

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\);](#) [REDACTED]
Cc: [NHTSA ODI CRD;](#) [REDACTED]
Subject: ODI-11412920
Date: Friday, May 7, 2021 5:43:12 PM

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Regarding ODI number 11412920
Have contacted the Kia Consumer Assistance Center 1-800-333-4542,
4/19/21, Case number [REDACTED]

Regarding ODI number 11412920
Have contacted the Kia Consumer Assistance Center, Kia Dealership, 1-800-333-4542,
4/19/21, Case number [REDACTED]. Kia has informed us that Kia won't be paying for the vehicle to be inspected,
2004 Kia Amanti totaled accident 4/12/21 and has referred us to contact our insurance for any subrogation
request. Our insurance has determined vehicle body damage is a total loss, vehicle not inspected otherwise, to be
towed to out of town salvage company, instead of Kia owned salvage

Kia Consumer Assistance Center, Kia Dealership, 5/5/21 has decided not to do a vehicle inspection of the totaled
2004 Kia Amanti also because there are no recalls for the 2004 Kia Amanti.

Photographs of the totaled 2004 Kia Amanti, 4/12/21 Regarding ODI number 11412920 attached.

...

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
Quality Control Analyst



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