership.
- If you think you have already taken action on this recall, visit www.NHTSA.gov/recalls and enter your vehicle's VIN to verify and ensure that no other safety recalls have been issued for your vehicle.



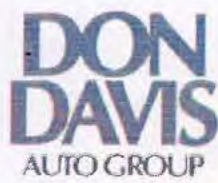
ENTER YOUR VIN

Nissan is one of 19 vehicle manufacturers affected by this recall. NHTSA reports 19 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at NHTSA.gov/recalls or safeairbags.com.

You and your family's safety on Texas's roadways is our top priority. **Please act NOW to protect yourself and your passengers.**

If you believe that Nissan or your Nissan retailer is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4335 (TTY: 1-800-424-9153) or go to NHTSA.gov.



RO# 212978

1/30/2021

Prepared for:2001 Nissan Maxima
JN1CA31D31
343,081 miles**Advisor:**Chris Vasquez
chrisv73170@gmail.com
(817)588-5580**Appointment Scheduling**Online:
www.dondavisautogroup.com
By Phone:
(817)588-5000

Services Performed Today

	Description
✔	MANUFACTURER RECALL ISSUED RECALL R1712 NISSAN PS AB NTB17-027 054 IMPORTED FROM DBS ON 01/30/2021 10:29
✔	*No Interval Due Vehicle History IndicatesNo Maintenance Interval Due *Complimentary Multipoint Inspection ... a \$27.97 Value
✔	*Main Shop Multipoint Inspection M55NIZINSP

Outstanding Services

Condition	Recommendations	Retail Price
❗	(BATTERY) Replace battery, install felts and clean terminal ends Battery fails performance test	\$159.95
⚠	Remove and Replace rear brake pads and brake rotors Will need new brakes soon Found brake rotors rusted/pitted	\$99.95
⚠	(WIPER) Replace front windshield wiper blades / refills Based on manufacture standards regarding time and/or mileage of the vehicle and after checking available service history at our dealership	\$49.95
⚠	(CAP) Replace radiator cap Based on manufacture standards regarding time and/or mileage of the vehicle and after checking available service history at our dealership	\$27.19
⚠	(HOSES) Replace upper and lower radiator hoses Based on manufacture standards regarding time and/or mileage of the vehicle and after checking available service history at our dealership	\$299.95
⚠	(MICRO) Replace in-cabin micro / allergy filter Based on manufacture standards regarding time and/or mileage of the vehicle and after checking available service history at our dealership	\$59.95

Condition	Recommendations	Retail Price
	(4ALI) Perform 4-Wheel Alignment Based on manufacture standards regarding time and/or mileage of the vehicle and after checking available service history at our dealership	\$99.95
	(PF) Perform power steering fluid flush / exchange Found power steering fluid dirty/contaminated	\$89.95
	Diagnose engine oil leak Found engine oil leaking	\$99.95
Total		\$986.79

Contact your advisor at (817)588-5000 to schedule your appointment for Outstanding Services.

Additional Observations

Check Rear Brake Lining Thickness / Pad Depth

Rear brake pad thickness in mm

0 1 2 3 **4** 5 6 7 8 9 10 11 12

Rear Pad Thickness in mm

0 1 2 3 **4** 5 6 7 8 9 10 11 12

Check Front Brake Lining Thickness / Pad Depth

Front Pad Thickness in mm

0 1 2 3 4 5 6 7 **8** 9 10 11 12

PSI before

Front Tire Pressure

33 psi

Front Tire Pressure in psi

24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46

Rear Tire Pressure

33 psi

Rear Tire Pressure in psi

24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46

Inspect All Tires And Wheels

Left Front Tire Tread Depth in /32

0 1 2 3 4 5 6 **7** 8 9 10 11 12

Right Front Tire Tread Depth in /32

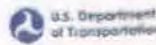
0 1 2 3 4 5 6 **7** 8 9 10 11 12

Left Rear Tire Tread Depth in /32

0 1 2 3 4 5 6 **7** 8 9 10 11 12

Right Rear Tire Tread Depth in /32

0 1 2 3 4 5 6 **7** 8 9 10 11 12



P.O. Box 746 | Wheeling, IL 60090

N109 F2R4-0311242

Arlington, TX

A FINAL AIRBAG RECALL REPAIR IS NEEDED

Jan-30th 2021
11 AM APPT
Chris Vasquez Advisor

Don Davis
Nissan

2001 NISSAN MAXIMA

LAST 8 OF VIN: 85*****1T

RECALL ID: CJB0-UT8

Dear [REDACTED]

Thank you for completing the first repair on the recalled airbag in your **2001 NISSAN MAXIMA**. The initial recall repair was a temporary fix to help ensure your safety while new, permanent replacement parts were being developed.

THOSE NEW PARTS ARE NOW AVAILABLE! It is extremely urgent that you have this final recall repair completed in order to protect you and your passengers.

WHAT YOU NEED TO KNOW:



This final recall repair will again be completed for **FREE**.

Most recall repairs can be completed in as little as one hour, depending on your vehicle model and your dealer's schedule.

A **FREE** loaner vehicle or other alternate transportation options are available. Please inquire when scheduling your recall repair.

Our call center is open Monday through Friday, 8am to 11pm, and Saturday, 8am to 8pm EST.

We are holding an appointment time for your **FREE** recall repair. Please call or text "FIX" to 844-493-8114* NOW to schedule your recall repair.

If you no longer own this vehicle or believe you have already taken action on this **URGENT** airbag safety recall, please call 844-493-8114 to let us know so that we can remove you from further communication regarding this urgent safety issue.

Sincerely,
Nissan Airbag Recall Team

ACT NOW - PROTECT YOURSELF AND YOUR LOVED ONES FROM THIS LIFE-THREATENING AIRBAG SAFETY RECALL.

CALL OR TEXT "FIX" TODAY! 844-493-8114*

*MESSAGE AND DATA RATES MAY APPLY.

SAFEAIRBAGS.COM

Three Easy Steps to Schedule Your **FREE** Recall Repair:

1. Call or text "FIX" to **844-493-8114***
2. Pick a time that works for you
3. Complete your recall repair for **FREE**

Arlington, TX

NORTH TEXAS TX P&DC
DALLAS TX 753
3 JUN 2021 PM 6 L



Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

20590-

