

INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: RE: Follow up to ODI Complaint ----11419890 -----
Date: Friday, July 16, 2021 8:10:51 AM

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How do I edit the PDF?

[REDACTED]

From: EVOQ (NHTSA) [mailto:EVOQ@dot.gov]
Sent: Friday, July 16, 2021 6:46 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----11419890 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JUN-2021

Repository Reference No.
11419890

OWNER INFORMATION (Type or Print)

Name <input type="checkbox"/>		
Address <input type="checkbox"/>		
City Springfield	State OH	ZIP Code <input type="checkbox"/>

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4YDF29524LA <input type="checkbox"/>		MAKE KEYSTONE	Model MONTANA HIGH COUNTRY	Model Year 2020
Date Purchased	Dealer's Name and Telephone Number Capital Hyundai of Greensboro (336) 275-		Engine: No: Cy inders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Greensboro	STATE NC	ZIP Code 27405	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 31-MAY-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 350000 EQUIPMENT	Failure Mileage 2000.0	Failure Speed 50
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Requirement <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Po ice N
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Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

The contact owns a 2020 Keystone Montana High Country. The contact stated while driving 50 MPH, the antenna flew off the camper without warning. Upon inspection, the contact's husband noticed wiring hanging off the camper. Upon further inspection, he saw that the antenna was missing from the mounting base. The manufacturer was notified of the failure and they informed the contact that the vehicle was not included in NHTSA Campaign Number: 20V398000 (EQUIPMENT). The dealer was not notified of the failure. The vehicle was not repaired. The failure mileage was approximately 2,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.