

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@NHTSA)
Subject: Re: FW: Follow up to ODI Complaint -----11422894 -----
Date: Wednesday, August 25, 2021 11:21:57 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Good day,

I am set up once again to bring the car in. Settings change on their own. For instance, the Passenger Seatbelt alarm was going off for 2 days without anyone in the car.

***THE FACTORY RECALL ON ENGINE FAILURE/FIRE.
Appointment is scheduled for Sept. 3rd. I don't know what they will say or do.
Knowing them, they will say the car is fine.
It's a Lemon. Working with BBB

Once that appointment is done, I will complete the form and send it to you.

thank you

[REDACTED]
Matawan, NJ
[REDACTED]

On Thu, Aug 19, 2021 at 9:57 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation