

May 14, 2021
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave S.E.
Washington, DC 20590 CL-11419612-6000
RE: IFADP3F27E [REDACTED]
2014 Ford Focus

Dear Sir/madamn,
I purchased my Ford Focus 2014, used from a dealer. They never informed me it had several recalls on it, my mechanic told me and showed me on his computer numerous recalls including transmission & clutch. I took my car into Ferman Ford twice and was told it doesn't meet the specifications to fix it. (It wasn't bad enough) it continues to shutter on take off. This time I spoke with Jeff there, but when I brought it in David helped me. My clutch is no worse or better than before, but this time the warranty is expired and they found a problem with my clutch, no longer covered and estimated over three thousand.

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Ford made these cars with faulty parts, and I did call to see if they can help. Their answer was no. I feel my car dealer knew my car came with bad parts, and certainly Ford did. My car stutters on take off sometimes and it's dangerous. I don't have 3 thousand I will have to save up. I'm on disability and when I pay my car insurance I have little left. If you can help me at all with what I feel is an injustice, I would really appreciate it.

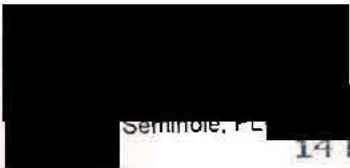
Sincerely,

[REDACTED]
Seminole, FL [REDACTED]

TG
6/4/21

MAY 23 '21 10:24 AM

CRD NEF 189 MAIL



TAMPA FL 335
PETERSBURG FL
14 MAY 2021 PM 3 L



Administrator
National Highway Traffic Safety Admin
1200 New Jersey Ave S.E.
Washington DC 20590

20590-

