

## OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [REDACTED]  
**To:** [EVOQ \(NHTSA\)](#); [REDACTED]  
**Cc:** [NHTSA ODI CRD](#); [REDACTED]  
**Subject:** ODI-11418750  
**Date:** Thursday, June 24, 2021 5:50:42 PM

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Hello,

I am following up on a complaint that was submitted on 27-May-2021 with a tracking number of 11418750. Can you please provide a status?

Attached is a copy of a similar incident that I recently located on the internet. I wanted to be sure that you were aware of this sudden acceleration problem.

Sincerely,

[REDACTED]  
[REDACTED]

[REDACTED]  
Quality Control Analyst



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### Car Accelerates On Its Own problem of the 2016 BMW X3 3

Failure Date: 05/10/2017

I had pulled into a parking lot traveling very slowly then turned left into a parking space with my foot on brake but just before coming to a complete stop the car suddenly surged forward at great speed, leapt over a concrete "log" designed to stop a vehicle and crashed into a concrete wall 3 feet in front of the car. My first reaction was to lift my foot from the pedal thinking I had depressed the accelerator in error, however the car increased speed and I just had time to glance down and ascertain that my foot was on the brake before the car plowed into the wall, deploying the air bags. The whole incident was over in 2 - 3 seconds and the car was perfectly aligned in the parking space except for the front wheels being the wrong side of "log". The X3 was not drive-able and was towed on a flatbed to the BMW service center and subsequently declared a complete write-off by the insurance company. I am horrified by the fact that many car manufacturers are aware of this sudden unintended acceleration problem yet, because it is difficult to prove, usually put all reported incidents down to operator error, therefore absolving them of responsibility. My insurance company is not investigating the cause, neither is BMW. Why is that? is it going to take a fatality before something is done to rectify this very real problem. Below is the contact details for the chubb claims examiner who is willing to share his report and photos should NHTSA decide to investigate. [REDACTED]

[REDACTED] claim # [REDACTED]

See all problems of the 2016 BMW X3



### Car Accelerates On Its Own problem of the 2016 BMW X3 4

Failure Date: 12/29/2016

The contact owns a 2016 BMW X3. While stationary, the vehicle accelerated rapidly without warning. The vehicle was taken to be repaired, but the dealer could not diagnose the cause of the failure. The manufacturer was made aware of the failure. The failure mileage was 13,000.

Failure Date: 04/18/2013