

INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11418528
Date: Tuesday, May 24, 2022 3:39:58 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]
Subject: Urgent matter
To: nhtsa.webmaster@dot.gov

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Case number:11418528

Please respond to me regarding this matter as soon as possible as I told you mercede benze kept refusing about the recall now I find out recently there is same recall that I was try to convince merceden benz for two years they ignored. Know they sent to collection they want \$10000 .Please help me thank you

[REDACTED]

[REDACTED]
ASRC Federal Holding Company

[REDACTED]
7000 Muirkirk Meadows Drive, Beltsville, MD 20705
asrcfederal.com | Purpose Driven. Enduring Commitment.

The preceding message (including attachments) is covered by the Electronic Communication Privacy Act, 18 U.S.C. sections 2510-2512, is intended only for the person or entity to which it is addressed, and may contain information that is confidential, protected by attorney-client or other privilege, or otherwise protected from disclosure by law. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Please reply to the sender that you have received the message in error and destroy the original message and all copies.

4285 Genesee Street
Cheektowaga, NY 14225-1943

Return Service Requested

NORTHSTAR LOCATION SERVICES, LLC
Hours Monday-Friday 8AM-8PM ET

Payment website: <https://www.gotonls.com>
Toll free: 1-866-677-2579
Facsimile: 716-565-6928

4/1/2022

Creditor: Mercedes-Benz Financial Services USA LLC
Account #: *****
Reference #:
Balance: \$10,020.85

CALABASAS, CA

To ensure proper credit, return this portion with your payment.

Creditor	Account #	Balance	Amount Remitt
Mercedes-Benz Financial Services USA LLC	*****	\$10,020.85	

We are an authorized representative for Mercedes-Benz Financial Services USA LLC. This letter will confirm your agreement to make a partial payment arrangement in the total amount of \$100.00, payable in 1 installment(s), as discussed with your representative.

Your first payment of \$100.00 has been scheduled for 4/30/2022. The last payment of this agreement is due on 4/30/2022. At the end of the arrangement, we will contact you to continue your repayment plan.

If for any reason your payment(s) will not be received on or before the due date(s) negotiated, please contact our office toll free at 1-866-677-2579.

This communication is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose.

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [NHTSA ODI CRD](#); [REDACTED]
Subject: ODI-11418528
Date: Tuesday, May 24, 2022 3:49:31 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

[REDACTED]

Subject: Case# 11418528
To: nhtsa.webmaster@dot.gov

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Please see below contact to manufacture the case because of the recall I am disputing \$10000 dollar I have prove of problem back of camera and recall communication and I have prove that car was three times in dealer but they refused about the problem ,now there is same problem recall that I tried two years to convince the dealer that there is something wrong but they ignored. Thank you

[REDACTED]
ASRC Federal Holding Company

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