

[REDACTED]
Richland, MS
May 13, 2021

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: 2017 NISSAN SENTRA, Vin # 3N1AB7APX [REDACTED]

Dear Sirs or Madams:

I received A owner Notification Card from Nissan concerning defect in certain 2016-2019 Model Year Nissan Sentra vehicles. However, when I purchased a brand new Nissan, bearing above vin number; that was leaking gas fuel! I was bullied, ignored, and after three (3) unsuccessful attempts at repairing my new vehicle I was afraid of driving my new Nissan!!! See copies of correspondence I sent trying to get help/relief from that death-trap! I was not offered any assistance, nor a loaner to use while Nissan repaired my vehicle.

Nissan DID NOT OPERATE IN GOOD FAITH WITH ME, and I WILL NEVER BUY ANOTHER NISSAN. As A US Citizen, female, and elderly Nissan is A company that DOESN'T VALUE SOME OF THEIR CUSTOMERS! I was forced to abandon my vehicle or chance being burned to death! I purchased a TOYOTA AND I AM 100% SATISFIED. AND I HAVE OWNED MANY other vehicles. However, I have NEVER BEEN TREATED AS I WAS OF NO importance. After buying that 2017 LEMON- (Nissan)!

Thanks for reading this letter and accompanying correspondence. I just wanted to let someone know, how some businesses or treating consumers/customers.

Sincerely,
[REDACTED]

Enclosures

**NISSAN NORTH AMERICA, INC.**

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

[Redacted]
Richland, MS [Redacted]

INTERIM OWNER NOTIFICATION**NOTIFICACIÓN PROVISIONAL AL PROPIETARIO****NHTSA Recall 21V-135**

Dear Nissan Sentra Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2016-2019 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

The stop lamp switch on your Sentra vehicle may become contaminated with silicon off-gassing from silicon-based grease used in surrounding components in close proximity. Oxidation may occur at the switch contact surface due to electric arcing, resulting in silicon dioxide build-up. This build-up may lead to open circuit issues and an inoperative stop lamp switch.

If this condition occurs, you may notice a malfunction indicator light (MIL) 'ON,' the rear stop lamps may not illuminate and/or the engine may not start. If the rear stop lamps do not illuminate when braking, this could increase the risk of a crash.

What Nissan Will Do Qué Hará Nissan

If you do not have MIL warning continuously illuminated (10 seconds or longer), rear stop lamps not illuminating and/or intermittent starting issues, Nissan is currently preparing parts to remedy your vehicle. The remedy for this recall is anticipated to be available in Fall 2021. When the remedy is available, Nissan will send you a second letter asking you to bring your vehicle to a Nissan dealer for repair, which will be free of charge for parts and labor.

What You Should Do Qué Debes Hacer

You may continue to drive your vehicle unless the following conditions occur:

- The MIL is illuminated continuously
- Intermittent or current no-start condition
- Intermittent or current inoperative brake lights

If any of the conditions occur, please contact your local Nissan dealer for immediate service and instructions on how to transport your vehicle to the dealership. A rental is available if you require alternative transportation until parts are available, your Nissan dealer will make appropriate arrangements at no cost to you.



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=PM971>.

Para obtener más información sobre el retiro, visite
<https://nna.secure.force.com/recall?camp=PM971>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.

Sequium Asset Solutions, LLC

1130 Northchase Parkway, Suite 150

Marietta, GA 30067

Toll-Free: 800-541-1734

Hours: Monday through Friday 9 AM – 5 PM Eastern Time Zone

Account Information	
Date:	08/13/18
Reference #:	[REDACTED]
Creditor Name:	Regions Bank
Creditor Account #:	[REDACTED]
Total Due:	\$8,528.40

Don't want to speak to a representative? Please visit www.sequium.com to communicate with us about your account.





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You can now pay online at:
www.sequium.com
We accept all major credit cards



You can now make payments using
our mobile app. Download Now!



Telephone Hours:
Monday – Friday, 9 AM – 5 PM EST.
Tel: 678-228-0000
Fax: 678-228-0019



Send Mail To:
Sequium Asset Solutions, LLC
1130 Northchase Parkway, Suite 150
Marietta, GA 30067

Dear [REDACTED]

This notice is being sent to you by a collection agency. Our records indicate that the account listed above has not been resolved. It is understandable that you have not been able to take care of this financial obligation or you would have already done so.

We encourage you to communicate with our office to reach an agreement that will resolve your account and put this matter behind you. Sequium Asset Solutions, LLC understands that each person's financial situation is different and we are confident we can assist you in resolving your outstanding balance.

You can contact us at the phone number listed above or you can communicate with us about your account at www.sequium.com.

If you would like to make a payment on your account we have convenient ways to pay:

- **Pay Online:** Please visit www.sequium.com to communicate with us about your account
- **Pay By Mobile App:** Please download our mobile app from the App Store or Play Store
- **Pay By Phone:** Please call the number listed above and speak with a representative
- **Pay By Mail:** Please enclose the bottom portion of this letter with your payment

Thank you for your time and attention to this matter. We look forward to helping you resolve this outstanding obligation.

Sincerely,
Sequium Asset Solutions, LLC

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.
THIS COMMUNICATION IS FROM A DEBT COLLECTOR.

FRMC // 01013 // 3329 // 212020395365 / 0002461 / 0009

*** Detach Lower Portion And Return With Payment ***

PO Box 1699
Southgate, MI 48195-0699
CHANGE SERVICE REQUESTED

Annie Ray	
Reference #:	[REDACTED]
Creditor Name:	Regions Bank
Creditor Account #:	[REDACTED]
Total Due:	\$8,528.40
Amount Enclosed:	\$

Richland, MS [REDACTED]

19934

Sequium Asset Solutions, LLC
1130 Northchase Parkway, Suite 150
Marietta, GA 30067

FROM:

[Redacted]

Memphis, MS

020 2450 0001 2226 2339

PLEASE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL



7020 2450 0001 2226 2339

JACKSON, MS

THU 13 MAY 2021



1000



20590

U.S. POSTAGE
FCM LG ENV
RICHLAND, MI
39216
MAY 13 21
AMOUNT

\$6.0

R2306K13592

TO:

Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, DC 20590

W41-306

Department of Transportation

To: W41-306
Location Code: DOT
Cost Center: 4 West
Mail Point: NEC, NOA, NIA
External Carrier: PRIORITY
Sender:
Manufacturer:
Purchase Order:
DOT

5/19/2021 12:33:27 PM



7020 2450 0001 2226 2339

Utility Mailer
10 1/2" x 16"

Ready **P**os