

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: 11414568 ref number
Date: Friday, May 14, 2021 11:12:50 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Friday, May 14, 2021 10:29 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: 11414568 ref number

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
30-APR-2021	Reference No. 11414568

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	[REDACTED]
City	State	Zip Code	Evening Telephone Number	
NORTH PROVIDENCE	RI	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
ZN661XUA2KX [REDACTED]	MASERATI	LEVANTE	2019 2018
Date Purchased	Dealer's Name and Telephone Number		Engine:
10/2019	Boch exotics 6		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input type="checkbox"/>	Norwood	MA	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
Automatic	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
			31-JUL-2020
			Multiple since 12/19

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
	20000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2019 MASERATI LEVANTE. THE CONTACT STATED WHILE STOPPED ON A HILL, THE VEHICLE INADVERTENTLY SHUT-OFF AND ROLLED BACKWARDS. THE CONTACT DEPRESSED THE ACCELERATOR PEDAL TO MOVE FORWARD. THERE WERE NO WARNING LIGHTS ILLUMINATED. ADDITIONALLY, THE TOUCH SCREEN WAS OVERHEATING. THE TEMPERATURE INCREASED TO APPROXIMATELY 120 DEGREES. THE VEHICLE WAS TAKEN TO BOCH MASERATI (THE AUTOMILE, 441 PROVIDENCE HWY, NORWOOD, MA 02062, (888) 364-7175) AND WAS DIAGNOSED THAT A SOFTWARE UPDATE WAS NEEDED. THE VEHICLE WAS REPAIRED HOWEVER, THE FAILURE RECURRED. ADDITIONALLY, THE CONTACT WAS INFORMED THAT THE VEHICLE WAS OPERATING AS DESIGNED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 20,000. INVALID VIN.

All issues are still occurring

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.