INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received: 29-APR-2021 AUG 12 2021	Repository ☐
	Reference No. 11414495

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City WARNER ROBBINS	**State** GA	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
3N1AB7AP6GY[redacted]	NISSAN	SENTRA	2016

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
	Five Star Nissan (478) 987-5030		
Original Owner ☒	Dealer's City: Warner Robins — State: GA — Zip Code: 31088		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 07-JUN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 010000 STEERING, 060000 ENGINE (PWS)	Failure Mileage 10	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 NISSAN SENTRA. THE CONTACT STATED THAT THE DAY AFTER PURCHASING THE VEHICLE, THE INSTRUMENT PANEL WENT BLANK AND THE VEHICLE FAILED TO START-UP AFTER MULTIPLE ATTEMPTS. THE VEHICLE EVENTUALLY STARTED AND THE CONTACT TOOK THE VEHICLE BACK TO FIVE STAR NISSAN OF WARNER ROBINS (839 WARREN DR, WARNER ROBINS, GA 31088) WHERE THE VEHICLE REMAINED IN DEALER POSSESSION FOR TWO WEEKS. THE CONTACT THEN STATED THAT UPON RETURN OF THE VEHICLE, THE POWER STEERING INTERMITTENTLY FAILED TO OPERATE AS NEEDED, WITHOUT WARNING. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE STEERING WHEEL WAS REPLACED HOWEVER, THE FAILURE PERSISTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE BUT OFFERED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 10.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

replacement- Wiring Harness, Steering Wheel, Door handles (coming off), rear Wheel hub, Cabin Air Filter, Lube Oil and Filter Service, ABS Actuator, Tire Wear (Front), Key Error Light, Vehicle won't Start @ times, Seat Belt Light Stays on, Door seal (Drivers side), Rattle Noise when hitting Bumps/turning, Rear Shocks (Never) Work, Transmission Replacement, Mass Air Flow Sensor Ust Calibration, Paint flaking from rear bumpers

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
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