



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



May 25, 2021

[REDACTED]
Livingston Manor, NY [REDACTED]

NEF-109 tgd
Ref. No. 11414833

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2012 Toyota 4Runner vehicle. Your letter was received in the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. Among other activities, we also monitor the completion rate and adequacy of manufacturers' recall campaigns.

You request that NHTSA send your notice for NHTSA Safety Recall Campaign No. 19V-005 to your current address. The recall addresses a problem with Takata front passenger-side air bag inflators in certain MY 2010 through MY 2016 Toyota 4Runners. In the event of a crash necessitating deployment of the front air bags, these inflators may rupture due to propellant degradation occurring after long-term exposure to high absolute humidity and temperature cycling.

Please note that vehicle manufacturers are required to mail recall notification letters to the registered owners they have on record. As such, NHTSA does not mail recall notices to vehicle owners. We entered your vehicle identification number (VIN) into our VIN Look-Up Tool and confirmed that your vehicle is included in the recall, and the recall remains open on your vehicle (report enclosed). We recommend that you contact Toyota for the status of your notice and further assistance with the recall. We also encourage you to contact a local dealer and schedule an appointment to have the recall completed as soon as possible.

The recall of defective Takata inflators has grown over the past few years to include 19 separate vehicle manufacturers. Approximately 67 million air bags are under recall in tens of millions of vehicles in the United States, making it the largest, most complex recall in NHTSA's history. We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Vehicle Identification Number (VIN)

Every vehicle has a unique VIN. Enter a VIN to learn if a specific vehicle needs to be repaired as part of a recall.

JTEBU5JRXC5 [REDACTED]

17/17



2012

TOYOTA 4Runner



IMAGE NOT AVAILABLE

VIN: JTEBU5JRXC [REDACTED]

1 Unrepaired Recalls

associated with this VIN

Jan 09,2019

Manufacturer Recall Number HOA

NHTSA Recall Number 19V005

Recall Status Recall Incomplete

Summary

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. The propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause the inflator to explode during airbag deployment.

Safety Risk

In the event of an inflator explosion, metal fragments could pass through the airbag cushion material, striking the vehicle occupants, and result in serious injury or death.

Remedy

The remedy will consist of the replacement of the airbag inflator or the airbag assembly, depending on the vehicle model. Call 1-888-779-2075 to schedule your repair today!

If the manufacturer has failed or is unable to remedy this

Recall data refreshed on May 14,2021