

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: DataQuality, DataQuality (NHTSA)
 To: BUCC (NHTSA)
 Subject: FW: 2029 Buick Cascada
 Date: Thursday, August 12, 2021 9:14:01 AM


From: [REDACTED]
 Sent: Thursday, August 12, 2021 4:01 AM
 To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
 Subject: 2029 Buick Cascada

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Form Approved O.M.B.No.2127-0008

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received: 23-JUN-2021 Repository: <input type="checkbox"/> Reference No: 11422014	
OWNER INFORMATION (Type or Print)					
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]		Email Address: [REDACTED]	
Address: [REDACTED]		Evening Telephone Number:			
City: Cleveland	State: OH	ZIP Code: [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side:		MAKE: BUICK	Model: CASCADA	Model Year: 2018	
Date Purchased:	Dealer's Name and Telephone Number:		Engine No. Cylinders:	Fuel Type:	
Original Owner: <input type="checkbox"/>	Dealer's City: Strongsville		STATE: OH	ZIP Code: 44136	
Transmission Type: <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain:	Multiple Failure:	Incident Date(s): 20-MAY-2021		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Components Codes: 140000 AIR BAGS, 030000 BRAKES (PWS)		Failure Mileage:	Failure Speed: 5		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:	Tire Model (Name or Number):		Tire Size (Example P215/65SR15):		
DOT No. (Example: DOTM1 9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code:			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)					
Crash: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 1	Number of Deaths:	Reported to Police: Y	
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
The contact rented a 2018 Buick Cascada. The contact stated while driving at 5 MPH and making a right turn, the brake pedal was depressed but failed to respond, which caused another vehicle going at an undisclosed speed to crash into the front driver side of the vehicle. There were no warning lights illuminated. The air bags failed to deploy. The contact was knocked unconscious and was able to exit the vehicle with the assistance of emergency services. The contact went to the hospital the next day and was informed she had sustained a broken sternum. A police report was filed. The vehicle was towed to an undisclosed location. The dealer was made aware of the failure and advised to tow the vehicle to their location so they could diagnose it. The					

manufacturer was made aware of the failure and did not provide assistance. The VIN and failure mileage was unavailable.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.







