

4/30/21

CL-11414277-2314

Dear Sir or Madam:

Please add this to my
file # ODI 11414277.

This is battery # 4 for my
5 1/2 yr. old Subaru Outback.

Thank you.



INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CUSTOMER #: [REDACTED]

[REDACTED]

Lancaster County Motors

INVOICE



1705 Manheim Pike
Lancaster PA 17601
717-569-4514

WILLOW STREET, PA [REDACTED]
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

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SERVICE ADVISOR: 169 STEVEN BULLOCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	16	SUBARU OUTBACK	4S4BSANC4C [REDACTED]		70274/70275	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN16 DL			WAIT 29APR21		0.00	CASH	29APR21
R.O. OPENED	READY	OPTIONS: DLR: [REDACTED]					
07:50 29APR21	10:38 29APR21						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	PERFORM	ECM UPDATE	TSB 11-176-17. AFTER UPDATE, CHECK BATTERY AND ADVISE.			

CAUSE: UPG48
455288 MFI OBDII REPROGRAMMING, ENGINE CONTROL MODULE
1394 WSU 0.40 (N/C)
FC: UPG48 PART#: COUNT:
CLAIM TYPE: WC
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
70274 TECHNICIAN PERFORMED TSB 11-176-17; OLD- EB41310C, NEW- EB41330C

B C/S NAV SYSTEM WILL NOT ALLOW HER TO SELECT A STREET IN LANCASTER. IT WILL ONLY BRING UP "LANCASTER TWP"

CAUSE: Miscellaneous
100 NO UPDATE PERFORMED AT THIS TIME
1394 CSU 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUSTOMER PREVIOUSLY QUOTED \$119.95, BUT HAS 3RD PARTY WARRANTY THROUGH ALLSTATE. CONTACT 877-204-2242. CONTRACT NUMBER IS VSM00803161

CAUSE: Miscellaneous
100 ECM UPDATE COVERED UNDER EMISSIONS WARRANTY
1394 CSU 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D** bg battery
BGBATT BG BATTERY TERMINAL CLEAN SERVICE
1394 CSU 0.20 23.99 23.99
1 8800 BG.BAT.SER.KIT 19.95 19.95 19.95
PARTS: 19.95 LABOR: 23.99 OTHER: 0.00 TOTAL LINE D: 43.94

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.
X _____

W. 11th Street



HARRISBURG PA 171
3 MAY 2021 PM 1 L



US Dept. of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave., South East
West Building
Washington, DC 20590

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