

U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City salem State MO ZIP Code [REDACTED]				Date Received 01-JUN-2021 AUG 12 2021		Repository ☐			
				Reference No. 11419218		E-mail Address [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 52971 (Sep. 3, 2004).				Evening Telephone Number [REDACTED]					
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNDUP131534 [REDACTED]				MAKE KIA		Model SEDONA			
Date Purchased 01/04/2016		Dealer's Name and Telephone Number 248-353-2900 Florida Car Brokers 1909 Meares Pkwy margate, FL 33063		Engine No. Cylinders 6		Model Year 2003			
Original Owner ☐		Dealer's License # V110831441		STATE FL		ZIP Code 33063			
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain yes		Multiple Failure Incident Date(s) 01-JUN-2021			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Components Codes: 010000 STEERING Vehicle is unable to steer + brakes lock up in the rain. The 2 major components of safety, therefore, is not safe.				Failure Mileage 113000.0		Failure Speed 40			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/55R15)					
DOT No. (Example: DOTM19ABC036)		☐ Original Requirement ☐ Prior Repair		Failure Location:					
Tire Component Code				Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 1		Number of Deaths 0			
Reported to Police N		Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old parts are available).							
The contact owns a 2003 Kia Sedona. The contact stated while driving 40 MPH, the steering wheel became difficult to steer. The contact pulled over and left the vehicle. The contact returned 2 days later and drove the vehicle home. The contact stated that the check engine and air bag warning lights were illuminated. The vehicle was not diagnosed. The manufacturer was informed of the failure and confirmed that the VIN was not under recall. The failure mileage was approximately 113,000. This vehicle was purchased and had multiple dash lights on such as brakes, airbags, + engine on 1/4/2016. I contacted the Kia Corporate in California by phone but was told there were no recalls. Upon living in Florida the state has hurricane seasons, I was put in harms way of such due to the vehicle losing powersteering + the brakes locked up upon an evacuation during hurricane season. This vehicle is unsafe to be driven in the rain, while raining, etc., if it is it could cause a crash and injury could occur. I was stalled on the Florida turnpike due to the safety of this vehicle + the request to evacuate from the the governor. I feel									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.									
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response may be used as evidence.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In 2015 I was involved in auto crash, hit broad side + my 2003 Kia Sedona was totaled and sold to Snake Road junk yard Stuart, Florida. This 2003 Kia Sedona purchased on 1/4/2016 might possibly been taken + rebuilt to put me as a purchaser of it in harms way. Kia is responsible for the safety of such vehicles manufactured + designed, regardless of the age of the vehicle. I was sold a vehicle with unsafe components of power steering + brakes which you Do Not have in recall. After contacting the recall #, I was told again there is No open recalls, but was told to take it to a Kia dealership, so I did. I took it to Kia Wallace of Stuart, Florida and was told it would be a waste of my money to try to repair it, because of the design of the car.

over ↙

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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Since a Kia Dealership stated it was in the design, I contacted the Recall # back and was told again there is No open recalls, or was also told it has had 6-8 complaints of lose of steering during rain, but No deaths. I said what? So in other words unless someone dies they, the Kia Manufacturer doesn't do anything DMG (Oh my goodness) this is insane. Why wait to address it when they know of the issue now. I feel^{#1} the dealership is responsible, ^{#2} the Kia Manufacturer is 90% responsible, + ^{#3} the Florida State for allowing such vehicle to be resold that could cause injury or even death to the driver or others on the roadway. I am requesting a full reimbursement of the cost, as well as the interest paid to the lender - Credit Acceptance Corporation, 25505 W. 12 Mile Rd. Suite 3000, Southfield, MI 48034-8339, along with the undue stress and mental anguish of being stalled on the Florida turnpike during an evacuation of a Category 3 hurricane and be compensated for such. I feel the dealership, the Florida State, + the Kia Dealership is responsible of allowing it to be sold unsafe + especially for putting me in harms way during an evacuation and therefore request payments of refund of 100% of the stress + mental anguish bestowed upon me as the purchaser. I would appreciate a response as soon as possible.

Thank You



CNTY# AGY# SUB# RPT#

42 1 CZB 5048

AUDIT #



STATE OF FLORIDA
APPLICATION FOR VEHICLE/VESSEL
CERTIFICATE OF TITLE

4 of 5
L# 2514990
T# 1068075807
B# 1502041
S# 67962712

TITLE NUMBER	VEHICLE/VESSEL IDENTIFICATION #	YR. MAKE	MAKE or MANUFACTURER	BODY TYPE	VEHICLE COLOR	WT/LENGTH	GVM/LOC
	KNDUP131536	2003	KIA	4D	GRN	4802	

DATE OF ISSUE MO. DAY YEAR	TRANS CODE	VEHICLE USE	HULL MATERIAL	PROPULSION	FUEL	VESSEL TYPE	WATER	FL NUMBER	AUTH DESTRUCTION
01 17 19	PET	PRIVATE							

