

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Corrections to FW: Follow up to ODI Complaint -----11416080 -----
Date: Monday, June 7, 2021 9:01:27 AM

From: [REDACTED]
Sent: Friday, June 04, 2021 8:28 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Corrections to FW: Follow up to ODI Complaint -----11416080 -----

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Several items in the copy of the complaint I received were incorrect or missing. I've corrected/added the data. Changes are in red. Please see attached.

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Regards,
[REDACTED]

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100T48

Date Received

11-MAY-2021

Repository ☐Reference No.
11416080**OWNER INFORMATION (Type or Print)**

Name

Address

City

HEWITT

State

NJ

ZIP Code

Business Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WB1044007C2

MAKE
BMWModel
R 1200 RTModel Year
2012

Date Purchased

Dealer's Name and Telephone Number

DOSSETT HYUNDAI SOUTH 901 4736211 MAX BMW

Engine

No. Cylinders

2

Fuel Type

gasoline

Original Owner

☒

Dealer's City MEMPHIS

New Milford

STATE

TN

ZIP Code

38115 06776

Transmission Type

☐

Antilock Brakes

☐

Cruise Control

Powertrain

Multiple Failure

Incident Date(s)

01-MAY-2021

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 94BC036)

☐ Original Requirement☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 BMW R 1200 RT MOTORCYCLE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 21V060000 (FUEL SYSTEM, GASOLINE) HOWEVER, THE PART TO DO THE RECALL REPAIR WAS UNAVAILABLE. MAX BMW MOTORCYCLES LOCATED AT 493 DANBURY RD, NEW MILFORD, CT 06776 AND THE MANUFACTURER WERE MADE AWARE OF THE ISSUE AND CONFIRMED THAT THE PART WAS NOT YET AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER HAD EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT RECEIVED NOTIFICATION THAT THE PART WAS AVAILABLE HOWEVER, AFTER CONTACTING THE MANUFACTURER, NO INFORMATION ON A DATE FOR PARTS AVAILABILITY WAS PROVIDED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.