

MAY 7 '21 12:58PM

CL-11417578-3821

April 23, 2021.

Attn: Customer Service

On September 13, 2019 we purchased Lacrosse camper Prime Time model no.3399SE from General RV Center in Wixom, Mi.

On September 25, 2020 wheel bearing went out.

On March 21, 2021 on our last week of camping we were in Kentucky. Went to set up and none of the 3 slide outs would work, and nowhere is there a way to manually slide them out. So had to leave and come home. Took camper to General RV Center in Brownstown to have it fixed. This is what they found, 30 amp breaker post has fell out of breaker in underbelly of unit then had got hot due to slide out wiring being shorted and melted until the post completely fell out. So \$804.78 later we brought it home and stored it in our barn. Pulled it out one week later and sliders did not work ... took it back to General RV and this is what was wrong this time.

Found slide switch Harness melted also found a loose 12v connection on battery disconnect switch. This time they only charged \$177.96 (only).

Now needless to say we are not happy. Have put the camper up for sale and getting out of camping. We are in our [REDACTED] and bought the camper so we wouldn't have serious trouble. We just do not need this trouble.

If you would like to reply my Email address is [REDACTED] or address is

[REDACTED]
Manchester, Mi [REDACTED]
[REDACTED]

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