

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow Up to ODI Complaint 11413553 (2011 BMW X5)
Date: Tuesday, May 11, 2021 8:00:29 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, May 10, 2021 7:49 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow Up to ODI Complaint 11413553 (2011 BMW X5)

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
23-APR-2021	Reference No. 11413553

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City STOCKTON	State CA	Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5UXZW0C51BL	Make BMW	Model X5	Model Year 2011
Date Purchased 09/17/2010	Dealer's Name and Telephone Number Valley BMW 209-248-6541	Engine: No: Cylinders BMW inline-6	Fuel Type: Diesel
Original Owner <input checked="" type="checkbox"/>	Dealer's City Modesto	State CA	Zip Code 95356
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Twin turbo I6 Diesel	Multiple Failure: Yes
			Incident Date(s) 16-NOV-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 074000 FUEL/PROPULSION SYSTEM (PWS), 060000 ENGINE (PWS)	Failure Mileage 166000	Failure Speed 62
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe the failure, (2) failure and its consequences, and (3) any corrective action taken (if a part is available).

TL* THE CONTACT OWNS A 2011 BMW X5. THE CONTACT STATED WHILE DRIVING AT 62 MPH, THE PASSIVE TANK LEVEL SENSOR FAILED. THE CONTACT STATED THAT THE VEHICLE THEN WENT INTO LIMP MODE ALLOWING HIM TO EXCEED 50 MPH WHILE DRIVING. THE CONTACT STATED THAT THE CHECK ENGINE WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO VALLEY BMW (4725 MCHENRY AVE, MODESTO, CA 95356) WHERE IT WAS DIAGNOSED WITH THE PASSIVE TANK LEVEL SENSOR NEEDING TO BE REPLACED. THE CONTACT WANTED A SECOND OPINION AND TOOK THE VEHICLE TO AN INDEPENDENT MECHANIC WHERE THE MECHANIC CONFIRMED THE FIRST RESULT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS INFORMED OF THE FAILURE AND INFORMED THE CONTACT THAT THE FAILURE WAS A WELL KNOWN ISSUE. THE FAILURE MILEAGE WAS APPROXIMATELY 166,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.