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[REDACTED]
Albany, N.Y., [REDACTED]
May 8, 2021

Mr. Jack Danielson
Executive Director
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
West Building
Washington, DC 20590

Dear Mr. Danielson:

I recently bought a 2021 Corolla LE. The 2021 Corolla has a feature that no other Toyota or, as far as I know any other car, has. Every time you park the car, the emergency parking brake goes on. *You must disengage it every time you drive the car.* As a consequence, drivers often fail to disconnect the emergency brake, harming the emergency brake system. It is not natural for car owners to check their parking brake when they didn't set it manually. Even worse, the red park light on the dashboard is very hard to see. The system cannot be disconnected. This is not my opinion. I was told this from someone who works in the office of the president of Toyota USA.

Clearly this is an engineering disaster that will be discussed in engineering and business schools for years to come. I would appreciate if your organization would fine Toyota for making this disaster and force them to devise a method to disconnect the emergency brake.

Thank you for your consideration.

Sincerely,

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TG

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Albany, NY

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