

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI-11421965
Date: Thursday, June 24, 2021 5:56:13 PM

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Case 11421965

Here is the bill on my Ford Fusion

Thank you

[REDACTED]

[REDACTED]

[REDACTED]

Quality Control Analyst



8300 Greensboro Drive, Suite 600, McLean, VA 22102

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Custome

INVOICE



PAGE 1

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MAIN: (704) 598-2599 · QUICKLANE (704) 598-7545
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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	FORD FUSION	3FA6POK99HR		93762 93762		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17			15:00 21JUN21		0.00	CASH	22JUN21
R.O. OPENED		READY		OPTIONS:			
14:12 21JUN21		17:24 22JUN21					

A FORD SERVICE VEHICLE CHECK-UP REPORT - INSPECT VEHICLE AND FILL OUT VEHICLE CHECK-UP REPORT, TOP OFF FLUIDS AND ADJUST TIRE PRESSURES

CAUSE: FORD SERVICE VEHICLE CHECK-UP REPORT - INSPECT VEHICLE AND FILL OUT VEHICLE CHECK-UP REPORT, TOP OFF FLUIDS AND ADJUST TIRE PRESSURES

99PX FORD SERVICE VEHICLE CHECK-UP REPORT - INSPECT VEHICLE AND FILL OUT VEHICLE CHECK-UP REPORT, TOP OFF FLUIDS AND ADJUST TIRE PRESSURES

PARTS:	3736 CF	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
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B CUST STATES WHEN DRIVING THE RPM'S WILL GO UP TO 2-3000 AND THEN THE VEHICLE WILL START SHAKING. CHECK AND ADVISE. REPAIR CUST STATES WHEN DRIVING THE RPM'S WILL GO UP TO 2-3000 AND THEN THE VEHICLE WILL START SHAKING. CHECK AND ADVISE.

PARTS:	3736 CF	LABOR:	175.00	OTHER:	0.00	TOTAL LINE B:	175.00
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93762 Verified check engine light on, self test P0304 road tested and monitored power balance #4 low inspected ignition system and spark plugs all okay, cooling system low pressure tested and found coolant intrusion on cylinder #4 engine replacement required customer declined replacement for engine \$8624.82

C CHECK ENGINE LIGHT IS ON CAUSE: CHECK ENGINE LIGHT IS ON CEL CHECK ENGINE LIGHT IS ON

PARTS:	3736 CFG	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
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~|

P & A CODE: 00978-7 (CHECK (V) APPROPRIATE BOX)			MILEAGE OUT	DESCRIPTION	TOTALS
CLAIMS REVIEW	AUTHORIZATION TO	PARTS SCRAP OUT	DATE OUT	LABOR AMOUNT	
\$	\$	\$		PARTS AMOUNT	
PARTS	LABOR	TOTAL		GAS, OIL, LUBE	
ON BEHALF OF SERVICING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.				SUBLET AMOUNT	
(SIGNED)	DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON	(DATE)		MISC. CHARGES	
				TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

VIN #: HR