

CL-11413795-8352

APR 16 '21 9:44AM
CRD NEF 109 MAIL

4-3-2021

CONSUMER Affairs Department
RE: Recall Letter KIA America, INC
Received JANUARY 25, 2021

TO WHOM THIS MAY CONCERN,
I AM Writing this Letter, Because
I AM NOT Satisfied With the Treatment
I Received WHEN I took My 2014 KIA Soul
in to the JULIO JONES Dealership 4301
Greensboro Ave - TUSCALOOSA AL 35405. THE Dealership
Did NOT Honor the Recall. My KIA WAS kept
for 5 Hrs. . WHEN I Picked it up, they said
that the inspection Had been performed and
gave me a Receipt of An Inspection. THE (MIL)
Still Illuminate and At times Stays ON
AS Before. I took the Car BACK
on 4/2/2021. THEN I WAS told to
MAKE AN Appointment, THE Dealership.
HAS NOT DONE the Recall Inspection
Nor fixed the Problem.

I took the Car to A PLACE
Other than the KIA Dealership, This is what
I WAS told the Light indicates Code:
E0441 Evaporative Emission.

System Incorrect Purge fion
I Am Writing Asking WHAT to do next
Because this is NOT good Business. I Am
going to Litigate if I Don't get A
Better Solution.

EA

BIRMINGHAM AL 350

3 APR 2021 PM 1 L



NATIONAL Highway Traffic Safety Administration
1200 NEW Jersey Ave. S.E.
WASHINGTON, DC 20590

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