Applicant/Owner's Name & Address

JENSEN BCH, FL

BIRTHDATE
SEX MO. DAY YEAR Y N ALIEN CNTY RES#

X 42

1st OWNER FL/DL# OR
FEID#2nd OWNER FL/DL# OR
UNIT#

VOLUNTARY CONTRIBUTIONS

AGENCY FEE	TITLE FEE	SALES TAX	GRAND TOTAL
	2.50	0.00	2.50

Action Requested: PRINT ELECTRONIC TITLE

Brands:

PREV. STATE	DATE ACQUIRED	NEW	USED	ODOMETER / VESSEL MANUFACTURER	ODOMETER DECLARATION CERTIFICATION
FL	01/04/2016		XX	EXEMPT	☐

LIEN INFORMATION DATE OF LIEN RECEIVED DATE FEID # OR FL / DL AND SEX AND DATE OF BIRTH DMV ACCOUNT #

NAME OF FIRST LIENHOLDER:

ADDRESS

SALVAGE TYPE

SELLER INFORMATION

NAME OF SELLER, FLORIDA DEALER, OR OTHER PREVIOUS OWNER
FLORIDA CAR BROKERS

ADDRESS

1909 MEARS PKWY
MARGATE, FL 33063-3702

DEALER LICENSE NO.
V110831441

CONSUMER OR SALES TAX EXEMPTION #

SALES TAX AND USE REPORT

TRANSFER OF TITLE ☐ PURCHASER HOLDS VALID
IS EXEMPT FROM EXEMPTION CERTIFICATE
FLORIDA SALES OR ☐ VEHICLE / VESSEL WILL BE
USE TAX FOR THE USED EXCLUSIVELY FOR RENTAL
REASON(S) CHECKED ☐ OTHER

INDICATE TOTAL PURCHASE PRICE, INCLUDING ANY
UNPAID BALANCE DUE SELLER, BANK OR OTHERS \$

INDICATE SALES OR USE TAX DUE AS PROVIDED BY CHAPTER 212, FLORIDA STATUTES \$ 0.00

☐ SELLING PRICE VERIFIED

APPLICANT CERTIFICATION

I/WE HEREBY CERTIFY THAT THE VEHICLE/VESSEL TO BE TITLED WILL NOT BE OPERATED UPON THE PUBLIC HIGHWAYS/WATERWAYS OF THIS STATE.

I CERTIFY THAT THE CERTIFICATE OF TITLE IS LOST OR DESTROYED.

I CERTIFY THAT THIS MOTOR VEHICLE/VESSEL WAS REPOSSESSED UPON DEFAULT OF THE LIEN INSTRUMENT AND IS NOW IN MY POSSESSION.

I/WE HEREBY CERTIFY THAT I/WE LAWFULLY OWN THE ABOVE DESCRIBED VEHICLE/VESSEL, AND MAKE APPLICATION FOR TITLE. IF LIEN IS BEING RECORDED NOTICE IS HEREBY GIVEN THAT THERE IS AN EXISTING WRITTEN LIEN INSTRUMENT INVOLVING THE VEHICLE/VESSEL DESCRIBED ABOVE AND HELD BY LIENHOLDER SHOWN ABOVE. I/WE FURTHER AGREE TO DEFEND THE TITLE AGAINST ALL CLAIMS.

UNDER PENALTY OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE.

Signature of Applicant/Owner

Signature of Applicant/Co-Owner

HSMV 82041 REVISED 02/06

SCAN CODE

MVT

I UNDERSTAND THAT MY DRIVER LICENSE AND REGISTRATIONS WILL BE SUSPENDED IMMEDIATELY IF THE INSURER DENIES
THE INSURANCE INFORMATION SUBMITTED FOR THIS REGISTRATION.

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[REDACTED]
Jensen Beach, FL [REDACTED]

January 10, 2019

Re: CONTRACT PAY OFF

2003 Kia KNDUP131536 [REDACTED]

Thank you for the final payment on your contract and for using Credit Acceptance for your automotive financial needs. The above referenced loan has been PAID IN FULL. As a result, Credit Acceptance has electronically released its lien.

The State of Florida electronically maintains titles. If you would like to obtain a printed copy of your title with our lien released, please follow the instructions set forth on website for the Florida Department of Highway Safety and Motor Vehicle (<http://www.flhsmv.gov/html/emt.htm>).

In the event your loan was paid off ahead of schedule and you purchased credit life and/or disability insurance, you MAY be entitled to a refund. If you are unsure if you purchased credit life and/or disability insurance, please review your contract.

Please contact Credit Acceptance for any future automotive financial needs. Credit Acceptance can provide you information on a Credit Acceptance affiliated dealership nearest you.

Sincerely,
Paid Accounts Processing Department

