



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



June 15, 2021

NEF-109 tgd
Ref. No. 11418732

[REDACTED]
Albany, NY [REDACTED]

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2021 Toyota Corolla vehicle. The New York Attorney General's Office forwarded your letter to the National Highway Traffic Safety Administration (NHTSA). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects, such as in their design, construction, or performance. Among other activities, we also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We also received the letter that you sent directly to our agency. We reviewed our database to identify whether a safety defect trend exists with the electronic parking brake in MY 2021 Toyota Corolla vehicles. We specifically searched for reports of an unreasonable safety risk caused when the vehicle operator failed to manually disengage the electronic parking brake. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. As such, we have no regulatory justification to fine Toyota for providing this feature on their vehicles. We encourage you to work with Toyota and your dealer towards an amicable resolution to your problem.

We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement